

BOARD OF SUPERVISORS AGENDA ITEM REPORT CONTRACTS / AWARDS / GRANTS

Requested Board Meeting Date: 01/14/2020

* = Mandatory,	information	must be	provided
----------------	-------------	---------	----------

or Procurement	Director Award
----------------	----------------

*Contractor/Vendor Name/Grantor (DBA):

The Human Communication Studio, LLC

*Project Title/Description:

Presentation Skills & Communication Strategies Consultant

*Purpose:

Will be providing presentation skills and communication strategy professional services for the County Attorney's Office.

*Procurement Method:

Direct Select per Board of Supervisors Policy D29.6, III-C.

*Program Goals/Predicted Outcomes:

Under general direction from the County Attorney, work in close collaboration with Chief Deputies and Deputy County Attorneys to deliver performance based training for entry, mid-level and experienced prosecutors. Concentration will be on improving and enhancing attorney advocacy skills by providing communication tools and techniques that better enable attorneys to: 1) deliver effective and persuasive opening and closing statements, 2) communicate complex legal arguments in a credible, persuasive and convincing manner, 3) build enhanced relationships with victims and witnesess, and 4) increase credibility and persuasiveness before jurors. Also be available to administrative professionals and attorney support staff supervisors for the purpose of improving the quality of public and office presentations and oral communication by delivering training and providing consultation in skills, tools and techniques and enhancing the individual's ability to present and clearly articulate their message.

*Public Benefit:

Public will benefit from a higher skilled work force that is dedicated to Protecting Public Safety through enhanced prosecution and comprehensive Civil Legal Services.

*Metrics Available to Measure Performance:

Pima County Attorney's Office will be reviewing and approving invoices to monitor services provided under this agreement required to meet the needs of the projects.

*Retroactive:

Yes, due to the contractors schedule, we experienced delays in obtaining signatures. Therefore, we were unable to obtain approvals in time for the Board of Supervisors Meeting on 12/17/19..

To: COB 12-30-2019 (1) Vers.: 01

195.:12

Revised 9/2019

brocure 16pt 12/26/119 PMO3:47

Page 1 of 2

Page 2 of 2



Pima County Attorney's Office

32 North Stone Avenue Suite 1400

Tucson, Arizona 85701-1412

Phone (520) 740-5600 Fax (520) 740-5585 www.pcao.pima.gov Barbara LaWali

Pima County Attorney

	MEMORANDUM		
--	------------	--	--

TO:

C.H. Huckelberry

County Administrator

FROM:

David Smutzer

Legal Administrator

DATE:

December 13, 2019

RE:

Direct Select Professional Services Contract with Kathryn Kellner dba

The Human Communication Studio

Pursuant to Procurement Policy D. 29.6 subsection C. Direct Selection, the County Attorney is requesting approval to enter into a new contract agreement with Kathryn Kellner dba The Human Communication Studio. Kathryn Kellner will provide presentation skills and communication strategies primarily with prosecutors to improve and enhance their presentation skills. Her performance based training for entry, mid-level and experienced prosecutors will improve their abilities to communicate complex legal arguments and clearly articulate and improve the effectiveness of their message in courtroom settings. Key management personnel will also have the opportunity to be trained in order to lead and mentor their teams in effective verbal and nonverbal communication strategies. The amount of this contract is not to exceed \$50,000 and will be funded from non-general fund sources.

APPROVED:

C.H. Huckelberry

xc: Barbara LaWall, Pima County Attorney

relationer

Amelia Cramer, Chief Deputy

Pima County Attorney's Office

Project: Presentation Skills and Communication Strategies Consultant

Contractor: The Human Communication Studio, LLC

738 N. 5th Avenue, Suite 110 Tucson, Arizona 85705

Amount: \$50,000.00

Contract No.: CT-PCA-20*183

Funding: Criminal Justice Enhancement Fund

PROFESSIONAL SERVICES CONTRACT

- 1. Parties, Background and Purpose.
 - 1.1. <u>Parties</u>. This Contract is between Pima County, a body politic and corporate of the State of Arizona ("County"), and The Human Communication Studio, LLC ("Contractor").
 - 1.2. <u>Authority. County selected Contractor pursuant to and consistent with Board of Supervisors Policy D29.6/Board of Supervisors Policy D29.7/delegated authority/Procurement Code.</u>

2. Term.

- 2.1. <u>Original Term.</u> This Contract is effective for a one-year period commencing on 01/01/2020 (the "<u>Initial Term</u>"). "Term," when used in this Contract, means the Initial Term plus any exercised Extension Options.
- 2.2. Extension Options. County may renew this Contract for up to four (4) additional periods of up to 1 year each (each an "Extension Option"). An Extension Option will be effective only upon execution by the Parties of a formal written amendment.
- 3. Scope of Services. Contractor will provide County with the services described in Exhibit A (2 pages), at the dates and times described on Exhibit A or, if Exhibit A contains no dates or time frames, then upon demand. The Services must comply with all requirements and specifications in the Solicitation.
- 4. Compensation and Payment.
 - 4.1. <u>Rates; Adjustment</u>. County will pay Contractor at the rates set forth in **Exhibit B** (1 page). Those rates will remain in effect during an Extension Option period unless Contractor, at least 90 days before the end of the then-existing Term, or at the time the County informs Contractor that the County intends to extend the Term, if that is earlier, notifies County in writing of any adjustments to those rates, and the reasons for the adjustments.

- 4.2. <u>Maximum Payment Amount</u>. County's total payments to Contractor under this Contract, including any sales taxes, may not exceed \$50,000.00 (the "<u>NTE Amount</u>"). The NTE Amount can only be changed by a formal written amendment executed by the Parties. Contractor is not required to provide any services, payment for which will cause the County's total payments under this Contract to exceed the NTE Amount; if Contractor does so, it is at the Contractor's own risk.
- 4.3. <u>Sales Taxes</u>. The payment amounts or rates in **Exhibit B** do not include sales taxes. Contractor may invoice County for sales taxes that Contractor is required to pay under this Contract. Contractor will show sales taxes as a separate line item on invoices.
- 4.4. <u>Timing of Invoices</u>. Contractor will invoice County on a monthly basis unless a different billing period is set forth in **Exhibit B**. County must receive invoices no more than 30 days after the end of the billing period in which Contractor delivered the invoiced products or services to County. County may refuse to pay for any product or service for which Contactor does not timely invoice the County and, pursuant to A.R.S. § 11-622(C), will not pay for any product or service invoiced more than 6-months late.
- 4.5. <u>Content of Invoices</u>. Contractor will include detailed documentation in support of its invoices and assign each amount billed to an appropriate line item.
- 4.6. <u>Invoice Adjustments</u>. County may, at any time during the Term and during the retention period set forth in Section 21 below, question any payment under this Contract. If County raises a question about the propriety of a past payment, Contractor will cooperate with County in reviewing the payment. County may set-off any overpayment against amounts due to Contractor under this or any other contract between County and Contractor. Contractor will promptly pay to County any overpayment that County cannot recover by set-off.
- Insurance. Contractor will procure and maintain at its own expense insurance policies (the "Required Insurance") satisfying the below requirements (the "Insurance Requirements") until all of its obligations under this Contract have been met. The below Insurance Requirements are minimum requirements for this Contract and in no way limit Contractor's indemnity obligations under this Contract. The County in no way warrants that the required insurance is sufficient to protect the Contractor for liabilities that may arise from or relate to this Contract. If necessary, Contractor may obtain commercial umbrella or excess insurance to satisfy the Insurance Requirements.
 - 5.1. Insurance Coverages and Limits:
 - 5.1.1. Minimum Scope and Limits of Insurance: Contractor shall procure and maintain, until all of their obligations have been discharged, coverage with limits of liability not less than those stated below.
 - 5.1.1.1. Commercial General Liability (CGL) Occurrence Form with limits not less than \$2,000,000 Each Occurrence and \$2,000,000 General Aggregate. Policy shall include cover for liability arising from premises, operations, independent contractors, personal injury, bodily injury, broad form contractual liability and products-completed operations.

- 5.1.1.2. <u>Business Automobile Liability</u> Coverage for bodily injury and property damage on any owned, leased, hired, and/or non-owned autos assigned to or used in the performance of this Contract with minimum limits not less than \$1,000,000 Each Accident.
- 5.1.1.3. Workers' Compensation and Employers' Liability Statutory coverage for Workers' Compensation. Workers' Compensation statutory coverage is compulsory for employers of one or more employees. Employers Liability coverage with limits of \$1,000,000 each accident and \$1,000,000 each employee disease.
- 5.1.1.4. <u>Professional Liability (E & O) Insurance</u> –The policy limits shall be not less than \$2,000,000 Each Claim and \$2,000,000 Annual Aggregate. The insurance shall cover professional misconduct or negligent acts of anyone performing any services under this contract.
- 5.1.1.5. In the event that the Professional Liability insurance required by this Contract is written on a claims-made basis, Contractor shall warrant that continuous coverage will be maintained as outlined under "Additional Insurance Requirements Claims-Made Coverage" located in the next section.

5.2. Additional Insurance Requirements:

The policies shall include, or be endorsed to include, as required by this written agreement, the following provisions:

- Claims Made Coverage: If any part of the Required Insurance is written on a claims-made basis, any policy retroactive date must precede the effective date of this Contract, and Contractor must maintain such coverage for a period of not less than three (3) years following Contract expiration, termination or cancellation.
- Additional Insured Endorsement: The General Liability, Business Automobile Liability and Technology E&O Policies shall each be endorsed to include Pima County, its departments, districts, officials, agents, and employees as additional insureds with respect to liability arising out of the activities performed by or on behalf of the Contractor.
- Subrogation Endorsement: The General Liability, Business Automobile Liability, Workers' Compensation and Technology E&O Policies shall each contain a waiver of subrogation endorsement in favor of Pima County, and its departments, districts, officials, agents, and employees for losses arising from work performed by or on behalf of the Contractor.
- 4. Primary Insurance Endorsement: The Contractor's policies shall stipulate that the insurance afforded the Contractor shall be primary and that any insurance carried by Pima County, its agents, officials, employees or Pima County shall be excess and not contributory insurance.
- The Required Insurance policies may not obligate the County to pay any portion of a Contractor's deductible or Self Insurance Retention (SIR). Insurance provided by the Contractor shall not limit the Contractor's liability assumed under

the indemnification provisions of this Contract.

- 6. Insurer Financial Ratings: Coverage must be placed with insurers acceptable to the County with A.M. Best rating of not less than A-VII, unless otherwise approved by the County.
- 7. Subcontractors: Contractor must either (a) include all subcontractors as additional insureds under its Required Insurance policies, or (b) require each subcontractor to separately meet all Insurance Requirements and verify that each subcontractor has done so, Contractor must furnish, if requested by County, appropriate insurance certificates for each subcontractor. Contractor must obtain County's approval of any subcontractor request to modify the Insurance Requirements as to that subcontractor.

Notice of Cancellation:

For each insurance policy required by the insurance provisions of this Contract, the Contractor must provide to Pima County, within two (2) business days of receipt of notice, if a policy is suspended, voided, or cancelled for any reason. Such notice shall be mailed, emailed, hand-delivered or sent by facsimile transmission to the Pima County Contracting Representative. Notice shall include the Pima County project or contract number and project description.

3. Verification of Coverage:

- 3.1. Contractor shall furnish Pima County with certificates of insurance (valid ACORD form or equivalent approved by Pima County) as required by this Contract. An authorized representative of the insurer shall sign the certificates.
- 3.2. All certificates and endorsements, as required by this written agreement, are to be received and approved by Pima County before work commences. Each insurance policy required by this Contract must be in effect 10 days prior to work under this Contract. Failure to maintain the insurance coverages or policies as required by this Contract, or to provide evidence of renewal, is a material breach of contract.
- 3.3. All certificates required by this Contract shall be sent directly to the appropriate County Department. The Certificate of Insurance shall include the Pima County project or contract number and project description on the certificate. Pima County reserves the right to require complete copies of all insurance policies required by this Contract at any time.
- 3.4. Certificates must specify that the appropriate policies are endorsed to include additional insured and subrogation wavier endorsements for the County and its departments, officials and employees. Note: Contractors for larger projects must provide actual copies of the additional insured and subrogation endorsements.

Approval and Modifications:

Pima County Risk Management reserves the right to review or make modifications to the insurance limits, required coverages, or endorsements throughout the life of this contract, as deemed necessary. Such action will not require a formal Contract amendment but may be

made by administrative action. Neither the County's failure to obtain a required insurance certificate or endorsement, the County's failure to object to a non-complying insurance certificate or endorsement, or the County's receipt of any other information from the Contractor, its insurance broker(s) and/or insurer(s), constitutes a waiver of any of the Insurance Requirements.

6. **Indemnification**. To the fullest extent permitted by law, Contractor will defend, indemnify, and hold harmless Pima County and any related taxing district, and the officials and employees of each of them (collectively, "Indemnitee") from and against any and all claims. actions, liabilities, losses, and expenses (including reasonable attorney fees) (collectively, "Claims") arising out of actual or alleged injury of any person (including death) or loss or damage to tangible or intangible property caused, or alleged to be caused, in whole or in part, by any act or omission of Contractor or any of Contractor's directors, officers, agents, employees, volunteers, or subcontractors. This indemnity includes any claim or amount arising or recovered under the Workers' Compensation Law or arising out of the failure of Contractor to conform to any federal, state or local law, statute, ordinance, rule, regulation or court decree. The Indemnitee will, in all instances, except for Claims arising solely from the acts or omissions of the Indemnitee, be indemnified by Contractor from and against any and all Claims. Contractor is responsible for primary loss investigation, defense and iudament costs for any Claim to which this indemnity applies. This indemnity will survive the expiration or termination of this Contract.

7. Laws and Regulations.

- 7.1. <u>Compliance with Laws</u>. Contractor will comply with all federal, state, and local laws, rules, regulations, standards and Executive Orders.
- 7.2. <u>Licensing</u>. Contractor warrants that it is appropriately licensed to provide the services under this Contract and that its subcontractors will be appropriately licensed.
- 7.3. <u>Choice of Law; Venue.</u> The laws and regulations of the State of Arizona govern the rights and obligations of the parties under this Contract. Any action relating to this Contract must be filed and maintained in the appropriate court of the State of Arizona in Pima County.
- 8. Independent Contractor. Contractor is an independent contractor. Neither Contractor, nor any of Contractor's officers, agents or employees will be considered an employee of Pima County for any purpose or be entitled to receive any employment-related benefits, or assert any protections, under the Pima County Merit System. Contractor is responsible for paying all federal, state and local taxes on the compensation received by Contractor under this Contract and will indemnify and hold County harmless from any and all liability that County may incur because of Contractor's failure to pay such taxes.
- 9. Subcontractors. Contractor is fully responsible for all acts and omissions of any subcontractor, and of persons directly or indirectly employed by any subcontractor, and of persons for whose acts any of them may be liable, to the same extent that the Contractor is responsible for the acts and omissions of its own employees. Nothing in this Contract creates any obligation on the part of County to pay or see to the payment of any money due any subcontractor, except as may be required by law.

- 10. **Assignment**. Contractor may not assign its rights or obligations under this Contract, in whole or in part, without the County's prior written approval. County may withhold approval at its sole discretion.
- 11. Non-Discrimination. Contractor will comply with all provisions and requirements of Arizona Executive Order 2009-09, which is hereby incorporated into this contract, including flow-down of all provisions and requirements to any subcontractors. During the performance of this Contract, Contractor will not discriminate against any employee, client or any other individual in any way because of that person's age, race, creed, color, religion, sex, disability or national origin.
- **12.** Americans with Disabilities Act. Contractor will comply with all applicable provisions of the Americans with Disabilities Act (Public Law 101-336, 42 U.S.C. 12101-12213) and all applicable federal regulations under the Act, including 28 CFR Parts 35 and 36.
- 13. Authority to Contract. Contractor warrants its right and power to enter into this Contract. If any court or administrative agency determines that County does not have authority to enter into this Contract, County will not be liable to Contractor or any third party by reason of such determination or by reason of this Contract.
- 14. Full and Complete Performance. The failure of either party to insist, in one or more instances, upon the other party's full and complete performance under this Contract, or to take any action based on the other party's failure to fully and completely perform, is not a waiver or relinquishment of the right to insist upon full and complete performance of the same, or any other covenant or condition, either in the past or in the future. The acceptance by either party of sums less than may be due and owing it at any time is not an accord and satisfaction.
- **15.** Cancellation for Conflict of Interest. This Contract is subject to cancellation for conflict of interest pursuant to A.R.S. § 38-511, the pertinent provisions of which are incorporated into this Contract by reference.
- 16. Termination by County.
 - 16.1. Without Cause. County may terminate this Contract at any time, with or without cause, by serving a written notice upon Contractor at least 30 days before the effective date of the termination. In the event of such termination, County's only obligation to Contractor will be payment for services rendered prior to the date of termination.
 - 16.2. With Cause. County may terminate this Contract at any time without advance notice and without further obligation to County when County finds Contractor to be in default of any provision of this Contract.
 - 16.3. Non-Appropriation. Notwithstanding any other provision in this Contract, County may terminate this Contract if for any reason there are not sufficient appropriated and available monies for the purpose of maintaining County or other public entity obligations under this Contract. In the event of such termination, County will have no further obligation to Contractor, other than to pay for services rendered prior to termination.

17. **Notice**. Any notice required or permitted to be given under this Contract must be in writing and be served by personal delivery or by certified mail upon the other party as follows:

County:

Contractor:

Dave Smutzer Pima County Attorney's Office 32 N. Stone Ave., Suite 1900 Tucson, Arizona 85701 Kathryn Kellner
The Human Communication Studio, LLC
738 N. 5th Ave. Suite 110
Tucson, Arizona 85705

- 18. Non-Exclusive Contract. Contractor understands that this Contract is nonexclusive and is for the sole convenience of County. County reserves the right to obtain like services from other sources for any reason.
- 19. Remedies. Either party may pursue any remedies provided by law for the breach of this Contract. No right or remedy is intended to be exclusive of any other right or remedy and each is cumulative and in addition to any other right or remedy existing at law or at equity or by virtue of this Contract.
- Severability. Each provision of this Contract stands alone, and any provision of this Contract found to be prohibited by law will be ineffective to the extent of such prohibition without invalidating the remainder of this Contract.
- 21. Books and Records. Contractor will keep and maintain proper and complete books, records and accounts, which will be open at all reasonable times for inspection and audit by duly authorized representatives of County. In addition, Contractor will retain all records relating to this Contract for at least five (5) years after its expiration or termination or, if later, until any related pending proceeding or litigation has concluded.

22. Public Records.

- 22.1. <u>Disclosure</u>. Pursuant to A.R.S. § 39-121 et seq., and A.R.S. § 34-603(H) in the case of construction or Architectural and Engineering services procured under A.R.S. Title 34, Chapter 6, all documents submitted in response to the solicitation resulting in award of this Contract, including, but not limited to, pricing schedules, product specifications, work plans, and any supporting documents, are public records. As such, those documents are subject to release and/or review by the general public upon request, including competitors.
- 22.2. Records Marked Confidential; Notice and Protective Order. If Contractor reasonably believes that some of those records contain proprietary, trade-secret or otherwise-confidential information, Contractor must prominently mark those records "CONFIDENTIAL." In the event a public-records request is submitted to County for records marked CONFIDENTIAL, County will notify Contractor of the request as soon as reasonably possible. County will release the records 10 business days after the date of that notice, unless Contractor has, within that period, secured an appropriate order from a court of competent jurisdiction, enjoining the release of the records. County will not, under any circumstances, be responsible for securing such an order, nor will County be in any way financially responsible for any costs associated with securing such an order.

23. Legal Arizona Workers Act Compliance.

- 23.1. Compliance with Immigration Laws. Contractor hereby warrants that it will at all times during the term of this Contract comply with all federal immigration laws applicable to its employment of its employees, and with the requirements of A.R.S. § 23-214 (A) (together the "State and Federal Immigration Laws"). Contractor will further ensure that each subcontractor who performs any work for Contractor under this Contract likewise complies with the State and Federal Immigration Laws.
- 23.2. <u>Books & Records</u>. County has the right at any time to inspect the books and records of Contractor and any subcontractor in order to verify such party's compliance with the State and Federal Immigration Laws.
- 23.3. Remedies for Breach of Warranty. Any breach of Contractor's or any subcontractor's warranty of compliance with the State and Federal Immigration Laws, or of any other provision of this section, is a material breach of this Contract subjecting Contractor to penalties up to and including suspension or termination of this Contract. If the breach is by a subcontractor, and the subcontract is suspended or terminated as a result, Contractor will be required to take such steps as may be necessary to either self-perform the services that would have been provided under the subcontract or retain a replacement subcontractor, as soon as possible so as not to delay project completion. Any additional costs attributable directly or indirectly to such remedial action are the responsibility of Contractor.
- 23.4. <u>Subcontractors</u>. Contractor will advise each subcontractor of County's rights, and the subcontractor's obligations, under this Section 24 by including a provision in each subcontract substantially in the following form:

"Subcontractor hereby warrants that it will at all times during the term of this contract comply with all federal immigration laws applicable to Subcontractor's employees, and with the requirements of A.R.S. § 23-214 (A). Subcontractor further agrees that County may inspect the Subcontractor's books and records to insure that Subcontractor is in compliance with these requirements. Any breach of this paragraph by Subcontractor is a material breach of this contract subjecting Subcontractor to penalties up to and including suspension or termination of this contract."

- 24. Grant Compliance. Contractor agrees to comply with all requirements
- 25. Israel Boycott Certification. Pursuant to A.R.S. § 35-393.01, if Contractor engages in for-profit activity and has 10 or more employees, and if this Contract has a value of \$100,000.00 or more, Contractor certifies it is not currently engaged in, and agrees for the duration of this Contract to not engage in, a boycott of goods or services from Israel. This certification does not apply to a boycott prohibited by 50 U.S.C. § 4842 or a regulation issued pursuant to 50 U.S.C. § 4842.
- 26. **Amendment**. The parties may modify, amend, alter or extend this Contract only by a written amendment signed by the parties.

27. Entire Agreement. This document constitutes the entire agreement between the parties pertaining to the subject matter it addresses, and this Contract supersedes all prior or contemporaneous agreements and understandings, oral or written.

PIMA COUNTY	CONTRACTOR
Chairman, Board of Supervisors	Authorized Officer Signature
Date	KATTINYN KELLWER Kathryn Kellner
ATTEST	<u>/2/20/19</u> Date
ATTEST	
Clerk of the Board	
Date	
APPROVED AS TO FORM	APPROVED AS TO CONTENT
Shring	The must
Deputy County Attorney	Dave Smutzer, Legal Administrator
STACEY ROSEBERRY	12/19/19
Print DCA Name	Date
12/18/10	

Exhibit A:

Scope of Work

Under general direction from the County Attorney, work in close collaboration with Chief Deputies and Deputy County Attorneys to deliver performance based training for mid-level and experienced prosecutors. Concentration will be on improving and enhancing attorney advocacy skills by providing communication tools and techniques that better enable attorneys to: 1) deliver effective and persuasive opening and closing statements, 2) communicate complex legal arguments in a credible, persuasive and convincing manner, 3) build enhanced relationships with victims and witnesses, and 4) increase credibility and persuasiveness before jurors. Also be available to administrative professionals and attorney support staff supervisors for the purpose of improving the quality of public and office presentations and oral communication by delivering training and providing consultation in skills, tools and techniques and enhancing the individual's ability to present and clearly articulate their message.

Consultant will accomplish the above by:

As directed by the County Attorney and Chief Deputies attend court proceedings (offsite) and presentations (primarily onsite and occasionally offsite) to observe and evaluate attorneys with subsequent individual consultation and feedback;

Attending, participating and providing feedback in office scheduled mock trials;

Conducting formal group training sessions for attorneys and staff. Group training will range from approximately five to fifty attendees and curriculum will be based on observations necessary to improve communication skills.

Conducting individual training and feedback sessions for attorneys and staff.

Assigning online video learning materials and associated exercises to attorneys and staff.

Most services will be provided onsite primarily during normal business hours (8:00 A.M. to 5:00 P.M. Monday through Friday) but on occasion special observances and training assignments may be needed both offsite and outside of normal business hours.

COUNTY will provide assistance in photocopying session materials for each training. CONTRACTOR will provide any written materials for each session to Pima County Attorney's Office three business days prior to each session.

Special Delivery Requirements:

Consultant will report to, take direction from, and work directly with the County Attorney. Consultant will meet with the County Attorney a minimum of once a month and with the Chief Deputies and Legal Administrator as necessary. Invoicing on a monthly basis require detailing the types and amount of training provided using an all-inclusive hourly basis for billing.

Ordering:

County will make releases by issuing work orders under this Agreement. Releases will be transmitted to Supplier via: Fax or Phone. Contract administration for the County may be performed by David Smutzer, Pima County Attorney's Office, 520-740-5614, and david.Smutzer@pcao.pima.gov

Quantities referred to are estimated quantities, and Pima County reserves the right to increase or decrease these amounts as circumstances may require. No guarantee is made as to the actual work that will be performed during the term of the contract.

Any increase in excess of amount of work must be made through a fully executed change order or amendment to the contract. The contractor will work on an as-needed basis, with no limitations on the number of trips to the on-site locations.

Exhibit B:

Compensation and Payment

Hourly Rate for training: One hundred twenty five dollars (\$125)

Flat rate for video training materials: \$6,000 - to be invoiced at the beginning of the contract. This will include a license for a one year subscription to online video learning platform available to all office employees.

Payment Terms: Net 30 days