

# COB - BOSAIR FORM

06/29/2026 9:00 AM (MST)

Submitted by Kevin.Button@pima.gov



## BOARD OF SUPERVISORS AGENDA ITEM REPORT (BOSAIR)

**\*All fields are required. Enter N/A if not applicable. For number fields, enter 0 if not applicable.\***

Record Number: SC FM SC2600000347

<b>Award Type:</b>	Contract
<b>BOSAIR Activity:</b>	Board Meeting Request
<b>Requested Board Meeting Date:</b>	07/14/2026
<b>Supplier / Customer / Grantor / Subrecipient:</b>	Bridgeway Health Solutions of Arizona, Inc. (d/b/a Arizona Complete Health – Complete Care Plan)

**Project Title / Description:** Operating Agreement -Crisis Response Center -Amendment 5

**Purpose:** To extend the Term of the Operating Agreement for an additional 2 years to Bridgeway Health Solutions of Arizona, Inc. /dba Arizona Complete Health - Complete Care Plan for space (Suite 200) within Crisis Response Center located at 2802 E. District St, Tucson, AZ 85714.

**Procurement Method:** Misc. Contracts: This Contract is a non Procurement contract and not subject to Procurement rules.

**Procurement Method Additional Info:** Exempt Per Section 11.04.020

**Program Goals/Predicted Outcomes:** Extend the Term of the Operating Agreement for an additional 2 years to Bridgeway Health Solutions of Arizona, Inc. /dba Arizona Complete Health - Complete Care Plan for space (Suite 200) within Crisis Response Center located at 2802 E. District St, Tucson, AZ 85714.

**Public Benefit and Impact:** Southern Arizona community will continue to benefit from the psychiatric and behavioral health services that will continue to be offered at the Crisis Response Center and will be enhanced by improved patient access to care and improved transitioning from crisis care.

**Strategic Plan Pillar** • N/A

**Support of Prosperity Initiative:** • N/A

**Provide information that explains how this activity supports the selected Prosperity Initiatives** N/A

**Metrics Available to Measure Performance:**

Better overall behavioral health care. Improved transitioning from crisis care to continuing care. Fewer patients at risk of being "lost" after initial crisis care interventions.

Retroactive:

NO

**Amendment / Revised Award Information**

Record Number: SC FM SC2600000347

Document Type: SC

Department Code: FM

Contract Number: SC2600000347

Amendment Number: 5

Commencement Date: 10/01/2026

Termination Date: 09/30/2028

Supplier / Subrecipient Headquarters Location: 7700 Forsyth Blvd., St. Louis, MO 63105

\* Headquarters information is not a consideration for awards

Is the Termination Date new?

YES

Classification: Expense

Adjust Level: No change

Prior Contract Number (If Applicable): SC2400000496

Amount This Amendment:

\$0.00

Funding Source(s) required: No Revenue / No Expense

Funding from General Fund?

NO

Contract is fully or partially funded with Federal Funds?

NO

Contract is fully or partially funded with Non-Federal Grant Funds?

NO

Department: Facilities Management

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**Name:** Kevin Button

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**Telephone:** 520-724-8230

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**Add GMI Department Signatures**

No

Department Director Signature: Tony Cisneros Date: 6/30/2026 | 11:31 AM MST

Deputy County Administrator Signature: S Holmes Date: 6/30/2026 | 4:56 PM MST

County Administrator Signature: Gur Date: 6/30/2026 | 5:02 PM MST

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**Pima County Department of Facilities Management**

**Project: Operating Agreement -Crisis Response Center -Amendment 5**

**Contractor: Bridgeway Health Solutions of Arizona, Inc. (d/b/a Arizona Complete Health – Complete Care Plan)**

**Contract No.: SC2600000347**

**Contract Amendment No.:05**

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<b>Orig. Contract Term:</b>	10/01/2015 - 09/30/2018	<b>Orig. Amount:</b>	\$0.00
<b>Termination Date Prior Amendment:</b>	09/30/2026	<b>Prior Amendments Amount:</b>	\$0.00
<b>Termination Date This Amendment:</b>	09/30/2028	<b>This Amendment Amount:</b>	\$0.00
		<b>Revised Total Amount:</b>	<b>\$0.00</b>

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**AMENDMENT FIVE TO OPERATING AGREEMENT**

This fifth amendment ("**Amendment**") is made by and between Pima County, a political subdivision of the State of Arizona ("**County**") and Bridgeway Health Solutions of Arizona, Inc., dba Arizona Complete Health -Complete Care Plan ("**Arizona Complete Health**" or "**AzCH**"). County and AzCH are each individually a "Party" and collectively the "Parties."

**1. Background.**

1.1. On October 1, 2015, Pima County ("**County**") and Cenpatico of Arizona, Inc., an Arizona corporation d/b/a Cenpatico Integrated Care ("**Cenpatico**"), a wholly-own behavioral health and manage care subsidiary of Centene Corporation, entered into an Operating Agreement ("**Agreement**") in which Cenpatico agreed to operate a County-owned psychiatric urgent care crisis center, sub-acute behavioral health in-patient facility and call center located at 2802 E. District Street (the "**CRC**").

1.2. When Cenpatico entered into the Operating Agreement, Cenpatico had been selected by AHCCCS to be the Regional Behavioral Health Authority ("**RBHA**") for Southern Arizona.

1.3. In 2018, AHCCCS selected Health Net Access, Inc. d/b/a Arizona Complete Health – Complete Care Plan ("**Arizona Complete Health**" or "**AzCH**") to be the RBHA for Southern Arizona, and Cenpatico Assigned its AHCCCS RBHA contract to Arizona Complete Health.

1.4. Effective October 1, 2018, Cenpatico assigned all of its rights and obligations under the Agreement to Arizona Complete Health. That assignment was made in the form of a First Amendment to the Operating Agreement, and it was approved by County on September 18, 2018. The First Amendment also extended the term of the Agreement to September 30, 2020.

1.5. The Second Amendment to the Agreement was fully executed on August 17, 2020 and extended the term of the Agreement to September 30, 2022.

1.6. The Third Amendment to the Agreement was fully executed on September 20, 2022 and extended the term of the Agreement to September 30, 2024.

1.7. On October 1, 2022, the Arizona Health Care Cost Containment System (“AHCCCS”) centralized Crisis Line services and removed that responsibility from the Regional Behavioral Health Authorities.

1.8. On June 2, 2023, County received a proposal from Arizona Complete Health to modify the use a portion of the second floor space, known as Suite 200, from Crisis Line Call Center Operator to non-permanent desk space for various behavioral health agencies as an ongoing effort to improve coordination of care and communication between treatment and crisis service providers.

1.9. On September 3, 2024, Amendment 4 was fully executed and acknowledged the removal of AHCCCS requirement to provide a Crisis Line Call Center services and, consistent with permissible use of the Building, approved the use of the space by various behavioral health service agencies for enrollment and coordination of care. Amendment 4 also extended the Agreement for 2 additional years.

1.10. In October of 2024, Bridgeway Health Solutions merged with Arizona Complete Health and legally absorbed all assets and liabilities Arizona Complete Health. The resultant entity is AzCH, as fully named above.

**2. Purpose.**

2.1 County and Arizona Complete Health now wish to extend the Term of the Agreement for an additional 2 years.

2.2 County and Arizona Complete Health agree the term of the Agreement will be extended, commencing on October 1, 2026 and ending on September 30, 2028 (“**Extension Term**”).

- 3. Counterparts and Copies.** This Amendment may be executed in counterparts, all of which, when taken together, shall constitute one agreement with the same force and effect as if all signatures had been entered on one document. Electronic, scanned, copied, or facsimile images of signatures in lieu of original signatures, transmitted electronically, are acceptable and shall be deemed the equivalent of an original.

**THE REMAINDER OF THIS PAGE LEFT BLANK INTENTIONALLY**

All other provisions of the Agreement not specifically changed by this Amendment remain in effect and are binding upon the parties.

**PIMA COUNTY**

**Bridgeway Health Solutions of Arizona, Inc. d/b/a/  
Arizona Complete Health-Complete Care Plan**

\_\_\_\_\_  
Jennifer Allen  
Chair, Board of Supervisors

\_\_\_\_\_  
Authorized Officer Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Printed Name and Title

**ATTEST**

\_\_\_\_\_  
Date

\_\_\_\_\_  
Melissa Manriquez  
Clerk of the Board

\_\_\_\_\_  
Date

**APPROVED AS TO CONTENT**

DocuSigned by:  
*Tony Cisneros*

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Tony Cisneros  
Director, Facilities Management

*Paula Petrer*  
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Paula Petrer  
Director, Behavioral Health

**APPROVED AS TO FORM**

*James Morrow*  
\_\_\_\_\_  
James Morrow  
Deputy County Attorney

\_\_\_\_\_  
June 11, 2026  
Date

All other provisions of the Agreement not specifically changed by this Amendment remain in effect and are binding upon the parties.

**PIMA COUNTY**

**Bridgeway Health Solutions of Arizona, Inc. d/b/a/  
Arizona Complete Health—Complete Care Plan**

\_\_\_\_\_  
Jennifer Allen  
Chair, Board of Supervisors

Signed by:  
  
\_\_\_\_\_  
1693AB7AE14342E  
Authorized Officer Signature

Johnnie Gasper Sr. Director Crisis, Justice & Special Programs

\_\_\_\_\_  
Date

\_\_\_\_\_  
Printed Name and Title

6/18/2026

\_\_\_\_\_  
Date

**ATTEST**

\_\_\_\_\_  
Melissa Manriquez  
Clerk of the Board


\_\_\_\_\_  
Date

**APPROVED AS TO CONTENT**

\_\_\_\_\_  
Tony Cisneros  
Director, Facilities Management

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Paula Perrera  
Director, Behavioral Health

**APPROVED AS TO FORM**

  
\_\_\_\_\_  
James Morrow  
Deputy County Attorney

\_\_\_\_\_  
June 11, 2026  
Date