



## BOARD OF SUPERVISORS AGENDA ITEM REPORT (BOSAIR)

\*All fields are required. Enter N/A if not applicable. For number fields, enter 0 if not applicable.\*

Record Number: SC PO SC2400001685

Award Type: Contract

Is a Board Meeting Date Requested? Yes

Requested Board Meeting Date: 01/20/2026

Signature Only:

NO

Procurement Director Award / Delegated Award: • N/A

Supplier / Customer / Grantor / Subrecipient: Infor Public Sector, Inc.

Project Title / Description: Infor Public Sector Licensing Services

Purpose: Amendment of Award: Supplier Contract No. SC2400001685, Amendment No. 03. This Amendment updates the scope to include professional services to migrate the current on-premise software to the cloud, adds the annual award amount of \$110,000 not previously awarded, and adds a one-time increase in the amount of \$120,000.00 for a cumulative not-to-exceed contract amount of \$450,000.00. Administering Department: Information Technology, on behalf of Regional Wastewater Reclamation.

Procurement Method: Other

Insert additional Procurement Method info, if applicable: Pursuant to Pima County Procurement Code 11.12.050, Sole source procurement, on 11/09/2023 the Procurement Director approved an award of contract for an initial term of one (1) year and an annual award amount of \$110,000.00 with four (4) one-year renewal options.

On 08/27/2024, the Procurement Director approved Amendment No. 01, which extended the termination date to 11/08/2025 and added the annual award amount of \$110,000.00 for a cumulative not-to-exceed contract amount of \$220,000.00. Three (3) renewals remained.


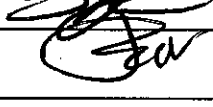
On 08/26/2025, the Procurement Director approved Amendment No. 02, which extended the termination date to 11/08/2026, and appended the contract with the Heat Injury and Illness Prevention and Safety Plan language to the contract, pursuant to Pima County Procurement Code 11.40.030. No additional funds were required. Two (2) renewals remained.

<b>Program Goals/Predicted Outcomes:</b>	Continued success with software upgrades, innovation, and implementations of Infor software components like Infor Field Inspector (mobile app), Call Center (service requests), Rhythm for Civics (online customer portal), Asset Analysis (decision model) to improve the efficiency of the software used to Manage the programs, assets, work orders and inspections on the Conveyance Sewer System, which accounts for over 3,500 miles of sewer and 200,000 assets.
<b>Public Benefit and Impact:</b>	Infor Public Sector is the major component used by Regional Wastewater Reclamation Department (RWRD) to track and manage the assets and programs underlined in CMOM. RWRD has collected over 30 years of data, which includes 3 million work orders, 400,000 asset inspections, and 10,000 assets on reoccurring scheduled maintenance. This has led the Department to have one of the lowest Public Sanitary Sewer Releases (SSO's) for a system of our size.
<b>Budget Pillar</b>	<ul style="list-style-type: none"><li>Critical infrastructure &amp; economic growth</li></ul>
<b>Support of Prosperity Initiative:</b>	<ul style="list-style-type: none"><li>N/A</li></ul>
<b>Provide information that explains how this activity supports the selected Prosperity Initiatives</b>	N/A
<b>Metrics Available to Measure Performance:</b>	RWRD uses Power BI and software dashboards in Infor Public Sector to track and manage performance. Every year since 2016, the Department has worked on different major projects with Infor and ITD and has used different components and software to measure the success of those projects and implementations, which includes SQL Queries, Power BI, Microsoft Project and Canva.
<b>Retroactive:</b>	NO

### Amendment / Revised Award Information

Record Number: SC PO SC2400001685

<b>Document Type:</b>	SC
<b>Department Code:</b>	PO
<b>Contract Number:</b>	SC2400001685
<b>Amendment Number:</b>	03
<b>Commencement Date:</b>	01/20/2026
<b>Termination Date:</b>	11/08/2026
<b>Is the Termination Date new?</b>	NO
<b>Classification:</b>	Expense

Adjust Level:	Increase	
Prior Contract Number (If Applicable):	MA-PO-24-025	
Amount This Amendment:		
\$230,000.00		
Funding Source(s) required:	General Fund	
Funding from General Fund?	YES	
If Yes Provide Total General Funds:		
\$230,000.00		
Percent General Funds	100	
Contract is fully or partially funded with Federal Funds?	NO	
Department:	Procurement	
Name:	Troy McMaster	
Telephone:	520.724.8728	
Add GMI Department Signatures	No	
Division Manager/Procurement Officer Signature:	Ana Wilber <small>Digitally signed by Ana Wilber Date: 2025.12.30 08:08:40 -07'00'</small>	Date: _____
Procurement Director Signature:	Bruce D Collins <small>Digitally signed by Bruce D Collins Date: 2025.12.30 09:07:53 -07'00'</small>	Date: _____
Department Director Signature:	Kristen Irby <small>Digitally signed by Kristen Irby DN: cn=Kristen Irby, ou=Procurement, email=Kristen.Irby@pima.gov, ou=2 Date: 2025.12.31 13:05:10 -07'00'</small>	Date: _____
Deputy County Administrator Signature:		Date: 1-2-2026
County Administrator Signature:		Date: 1/2/2026

**Pima County Procurement Department****Administering Department:** Information Technology, on behalf of Regional Wastewater Reclamation**Project:** Infor Public Sector Services**Contractor:** Infor Public Sector, Inc.

13560 Morris Road, Suite 4100

Alpharetta, GA 30004

**Contract No:** SC2400001685**Contract Amendment No.:** 03

Original Contract Term	11/9/2023 – 11/8/2024	Original Contract Amount:	\$	110,000.00
Prior Termination Date	11/8/2026	Prior Amendments Amount:	\$	110,000.00
New Termination Date	N/A	This Amendment Amount:	\$	230,000.00
		Revised Total Amount:	\$	450,000.00

**CONTRACT AMENDMENT****1. Parties, Background and Purpose.****1.1. Background.**

On November 9, 2023, County and Contractor entered into the above referenced agreement to provide an ongoing agreement for professional services related to Contractor software.

**1.2. Purpose.**

County requires services to migrate to Contractor's cloud software.

**2. Scope of Services.**

The parties have revised the Scope of Services to include the professional services required to migrate County's version of Contractor's software to the cloud, as described in **Exhibit D: Infor Global Professional Services Work Order OP-10080464** (5 pages).

**3. Maximum Payment Amount.**

The maximum amount County will spend under this Contract, as set forth in Section 5.2, is increased by \$230,000.00. County's total payments to Contractor under this Contract, including any sales taxes, will not exceed \$450,000.00.

***SIGNATURE PAGE TO FOLLOW***

IN WITNESS WHEREOF, the parties have approved this Amendment and agree to be bound by the terms and conditions of the Contract on the dates written below.

All other provisions of the Contract not specifically changed by this Amendment remain in effect and are binding upon the parties.

This contract template has been approved as to form by the Pima County Attorney's Office.

**Pima County**

\_\_\_\_\_  
Chair, Board of Supervisors

\_\_\_\_\_  
Date

ATTEST

\_\_\_\_\_  
Clerk of the Board

\_\_\_\_\_  
Date

Approved as to Content

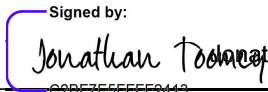
**Kristen Irby**

Digitally signed by Kristen Irby  
DN: cn=Kristen Irby, o=Pima County,  
ou=Information Technology,  
email=kristen.irby@pima.gov, c=US  
Date: 2025.12.31 13:06:42 -07'00'

\_\_\_\_\_  
Department Head

\_\_\_\_\_  
Date

**Infor Public Sector, Inc.**

Signed by:  
  
Jonathan Toomey Sr Operations Director  
\_\_\_\_\_  
Authorized Officer Signature

15 December 2025 | 12:25:18 EST  
\_\_\_\_\_  
Date

CONTRACT	
NO.	SC2400001685
AMENDMENT NO.	03
This number must appear on all invoices, correspondence and documents pertaining to this contract.	

The contents of this contract are confidential. Requests for a copy shall be submitted to the Clerk of the Board by completing a Public Records Request pursuant to County Administrative Procedure 4-4. The Public Records Request form can be located at <http://webcms.pima.gov/> under the 'Quick Links' section. Release of confidential contract information involves a process above and beyond the basic Public Records Request process. This process will be performed by the Procurement Department after the Clerk of the Board receives the completed Public Records Request.

If you have any questions, please call (520)724-8161.