

BOARD OF SUPERVISORS AGENDA ITEM REPORT CONTRACTS / AWARDS / GRANTS

● Award C Contract C Grant

Requested Board Meeting Date: 06/23/2020

* = Mandatory, information must be provided

or Procurement Director Award

*Contractor/Vendor Name/Grantor (DBA):

Tucson Centers for Women and Children, Inc. DBA Emerge! Center Against Domestic Abuse

*Project Title/Description:

Arizona Intimate Partner Risk Assessment Instrument System (APRAIS)

*Purpose:

This award is to assist Emerge! with the additional volume added by referrals as a result of the mandated APRAIS, a domestic violence risk assessment implemented by the Arizona Superior Court.

Amendment #2 will extend the contract to June 30, 2021; add funding in the amount of 100k and update reporting requirements.

*Procurement Method:

Board of Supervisors Policy D.29.7, Section III.I.1, Sole Source Procurement

*Program Goals/Predicted Outcomes:

To ensure that domestic violence victims referred by local law enforcement agencies through the APRAIS protocol will be provided with priority services including crisis intervention; safety planning; emotional support; emergency shelter; case management; domestic abuse, legal and life-skills education; children services and other basic needs for victims.

*Public Benefit:

Based on research demonstrating that access to services is a critical factor in reducing domestic violence fatalities, Pima County has prioritized connecting victims at elevated or high risk of lethality to a full range of crisis and support services. Emerge! is the sole comprehensive domestic violence services provider in the County.

*Metrics Available to Measure Performance:

Metrics measured in the quarterly report include:

- # of referrals from each of the law enforcement agencies
- # of calls arriving to the crisis hot line in response to an APRAIS referral
- # # of calls initiated by Emerge! as a result of a referral
- # of hour of case management services provided to referred victims
- # of nights shelter provided to APRAIS referred victims

*Retroactive:

No.

To: CoB . 4.10-20 Ver. - 2 Revised 9/2019 Page 1 of 2 Procure Dept 06/10/20 PM03:01

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Contract / Award Information Department Code: _____ Contract Number (i.e., 15-123): _____ Document Type: Effective Date: _____ Prior Contract Number (Synergen/CMS): _____ Revenue Amount: \$ Expense Amount: \$* *Funding Source(s) required: % Funding from General Fund? CYes CNo If Yes \$ Yes No Contract is fully or partially funded with Federal Funds? If Yes, is the Contract to a vendor or subrecipient? □Yes □No Were insurance or indemnity clauses modified? If Yes, attach Risk's approval. Yes No Vendor is using a Social Security Number? If Yes, attach the required form per Administrative Procedure 22-10. Amendment / Revised Award Information Document Type: CT Department Code: BH Contract Number (i.e., 15-123): 20*002 AMS Version No.: 02 Amendment No.: 02 New Termination Date: 06/30/2021 Effective Date: 07/01/2020 Prior Contract No. (Synergen/CMS): CT-OMS-19*125 CYes (€ No If Yes \$ N/A Is there revenue included? *Funding Source(s) required: General Fund Funding from General Fund? Yes (No If Yes \$ 100,000.00 % 100 CAward CAmendment Grant/Amendment Information (for grants acceptance and awards) Document Type: _____ Department Code: _____ Grant Number (i.e., 15-123): _____ Termination Date: _____ Amendment Number: Effective Date: 🔲 Revenue Amount: \$ Match Amount: \$ *All Funding Source(s) required: °/o_____ *Match funding from General Fund? CYes CNo If Yes \$ *Match funding from other sources? CYes CNo If Yes \$ % *Funding Source: *If Federal funds are received, is funding coming directly from the Federal government or passed through other organization(s)? Contact: April Guzman, Contract & Compliance Manager Department: Behavioral Health Telephone: 520-724-7515 Department Director Signature/Date: Yould) / Much Deputy County Administrator Signature/Date! ZU County Administrator Signature/Date: (Required for Board Agenda/Addendum Items)

Page 2 of 2

Revised 9/2019

MEMORANDUM PIMA COUNTY BEHAVIORAL HEALTH in for the state of the state o 06/01/2020 C.H. Huckelberry Paula Perrera To: Behavioral Health Director County Administrator Francisco García, MD, MFH Deputy County Administrator Proposed Agenda Item for the Consent Calendar, Board of Supervisors Meeting on June 23, 2020 Re: Amendment #02 for CT-BH-20*002

Introduction

Emerge! Center Against Domestic Abuse (Emerge!) has served as the largest domestic abuse services provider in Southern Arizona since 2008. Services provided by Emerge! include crisis intervention, housing, temporary shelter, case management, education, and advocacy. In 2017, the Arizona Supreme Court adopted the Arizona Intimate Partner Risk Assessment and Instrument System (APRAIS) which precipitated the expansion of the tool's use by law enforcement from only felony cases to all cases of domestic violence in addition to any case where there is a concern for victim safety. The expanded APRAIS screening was implemented on April 2, 2018. In anticipation of the impending increase in demand for their services, Emerge! sought and obtained Pima County's assistance in obtaining the necessary resources to meet that demand through a budget stabilization contract for \$100,000. Within the first three quarters of expanded APRAIS implementation screenings increased from an average of 53 screens per month to 341 per month – a 549% increase. Emerge! utilized the funding provided by its contract with the County to develop and implement innovative strategies allowing it to expand its capacity to support individuals and families referred by law enforcement, community partners and self-referrals.

Discussion

Emerge! provides necessary and life-changing services to the residents of Pima County. Continued support of Emerge! will ensure that victims of domestic abuse will have a safe resource to call to help them not only in a moment of crisis but through a path of sustained safety. The reduction of domestic violence events and solutions for the remediation of the effects of domestic violence on its victims and their families require collaboration between county leadership, domestic violence service providers, law enforcement, the judiciary, and community stakeholders. Continued investment and partnership between Emerge! and the County will further service opportunities, access to and continuity of safety resources, and health and justice services; enable a broader reach for all victims in need of domestic violence protection and provide the County with better information to determine the breadth and scope of the issue to devise and implement strategies to address community needs.

Financial Impact

Amendment #2 will extend the contract to June 29, 2021; will add funding in the amount of one-hundred thousand dollars (\$100,000) to the original contract amount, for a new not to exceed amount of three-hundred thousand dollars (\$300,000) and will update reporting requirements in order to ensure uniformity between all crime victim agencies.

The one-hundred thousand dollars (\$100,000) will be absorbed by the existing Behavioral Health budget.

Recommendation

Staff recommended approval of this amendment.

Pima County Department of Behavioral Health

Project: Arizona Intimate Partner Risk Assessment Instrument System (APRAIS)

Contractor: Tucson Centers for Women and Children, Inc. Dba Emerge! Center Against Domestic Abuse

Contract No.: CT-BH-20*002

Contract Amendment No.: 02

Orig. Amount:	\$100,000.00
Prior Amendments Amount:	\$100,000.00
This Amendment Amount:	\$100,000.00
Revised Total Amount:	\$300,000.00
	Prior Amendments Amount: This Amendment Amount:

CONTRACT AMENDMENT

The parties agree to amend the above-referenced contract as follows:

1. Background and Purpose.

1.1. <u>Background</u>. On 10/01/2018, County and Contractor entered into the above referenced agreement to provide social services and emergency shelter as needed to victims of domestic abuse referred through the Arizona Intimate Partner Risk Assessment Instrument System (APRAIS).

1.2. <u>Purpose</u>. County requires an extension in services for an additional year.

- 2. Term. County is exercising the second extension option to renew the contract for one additional year commencing on 07/01/2020 and terminating on 06/30/2021. County may renew this Agreement for up to two (2) additional periods of up to one (1) year (an "Extension Option"). An Extension Option will be effective only upon execution by the Parties of a formal written amendment.
- Maximum Payment Amount. The maximum amount the County will spend under this Contract, as set forth in Section <u>3.0 Compensation and Payment</u>, is increased by \$<u>100,000.00</u>. County's total payments to Contractor under this contract, including any sales taxes, will not exceed \$<u>300,000.00</u>.
- 4. Scope of Services. The parties have revised the Scope of Services as described in the attached Exhibit A (04 pages).

The effective date of this Amendment is June 30, 2020.

All other provisions of the Contract not specifically changed by this Amendment remain in effect and are binding upon the parties.

Contract No.: CT-BH-20*002

Revised 12/6/19

PIMA COUNTY

Chairman, Board of Supervisors

Date

ATTEST

Clerk of the Board

Date

APPROVED AS TO FORM

Deputy County Attor

Cind

Print DCA Name

 $\frac{0/10/2}{Date}$ 02

CONTRACTOR

Authorized Officer Signature

IMO lûva Printed Name and Title

Date

APPROVED AS TO CONTENT

Department Head

6.9.2020

Date (if required by County Department or delete)

Contract No.: CT-BH-20*002

EXHIBIT A - SCOPE OF WORK (04 Pages)

Agency: Emerge! Ce	nter Against Domestic Abuse	Program:	Arizona Intimate Partner Risk Assessment Instrument Systen (APRAIS)				
Program Address:	2545 E. Adams Street Tucson, AZ 85716	Program Contact: Telephone: Email:	Ed Mercurio Sakwa 520-795-8001 edm@emergecenter.org				
Program Service Cate Support Services, S	egory: Shelter & Domestic Violence	Program Award:	\$100,000.00				

- 1. **Program Overview:** Provide social services and emergency shelter as needed to victims of domestic abuse referred through the Arizona Intimate Partner Risk Assessment Instrument System (APRAIS).
- 2. Program Purpose: Assist Agency with increased work load due to implementation of APRAIS.

3. Program Requirements:

- 3.1. Activities: Agency will:
 - 3.1.1. Give priority to victims referred through the APRAIS Protocol.
 - 3.1.2. Assess referred victims of domestic abuse and identify the services required by the victim and the victim's children.
 - 3.1.3. Provide immediate crisis intervention, safety planning and emotional support to the victim.
 - 3.1.4. If requested, make an appointment at one of Emerge's community-based sites for the next business day or whenever the victim is available.
 - 3.1.5. If the victim requests emergency shelter, provide that shelter in Agency's shelter, or, if shelter is full, through use of a hotel-based overflow program.
- 3.2. Program Operations:

Services will be available 24 hours a day, 7 days a week, including holidays. The Agency's crisis hotline will be answered at all times.

4. Metrics: Agency will provide information on a quarterly basis using the following sample report format:

The EMERGE! Quarterly Utilization Report is due prior to the last day of the month following the end of each quarter, based on fiscal year (July 1 – June 30). The report includes the data reporting detailed in the Sample Program Performance Quarterly Report.

- Data collected is representative of data agreed upon by COUNTY and CONTRACTOR as pertinent and relevant data sets to summarize and showcase critical and mandated services by CONTRACTOR.
- Data includes, but is not limited to:

- Total Service Activities for APRAIS and Non-APRAIS services, including, but not limited to Case Management, Crisis Services, Sheltering, Referrals, and Education / Outreach;
- Demographic information relating to clients served during the quarter (age, gender, ethnicity, income level, residence zip code and disabilities or as otherwise agreed upon by County and Contractor);
- Participation in quarterly interdisciplinary meeting to discuss trends, gaps, service needs, and ad-hoc data reporting, unless parties mutually agree to cancel;
- Ad-hoc reporting as deemed appropriate by COUNTY and CONTRACTOR:
 - Ad-hoc reporting can include, but is not limited to, staffing patterns, client feedback, and data associated with the provision of services to clients.

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	Sample Program Performance Quarterly Report - Contract Number: CT-BH-20*002													
	Agency: EMERGE! Center Against Domestic Abuse													
	Program: APRAIS and Total Volumes Reporting													
	Reporting Period:													
	Prepared by:													
	Date Submitted:													
	Send to: Pima County Behavioral Health (PCBH.Reports@pima.gov)													
												Aug		
	APRAIS Referrals and Shelter	July	August	September	October	November	December	January	February	March	TOTAL	Average per Month	*	of Total
	TOTAL Screens Completed (EMERGE!) - in response to an APRAIS REFERRAL													
	TOTAL # of referrals from Law Enforcement				-									
	PCAO - Victim Services Division Sahuarita Police Department			-						-				
	UofA Police Department									-		1		
	Marana Police Department											1		
	Tucson Police Department													
	Oro Valley Police Department											ļ		
	South Tucson Police Department Pima County Sheriff's Department						——		<u> </u>					
	Total number of APRAIS victims that are HIGH Risk - elevated risk or officer discretion													-
4	Number of NEW APRAIS victims served										1			
9	Total # of APRAIS victims served													
	Non-NEW APRAIS victims (difference of New and Total APRAIS Victims)													
7	Diff between TOTAL referrals and Victims Served			ļ							+	 		
	% of Victims that are NEW % of Victims that are reoccuring			<u> </u>					<u> </u>	+				
	Crisis Call Hotline - Total Volumes (APRAIS and Non-Aprais)					<u> </u>		1		-		t		
8	Total number of calls arriving to Crisis Hotline (APRAIS and Non-APRAIS)													
9	Number of calls arriving to Crisis hotline in reponse to an APRAIS referral (while officer is on-scene)													
	Number of APRAIS-referred victims receiving a follow up call from Agency (duplicated)										+			
	# of hours of case management services provided to APRAIS referred victims # of hours of case management services provided to victims (Non-APRAIS)													
12	# of hours of case management services provided to victims (Non-APRAIS) Average hours of case management services provided per victim								<u> </u>	+	1			1
	APRAIS Referrals and Shelter											<u> </u>		
	Victim / Head of Household													
14	Victim and Children / all household members													1
15	# of nights shelter provided to APRAIS referred victims (Victim / Heald of Household)					<u> </u>								
	At Emerge Shelter At Hotel (paid for by Emerge)								<u> </u>					+
	Total (to match row 15)								<u> </u>		1			
16	# of nights shelter provided to APRAIS referred victims (Victim and family)													
	At Emerge Shelter													
	At Hotel (paid for by Emerge)													
	Total (to match row 16) Average length of stay in Emerge shelters secured for head of household													-
	Average length of stay in Emerge shelters secured for head of household Average length of stay in Emerge shelters secured for head of household and children / all family members													+
	Total Emerge Shelter Activities (Excluding APRAIS)													
19	Victim / Head of Household													T
	Victim and Children / all household members													
21	# of nights shelter provided to referred victims (Victim / Heald of Household)													
	At Emerge Shelter At Hotel (paid for by Emerge)													
_	Total (to match row 21)													1
22	# of nights shelter provided to referred victims (Victim and family)													
	At Emerge Shelter													
	At Hotel (paid for by Emerge)													+
23	Total (to match row 22) Average length of stay in Emerge shelters secured for head of household													1
24	Average length of stay in Emerge shelters secured for head of household and children / all family members													
25	TOTAL CLIENTS (APRAIS and NON-APRAIS)													
26	TOTAL NEW CLIENTS (APRAIS and NON-APRAIS)													
	Referral to EMERGE Services													
27	Total Referred by Law Enforcement Total Referred by Hospital													
20	Total Referred by Other Agency		·											1
30	Total Self-Referral													
31	OTHER (e.g., friends, family, advertising)													
	SACASA													
32	SACAC Total (to match total clients served)													
	AGE GROUPS (TOTAL CLIENTS)													
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44	Transgender (female-identified)													
45	Transgender (male-identified)										~			
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48	Anglo/Caucasian:													
49	Asian/Pacific Islander:													
50	Hispanic/Latino:													
51	Native American/Alaskan Native:													
52 53	Other Ethnic Origins: Multi-ethnic/Multi-racial:													
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