

MEMORANDUM

Community & Economic Development Administration

Date: May 12, 2015

From:

To: The Honorable Chair and Members Pima County Board of Supervisors Hank Atha County Administrator

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Re: Loyola Contract

As requested by the Board, attached is the following material regarding this contract.

- 1. Loyola Associates: Summary of services provided for Pima County 2014-2015.
- 2. Youth Career Connect Grant Summary: This is a \$5.3 million, four year grant received late last year in which Pima County is lead for a four border county collaboration. Mr. Loyola's technical assistance and his regional and state contacts were important in designing and developing the successful, collaborative application. This is the second large, multi-year collaborative grant we have received in recent years due in part to this consultant's advice, contacts and assistance.
- 3. Loyola invoices: July through December 2014. The invoices detail the dates, hours and work performed.
- 4. September Update: Email with a summary of September activities. The activities focus on preparing materials for and helping to deliver the Bridges Out of Poverty three day training conference on September 8 through 10, 2014 and on representing us at State planning meetings related to implementing the Workforce Innovation and Opportunity Act. The Arizona Commerce Authority and the Arizona Department of Economic Security are respectively policy makers and pass through entities to local governments for funds form this new federal legislation. It was important for us to be represented at the early task force and committee meetings that make decisions affecting future funding and programming. All task force and committee meetings are held in Phoenix.

The Honorable Chair and Members, Pima County Board of Supervisors Re: Loyola Contract May 12, 2015 Page 2

- 5. Pima County Workforce Innovation and Opportunity Act. Power point prepared to orient staff to new federal workforce legislation and especially to changes and planning challenges in new legislation.
- 6. Bridges Out of Poverty: Agenda and sample of material from one of the power point presentations used in the three day training session on this new approach to thinking about and dealing with poverty. Mr. Loyola assisted in preparation of materials and logistics for the conference and participated as facilitator and moderator during the conference. Held on September 8, 9 and 10, 2014.
- 7. Ending Poverty Now: Agenda and sample of materials used in the March 2 to March 5, 2015 training on local applications of Bridges Out of Poverty and other national models.
- 8. Pima County Workforce Investment Board Retreat: Agenda and power point prepared for WIB training on new WIOA legislation. April 10, 2015.
- 9. March 18: Email: related to Unemployment Insurance (U.I.) One Stop Workshop. Regards meeting with state U.I. Management staff to resolve technical questions on eligibility for U.I. recipients who are enrolled in One Stop job related workshops. An important issue in maintaining U.I. support while participating in locally organized job training or job search.

Information attached to this memorandum covers activities in the current, FY2014-2015 contract year. Information on prior year contracts was provided to Supervisor Miller in communications from Mr. Widugiris on October 16, 2013, Mr. Atha on October 18, 2013 and from the County Administrator on October 21, 2013. The County Administrator's memorandum responded to a Public Record request from Supervisor Miller and included 219 pages of attachments related to contract activities.

HA/cbc

Attachments

c: C. H. Huckelberry, County Administrator Jan Lesher, Deputy County Administrator

LOYOLA Associates Summary of Services Provided for Pima County 2014-2015

LOYOLA Associates as requested provides the following services:

Researched, analyzed and various articles and Models on economic development, workforce, education and business activities that would benefit and increase the impact and viability of Pima County's Pima County's Economic Development Initiatives, including: White House Ready to Work Initiative, Congressman Paul Ryan's <u>Poverty Plan</u>, Mexican Trade, Global Fluent Metro Areas, Sun Corridor Videos, Business Partnerships, Tucson's Economic Recovery, Innovation Districts, and New Foundations (Carlos Slim).

Researched, analyzed and communicated on various articles on economic development activities that would benefit Pima County's economic base, including: "Who Benefits From Federal Tax Subsidies", Arizona Tech Council, Techfetch.com, Brookings Institute-"Interactive Trade Mapping", GAO <u>Report-Education and Workforce Data: Challenges in Matching Student and Workforce Information.</u>

Researched, analyzed and communicated regarding various articles on economic development activities that could be utilized to leverage existing funds and programs in Pima County and increase business activities resulting in more employment opportunities for Pima County residents, including: Social Innovation Fund, Phoenix MBDA's Annual Global Conference and Strengthening Ties with Mexico

Researched, analyzed communicated and discussed with Pima staff and national expert on "Poverty" regarding issues of underserved populations and Pima County Economic Development Initiative.

Researched, analyzed and provided various articles on economic development activities that may be leveraged with other programs not directly tied to but would benefit Pima County, including: Global Cities Initiatives: "5 Features of Successful Metro Export Efforts", NPR "Sizeable Decrease in those Passing GED, FRBSF" "Economic Letter: Higher Education and Wages', City of Phoenix Economic Development Letter

Communicated and discussed with Pima staff and national expert the Bridges Out Of Poverty (BOOP) presentations, Reviewed Agendas and Handouts for the BOOP Symposium for Pima County Business, Economic Development, K-12 and Post-Secondary Education, Government, Faith Based and Non Profit, Law Enforcement, Judicial Leaders and Practitioners.

Reviewed and analyzed the U of A Poverty Report. Reviewed several Power Point Presentation Drafts for each group. Discussed particular points that are of interest to Pima County Board of Supervisors and County Manager. Worked with Pima staff, assisted in securing funding, reviewing and preparing Power Point presentations, Handouts, Vision To Action and agendas for the Bridges Out of Poverty Symposium to be held in Tucson. Planed and scheduled Symposium dates, agendas, prepare presentations by Pima Board of Supervisors, County Manager, made lists to invite city elected officials, school boards, state legislators, Community Based Organizations and Faith Based Organizations.

Reviewed, analyzed and discussed the following reports:

- 1. Funds of Knowledge;
- 2. Collective Impact
- 3. Tamarak Institute Community Assessment;
- 4. FINRA Conference on Working Bridges;
- 5. Tamarak Institute of Canada; and
- 6. Pay for Success Initiative.

Facilitated BOOP Symposium for Pima County Business, Economic Development, K-12, Post-Secondary Education, Government, Faith-Based and Non-Profit, Law Enforcement, Judicial Leaders, Practitioners Training Sessions, Manufacturing and Health Care Business leaders' presentations.

Discussed with Pima County staff follow-up sessions, prepared and presented to the Pima County Poverty Leadership the BOOP Initiative, summary of Symposium for Pima County Leaders, Practitioners Training, Manufacturing and Health Care Business leaders' presentations

Followed up and facilitated the Bridges Out of Poverty second round Symposium, for Community Based and Faith Based Organization practitioners, Manufacturing and Health Care Business leaders presentations

Discussed with Pima staff and national consultant the results of BOOP Symposium for Pima County Leadership, Practitioners Training, Manufacturing and Health Care Business leaders' presentations.

Worked with Pima Staff and national consultant began discussing the Next Steps to present to County Board and Manager. In addition, we prepared Power Point Presentation for Faith Based Organizations. Over 50 religious groups were present and eager to participate with Pima in the BOOP Initiative.

Participated and discussed with Pima Deputy Manager and staff the BOOP Next Steps and memorandums for County Manager.

Discussed various issues of the Old Nogales Highway Colonia (ONHC) with Supervisor. With Dr. John Moffatt met with three the Nogales Highway Colonia community leaders. Issues discussed included: flooding of neighborhood, street conditions, dust and health repercussions, fire and police response, city and county planning processes, future development and road construction around Colonia, neighborhood organizing and prioritization of issues to present to Board of Supervisors.

Communicated with Board of Supervisor, County Staff and community members regarding ONHC issues. Communicated Pima County's position to the ONHC residents the planned Pima County projects for ONHC.

Participated in meetings with Board of Supervisor, Pima County Department Heads, Transportation staff and ONHC residents discussed issues and potential strategies to address issues in the Colonia.

Communicated with ONHC residents to secure community priorities.

Met with Transportation and County Manager staff to finalize schedule meeting, Power Point Presentation and coordination with City of Tucson staff. Attended ONHC meeting and participated in presenting Pima County activities in the Colonia. Followed up with report for Supervisor and staff regarding meeting, issues that came up in meeting and possible solutions.

Met with Board of Supervisor, Department Heads, Transportation staff followed up on the ONHC issues and potential strategies to address issues in Colonia. Spoke with community leaders and gathered information about presentations to the Mexican Council and Spanish/Mexican newspaper articles.

Met with Pima County Director and staff to further discuss State of Arizona Unemployment Insurance (UI) client flow, mandatory services and workshops. Researched UI Forms, requirements and prepared strategies to resolve client flow issues. Scheduled meeting and met with UI Manager and staff to discuss Pima UI issues. Resolved concerns and issues. UI Manager and staff will be available for training of Pima and Partner One Stop Partners and claimants.

Researched, analyzed, communicated and discussed implications for Pima County federal and state workforce, economic development and sector strategies policies and operational implications and preparedness.

Met and worked with all Arizona Counties and City of Phoenix staff to discuss the Workforce Innovation and Opportunity Act, federal and state workforce and economic development positions and with the Counties and City representatives developed strategies and positions to leverage Pima County's workforce and economic development positions to ensure local autonomy and decision-making benefits for Pima County are maintained and/or enhanced,

Discussed with USDOL and DES the Local Workforce Development Board composition and selection of One-Stop Operator. Followed up with Pima and state staff on implementation issues and participation in implementation task forces to ensure Pima's input into the policy and implementation of Workforce Innovation and Opportunity Act (WIOA).

Met with USDOL and Office of Management and Budget staff and discussed various fiscal and program issues which have impact on Pima County,

Met with USDO, OMB and state staff to discuss the WIOA Proposed Regulations and the impact on Pima County. Presented positions and alternatives to prevent Pima County liabilities and program findings.

Prepared, attended, participated and represented Pima County in two day Technical Assistance meeting with US DOL Regional Director and staff, State staff and all state WIA Directors. Discussed with USDOL Regional Administrator and staff various WIOA topics, policies, implementation and task forces to ensure Pima County's smooth implementation of Workforce Innovation and Opportunity Act (WIOA).

Researched, analyzed and prepared information related to the implementation of the WIOA. We communicate with Pima County staff to discuss implications for Pima County

Represented Pima County in the following meetings:

- 1. Workforce Arizona Council (appointed by Governor);
- 2. State WIOA Implementation Task Force;
- 3. WIOA Policy Task Force;
- 4. WIOA Governance Task Force;
- 5. As Pima County representative Chaired WIOA One Stop Operator Selection Work Group, prepare agendas, research WIOA and develop strategies for implementing One Stop Operator policies and processes;
- 6. Arizona Association of Workforce Directors (AAWD);
- 7. AAWD with Employment Security;
- 8. AAWD with Arizona Department of Education; and
- 9. AAWD with Vocational Rehabilitation.

All WIOA Implementation and related meetings are held in Phoenix.

WIOA Implementation Task Forces and Workgroups are attended by USDOL, Arizona DES, Employment Services, Vocational Rehabilitation, Arizona Department of Education, Arizona Department of Administration, Arizona Commerce Authority, Workforce Arizona Council, Community Colleges, Economic Development Organizations, Non-Profit Community Based and Faith Based Organizations, Veterans, business and business representatives.

As representative of Pima County, we engage in discussions with US Department of Labor, US Office of Management and Budget (OMB), US Department of Education, US Department of Health and Human Services, Arizona Department of Economic Security, WIOA, Vocational Rehabilitation, Employment Services, Arizona Department of Education, Arizona Commerce Authority, Workforce Arizona Council, counties, cities, Non-Profit and Faith Based Organizations, for profit businesses, business organizations and interested parties providing various services to adult, youth, dislocated workers, veterans, homeless and others.

As representative of Pima County, chair the One Stop Operator Workgroup, prepare agendas, research WIOA and develop strategies for implementing One Stop Operator policies and processes.

Attended and represented Pima County at the Workforce Arizona Association of Workforce Directors (AAWD) in meetings to discuss the WIOA Implementation DOL Employment and Training Guidance Letters, state implementation process, task forces policies and issues.

Attended and represented Pima County at Workforce Arizona Council (WAC) general meetings, subcommittee meetings, AAWD meetings and WIOA Core Partners (Department of Education, DES Employment Services, Vocational Rehabilitation and Adult, Youth and Dislocated Workers Programs. meetings.

Prepared, attended and participated in two day Technical Assistance meeting with all Arizona WIA Directors. Followed up with Pima County and state staff on implementation issues and participation in implementation task forces to ensure Pima County's input into the policy and implementation of WIOA.

Researched, analyzed, communicated and discuss in various meetings with federal and state staffs the implications of WIOA DOL Proposed Regulations and state policies for Pima County and to ensure benefits to Pima County.

Provided information on Jump Starting the WIOA Implementation and Youth RFPs, discussed integrated service delivery, actions by State of Arizona staff and attended Workforce Arizona Council and its Committees meetings.

Discussed Sector Strategies in conference calls with USDOL, USDOE and USHHS to ensure integrated service delivery, actions by State of Arizona staff and Workforce Arizona Council and its Committees.

Represented Pima County, prepared, attended and participated in meeting with all state WIA and Adult Education Directors.

Researched, analyzed, communicated and discussed implications for Pima County, items to prepare and ensure benefits to Pima County, policy and operational implications and preparedness, leveraging with other counties and cities to ensure local autonomy and decision-making, regarding: Transition from WIA to WIOA.

Prepared Power Point, presented and facilitated the Pima County Workforce Investment Board's Annual Retreat Meeting. Presented areas of Board participation in coordinating and facilitating Pima County's Workforce System with business and community efforts to increase work opportunities and self-sufficiency for Pima County residents.

















LOYOLA Associates (EIN 43-1986257) Pima County Community Development Initiatives Contract Number: CT-CED-14-00000-00000-030 July 1 to August 31, 2014 Invoice

Invoice Number: CT-CED-15*034

Task	Amended Contract Activity	Nature of work Performed	Meeting Location	Dates Worked	Hours Worked
A	 Provide consulting and technical expertise regarding the organization, funding, economic and social development of communities. 1. Aiding disadvantaged communities; 2. Planning and organizing community neighborhoods to participate in and benefit from economic and workforce development projects in the County; and 3. Coordination of County and community projects with the state and federal agencies and funding resources. 				
Bl	 Develop strategic plans, reports, policies and priorities including: a. Planning process design; b. Gathering community and/or stakeholder input, conducting surveys and facilitating focus groups, meetings or public hearings; c. Research and reports; d. Developing draft narratives and integrating comment; and e. Identify funding and other outside resources that respond to community needs. 	During this period we researched, analyzed and communicated via telephone, email text and face to face regarding various articles on economic development activities that would benefit Pima County, including: Mexican Trade, Global Fluent Metro Areas, Sun Corridor Videos, Business Partnerships, White House Ready to Work Initiative, Cong. Paul Ryan's Poverty Plan, Tucson's Economic	Office Office Office Office Office Office Office	7/8/14 7/11/14 7/14/14 7/23/14 7/28/14 7/30/14 8/7/14	3 Hrs. 2 Hrs. 1 Hrs. 2 Hrs. 2 Hrs. 1 Hr. 2 Hrs.

		Recovery, Innovation Districts, and New Foundations (Carlos Slim).			
B 2	Event planning including coordinating, implementing, and overseeing planning efforts for large events such as conferences, seminars, and trainings.				
B 3	 Community development and facilitation services including: a. Identifying community issues; b. Identifying key stakeholders; c. Providing community education and public presentations; d. Developing community based strategies; e. Identifying funding and outside resources that respond to community issues; f. Facilitating group discussions among stake holders; g. Implementing strategies; and h. Monitoring results. 	During this period we researched, analyzed communicated and discussed via telephone, email, text and face to face with Pima staff and national presenter regarding issues of underserved populations and Pima County Manager's Economic Development Initiative. Working with Pima staff we assisted in securing funding, reviewing and preparing Power Point presentations, Handouts, Vision To Action and agendas for the Bridges Out of Poverty Symposium to be held in Tucson. We met via phone and face to face to plan and schedule Symposium dates, agendas, prepare presentations by Pima Board of Supervisors, County Manager, make lists to invite city elected officials, school boards, state legislators, Community Based Organizations and Faith Based Organizations. In addition, we assisted and facilitated the Symposium, Practitioners Training, Manufacturing and Health Care Business leaders' presentations.	Tucson Office Office Office Office Office Office Office Office Office Office Office Office Office Office Office Office Office Office Office	7/10/14 7/14/14 7/17/14 7/21/14 7/25/14 7/28/14 7/28/14 7/29/14 7/30/14 7/30/14 7/31/14 8/1/14 8/1/14 8/23/14 8/23/14 8/23/14 8/22/14 8/28/14 8/29/14	8 Hrs. 1 Hr. 2 Hrs. 4 Hrs. 4 Hrs. 2 Hrs. 2 Hrs. 2 Hrs. 2 Hrs. 1 Hrs. 1 Hrs. 1 Hrs. 3 Hrs. 4 Hrs. 2 Hrs. 3 Hrs. 3 Hrs. 4 Hrs. 3 Hrs. 3 Hrs. 4 Hrs. 4 Hrs. 5 Hrs. 6 Hrs. 5 Hrs. 6 Hrs. 7 Hrs.
B 4	Research services including:				

		notions by State of Asimon of On	······································		
		actions by State of Arizona staff and	-		
		Workforce Arizona Council and its	Phoenix	8/11/14	1 Hr.
		Committees and attended WAC meetings.	Phoenix	8/12/14	8 Hrs.
			Phoenix	8/13/14	8 Hrs.
		As requested prepared, attended and			
		participated in two day Technical			
		Assistance meeting with US DOL Regional		1	
		Director and staff, State staff and all state			
		WIA Directors. Discussed various WIOA			
		topics, policies, implementation and task	Phoenix	8/18/14	4 Hrs.
		forces to ensure smooth implementation	Sedona	8/19/14	4 Hrs.
			Sedona	8/20/14	8 Hrs.
		As requested prepared, attended and	Sedona	8/21/14	8 Hrs.
		participated in two day Technical			
		Assistance meeting with all state WIA			
		Directors. Followed up with Pima and state			
		staff on implementation issues and			
{		participation in implementation task forces			
		to ansure Dimeteria interation task forces			
		to ensure Pima's input into the policy and			
B6	Conduct formative and summative evaluation of	implementation of WIOA.	•		
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	projects, programs and or systems including:				
	a. Developing evaluation plans and continuous				
	improvement process;				
	b. Identifying and designing appropriate			1	
	process outcome and customer satisfaction				
	c. Designing and conducting surveys,				
	interviews testing and conducting surveys,				
	interviews, testing or other data collection methods;				
	d. Developing two-and five-year longitudinal				
	studies to evaluate program impacts;				
	e. Designing, developing and improving data				
]	management systems;				
L	f. Providing statistical analysis;				

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	g.	Writing and presenting reports on findings		
		and recommendations; and		
	h.	Consulting on continuous improvement,		
		design changes and corrective action.		
Total				142 Hrs.

142 Hrs. X \$90.00/Hr. = \$12,780.00

Invoice includes all subcontractor, travel, lodging and per diem costs.

Total Amount Due = \$12,780.00

Submitted to Hank Atha, Deputy County Administrator

Jose Gabriel Loyola,

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Thank you

LOYOLA Associates (EIN 43-1986257) Pima County Community Development Initiatives Contract Number: CT-CED-14-00000-00000-000 September 1 to October 31, 2014 Invoice

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Invoice Number: CT-CED-15*035

Task	Amended Contract Activity	Nature of work Performed	Meeting Location	Dates Worked	Hours Worked
A	Provide consulting and technical expertise regarding the organization, funding, economic	Via telephone, emails and text discussed various issues of the Nogales Highway	Office	10/10/14 10/27/14	1 Hr.
	 and social development of communities. 1. Aiding disadvantaged communities; 2. Planning and organizing community neighborhoods to participate in and benefit from economic and workforce development projects in the County; and 3. Coordination of County and community projects with the state and federal agencies and funding resources. 	Colonia with Supervisor, then as requested by Supervisor met with three the Nogales Highway Colonia community leaders of along with Dr. John Moffatt. Issues discussed included: flooding of neighborhood, street conditions, dust and health repercussions, fire and police response, city and county planning processes, future development and road construction around Colonia, neighborhood organizing and prioritization of issues to present to Board of Supervisors. Followed up with Supervisor and provided information.	Tucson	10/20/14	MEMORANU
BI	 Develop strategic plans, reports, policies and priorities including: a. Planning process design; b. Gathering community and/or stakeholder input, conducting surveys and facilitating focus groups, meetings or public hearings; c. Research and reports; d. Developing draft narratives and integrating comment; and 	During this period we researched, analyzed and communicated via telephone, email text and face to face regarding various articles on economic development activities that would benefit Pima County, including: Social Innovation Fund, Phoenix MBDA's Annual Global Conference and Strengthening Ties with Mexico	Office Office Office	9/29/14 9/30/14 10/10/14	1 Hrs 2 Hrs 2 Hrs

	 Identify funding and other outside resources that respond to community needs. 				
B2	Event planning including coordinating,				-
	implementing, and overseeing planning efforts for				
	large events such as conferences, seminars, and trainings.				
B .3	 Community development and facilitation services including: a. Identifying community issues; b. Identifying key stakeholders; c. Providing community education and public presentations; d. Developing community based strategies; e. Identifying funding and outside resources that respond to community issues; f. Facilitating group discussions among stake holders; g. Implementing strategies; and h. Monitoring results. 	During this period we communicated and discussed via telephone, email, text and face to face with Pima staff and national presenter regarding Bridges Out Of Poverty (BOOP) presentations, Agendas and Handouts for the BOOP Symposium for Pima County Leaders, Practitioners and Business Groups. Reviewed and analyzed the U of A Poverty Report. Reviewed several Power Point Presentation Drafts for each group. Discussed particular points that are of interest to Pima County Board of Supervisors and County Manager.	Office Office Office Office	9/2/14 9/3/14 9/4/14 9/5/14	1 Hrs. 6 Hrs. 4 Hr. 4 Hrs.
		Facilitated BOOP Symposium for Pima County Leaders, Practitioners Training, Manufacturing and Health Care Business leaders' presentations.	Tucson Tucson Tucson	9/7/14 9/8/14 9/9/14 9/10/14	4 Hrs 8 Hrs 8 Hrs 8 Hrs 8 Hrs
		Discussed with Pima Staff, prepared and presented to the Pima County Poverty Leadership the BOOP Initiative, summary of Symposium for Pima County Leaders, Practitioners Training, Manufacturing and Health Care Business leaders' presentations	Office Tucson	9/12/14 9/15/14	2 Hrs 8 Hrs

		Via telephone calls, emails and texts discussed with Pima staff and national consultant the results of BOOP Symposium for Pima County Leaders, Practitioners Training, Manufacturing and Health Care Business leaders' and Pima County Poverty Leadership presentations. In addition we discussed and later reviewed and analyzed the following reports: Funds of Knowledge, Collective Impact, Tamarak Institute Community Assessment, FINRA Conference on Working Bridges, Tamarak Institute of Canada and Pay for Success Initiative.	Office Office Office Office	9/18/14 9/19/14 9/22/14 9/26/14	2 Hrs. 2 Hrs. 7 Hrs. 6 Hrs.
		Working with Pima Staff and national consultant began discussing the Next Steps to present to County Board and Manager. In addition, we prepared Power Point Presentation for Faith Based Organizations. Over 50 religious groups were present and eager to participate with Pima in the BOOP Initiative.	Office Office Office Tucson	10/3/14 10/6/14 10/7/14 10/9/14	3 Hrs. 2 Hrs. 1 Hr. 8 Hrs.
		As requested participated in conference call with Pima Deputy Manager and discussed the BOOP Next Steps and memorandums for County Manager.	Office	8/24/14	2 Hrs.
B 4	Research services including: a. Literature reviews to identify research findings, best practices or ideas for innovation, policy trends and other planning- related information;			H	

 b. Data collection and analysis to assess community need in local, regional, state or national context; c. Resource identification especially of local and state economic development programs; d. Data mapping; e. Legislative, regulatory and procedural changes that impact on County departments and program strategies. f. Replaced with e above; g. Attend workforce, economic development and social service policy meetings and analyze and report impact on County program and communities 				
 Developing program strategies and resources, including: a. Anticipating, analyzing and responding to changes in federal legislation and in local state development programs: b. Helping County departments and communities to understand state and federal changes and the impact on the programs and communities; c. Collecting and analyzing program performance data; d. Locating fund resources and developing program strategies that compete for the available resources; e. Writing grant applications and modifications. 	During this period we attended and represented Pima County at Arizona Association of Workforce Directors (AAWD), Workforce Arizona Council (WAC) subcommittee and general meetings and meetings with DOL. As part of the Workforce Innovation and Opportunity Act (WIOA) Implementation we have been asked to participate in Implementation Task Forces meetings held in Phoenix. We continue to research, analyze and communicate via telephone, emails, text and face to face to discuss implications for Pima County, items to prepare and ensure benefits to Pima County, policy and operational implications and preparedness, leveraging with other counties and cities to ensure local autonomy and decision-making, regarding: Sector Strategies, the federally	Phoenix Phoenix Phoenix Office Office Office Office Office Tucson Phoenix	9/17/14 9/23/14 9/24/14 9/25/14 9/26/14 10/5/14 10/13/14 10/13/14 10/16/14 10/20/14 10/21/14	3 Hrs. 3 Hrs. 8 Hrs. 4 Hrs. 1 Hr. 3 Hrs. 3 Hrs. 3 Hrs. 2 Hrs. 2 Hrs. 3 Hrs. 3 Hrs.

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B 6	Conduct formative and summative evaluation of projects, programs and or systems including: a. Developing evaluation plans and continuous improvement process; b. Identifying and designing appropriate process outcome and customer satisfaction measures;		16		
		As requested participated in conference call with Deputy County Manager to update and discuss critical Implementation issues.	Office	1029/14	2 Hrs.
		Committees. As requested prepared, attended and participated in meeting with all state WIA and Adult Education Directors. Also discussed the Local Workforce Development Board composition and procurement of One-Stop Operator. Followed up with Pima and state staff on implementation issues and participation in implementation task forces to ensure Pima's input into the policy and implementation of WIOA.	Phoenix	10/22/14	6 Hrs.
		funded Employment and Training Workforce Investment Act (WIA) amendments, policies, or new legislation, conference calls with USDOL, USDOE and USHHS, discussed integrated service delivery, actions by State of Arizona staff and Workforce Arizona Council and its			

C.	Designing and conducting surveys,		
	interviews, testing or other data collection		
	methods;		
d.	Developing two-and five-year longitudinal		
	studies to evaluate program impacts;		
e.	Designing, developing and improving data		
	management systems;		[
f.	Providing statistical analysis;	-	
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	and recommendations; and		1
h	Consulting on continuous improvement,		
	design changes and corrective action.	ļ	ļ
Total			144 Hrs.

144 Hrs. X \$90.00/Hr. = \$12,960.00

Invoice includes all subcontractor, travel, lodging and per diem costs.

Total Amount Due = \$12,960.00

Submitted to Hank Atha, Deputy County Administrator

Gabriel Loyola, President Jose

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Thank you

LOYOLA Associates (EIN 43-1986257) Pima County Community Development Initiatives Contract Number: CT-CED-14-00000-00000-00000-030 November 2014 Invoice

Invoice Number: CT-CED-15*035

Task	Amended Contract Activity	Nature of work Performed	Meeting Location	Dates Worked	Hours Worked
A	 Provide consulting and technical expertise regarding the organization, funding, economic and social development of communities. 1. Aiding disadvantaged communities; 2. Planning and organizing community neighborhoods to participate in and benefit from economic and workforce development projects in the County; and 3. Coordination of County and community projects with the state and federal agencies and funding resources. 				
B 1	 Develop strategic plans, reports, policies and priorities including: a. Planning process design; b. Gathering community and/or stakeholder input, conducting surveys and facilitating focus groups, meetings or public hearings; c. Research and reports; d. Developing draft narratives and integrating comment; and 	During this period we researched, analyzed and communicated via telephone, email text and face to face regarding various articles on economic development activities that would benefit Pima County, including: Who Benefits From Federal Tax Subsidies, Arizona Tech Council, Techfetch.com and Brookings Institute-Interactive Trade Mapping.	Office Office	11/7/14 11/14/14	2 Hrs. 1 Hrs.

LOYOLA Associates (EIN 43-1986257) Pima County Community Development Initiatives Contract Number: CT-CED-14-00000-00000-00000-030 November 2014 Invoice

Invoice Number: CT-CED-15*034

Task	Amended Contract Activity	Nature of work Performed	Meeting Location	Dates Worked	Hours Worked
A	 Provide consulting and technical expertise regarding the organization, funding, economic and social development of communities. 1. Aiding disadvantaged communities; 2. Planning and organizing community neighborhoods to participate in and benefit from economic and workforce development projects in the County; and 3. Coordination of County and community projects with the state and federal agencies and funding resources. 				
B1	 Develop strategic plans, reports, policies and priorities including: a. Planning process design; b. Gathering community and/or stakeholder input, conducting surveys and facilitating focus groups, meetings or public hearings; c. Research and reports; d. Developing draft narratives and integrating comment; and 	During this period we researched, analyzed and communicated via telephone, email text and face to face regarding various articles on economic development activities that would benefit Pima County, including: Who Benefits From Federal Tax Subsidies, Arizona Tech Council, Techfetch.com and Brookings Institute-Interactive Trade Mapping.	Office Office	11/7/14 11/14/14	2 Hrs. 1 Hrs.

	e. Identify funding and other outside resources that respond to community needs.				
B 2	Event planning including coordinating, implementing, and overseeing planning efforts for large events such as conferences, seminars, and trainings.	Participated in meeting and conference calls for planning the Bridges Out of Poverty Next Steps.	Office	11/4/14	2 Hrs.
B 3	 Community development and facilitation services including: a. Identifying community issues; b. Identifying key stakeholders; c. Providing community education and public presentations; d. Developing community based strategies; e. Identifying funding and outside resources that respond to community issues; f. Facilitating group discussions among stake holders; g. Implementing strategies; and h. Monitoring results. 				
B4	 Research services including: a. Literature reviews to identify research findings, best practices or ideas for innovation, policy trends and other planning-related information; b. Data collection and analysis to assess community need in local, regional, state or national context; c. Resource identification especially of local and state economic development programs; d. Data mapping; 				
	 c. Legislative, regulatory and procedural changes that impact on County departments and program strategies. f. Replaced with e above; 				

B 5	 g. Attend workforce, economic development and social service policy meetings and analyze and report impact on County program and communities Developing program strategies and resources, including: a. Anticipating, analyzing and responding to changes in federal legislation and in local state development programs: b. Helping County departments and communities to understand state and federal changes and the impact on the programs and communities; c. Collecting and analyzing program performance data; d. Locating fund resources and developing program strategies that compete for the available resources; 	During this period we researched, analyzed and communicated via telephone, email text and face to face to discuss implications for Pima County, items to prepare and ensure benefits to Pima County, policy and operational implications and preparedness, leveraging with other counties and cities to ensure local autonomy and decision-making, regarding: Transition From Workforce Investment Act (WIA) to Workforce Innovation and Opportunity Act (WIOA), represented Pima County in Governance	DES/Phoenix Office DES/Phoenix ACA/Phoenix Office Office	11/3/14 11/10/14 11/12/14 11/18/14 11/20/14 11/25/14 11/25/14 11/26/14	2 Hrs. 2 Hrs. 2 Hrs. 3 Hrs. 4 Hrs. 2 Hrs. 2 Hrs. 1 Hr.
	e. Writing grant applications and modifications.	Task Force, Policy Task Force and One Stop Operator Work Group. Participated in AZ Directors' Meetings and conference calls with USDOL, USDOE and USHHS.			
B6	 Conduct formative and summative evaluation of projects, programs and or systems including: a. Developing evaluation plans and continuous improvement process; b. Identifying and designing appropriate process outcome and customer satisfaction measures; c. Designing and conducting surveys, interviews, testing or other data collection methods; d. Developing two-and five-year longitudinal studies to evaluate program impacts; 				

	e.	Designing, developing and improving		<u> </u>	ļ
}		data management systems;			
	f.	Providing statistical analysis;		1	
	g.	Writing and presenting reports on			
		findings and recommendations; and			
	h.	Consulting on continuous improvement,			
		design changes and corrective action.			
Total					

23 Hrs. X \$90.00/Hr. = \$2,070.00

Invoice includes all subcontractor, travel, lodging and per diem costs. Total Amount Due = \$2,070.00

Submitted to Hank Atha, Deputy County Administrator

Jose Gabriel Loyola, President

DR totes

Thank you

LOYOLA Associates (EIN 43-1986257) Pima County Community Development Initiatives Contract Number: CT-CED-14-00000-00000-00000-030 December 2014 Invoice

Invoice Number: CT-CED-15*037

Task	Amended Contract Activity	Nature of work Performed	Meeting Location	Dates Worked	Hours Worked
A	 Provide consulting and technical expertise regarding the organization, funding, economic and social development of communities. 1. Aiding disadvantaged communities; 2. Planning and organizing community neighborhoods to participate in and benefit from economic and workforce development projects in the County; and 3. Coordination of County and community projects with the state and federal agencies and funding resources. 				
B 1	 Develop strategic plans, reports, policies and priorities including: a. Planning process design; b. Gathering community and/or stakeholder input, conducting surveys and facilitating focus groups, meetings or public hearings; c. Research and reports; d. Developing draft narratives and integrating comment; and 	During this period we researched, analyzed and communicated via telephone, email text and face to face regarding various articles on economic development activities that would benefit Pima County GAO Report-Education and Workforce Data: Challenges in Matching Student and Workforce Information	Office	12/20/14	2 Hrs.

	e. Identify funding and other outside				
	resources that respond to community				
	needs.				
B 2	Event planning including coordinating,				
	implementing, and overseeing planning efforts for				
	large events such as conferences, seminars, and trainings.				
B 3	Community development and facilitation services	Via telephone, text and emails	Office	12/9/14	1 Hr.
	including:	Communicated with Board of Supervisor,	Office	12/10/14	2 Hrs.
	a. Identifying community issues;	County Staff and community members	Office	12/16/14	4 Hrs.
	b. Identifying key stakeholders;	regarding Old Nogales Highway Colonia	Office	12/17/14	2 Hrs.
	c. Providing community education and	(ONHC) issues. Communicated Pima	0		
	public presentations;	County's position on projects for ONHC			
	d. Developing community based strategies;				
	e. Identifying funding and outside resources that respond to community issues;				
	f. Facilitating group discussions among				
	stake holders;				
	g. Implementing strategies; and				
	h. Monitoring results.				
B 4	Research services including:				
	a. Literature reviews to identify research				
	findings, best practices or ideas for				
	innovation, policy trends and other				
	planning-related information;b. Data collection and analysis to assess				
	community need in local, regional, state				
	or national context;				
	c. Resource identification especially of local				
	and state economic development				
	programs;				
	d. Data mapping;				
	e. Legislative, regulatory and procedural				
	changes that impact on County				
	departments and program strategies. f. Replaced with e above;				
L				L	l

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a. b. c. d.	Developing evaluation plans and continuous improvement process; Identifying and designing appropriate process outcome and customer satisfaction measures; Designing and conducting surveys, interviews, testing or other data collection methods; Developing two-and five-year	
	longitudinal studies to evaluate program impacts;	
e.	Designing, developing and improving data management systems;	
f.	Providing statistical analysis;	
g.	Writing and presenting reports on findings and recommendations; and	
h.	Consulting on continuous improvement, design changes and corrective action.	
Total		 32 Hrs.

32 Hrs. X \$90.00/Hr. = \$2,880.00

Invoice includes all subcontractor, travel, lodging and per diem costs. Total Amount Due = \$2,880.00

Submitted to Hank Atha, Deputy County Administrator

GUND Jose Gabriel Loyola, President

Thank you

Hank Atha

From:	jgloyola@cox.net
Sent:	Tuesday, October 28, 2014 3:53 PM
То:	Hank Atha; Arthur Eckstrom; Charles Casey; Dorothee Harmon
Cc:	Celina Cuaron
Subject:	September Update

Hank, per your request here is the September update. Next week I will send you the October update.

During September we worked with Art, Dorothee, Casey and Bonnie to review, edit, comment and finalize the Bridges Out of Poverty presentations. We reviewed several versions of Power Point Presentations since there were three presentations made.

On September 8, 2014, I facilitated the Bridges Out of Poverty presentation to the community leaders at the Doubletree Hotel. You attended this session and noticed that the Ballroom was packed...standing room only. Members from the Pima Board of Supervisors, county officials, City elected and staff, various state legislators, School Boards members, Non Profit and Faith Based Organizations were in attendance. The count was over 150 in attendance.

On September 9th, I also facilitated an all day session with practitioners from various county, city and Non Profit and Faith Based organizations. At this session we had over 50 attendees.

On September 10th, we hosted two sessions. The first session was with Manufacturers and the second session was with Health Care providers.

All sessions were very successful as you know and as a result Chuck Huckleberry has given follow up assignments. We followed up with debriefings and via conference calls talked about the next steps.

As you know the Bridges Out of Poverty is NOT a Workforce initiative ONLY. The Board and County Manager have directed that all Pima County Departments be included. As a result of this directive I was asked to make a presentation at the Pima County Poverty Committee (you missed a great discussion).

In the WIOA implementation we have been active in various Task Forces. In previous communications, | have mentioned to you that this process has been very inclusive (unlike previous state attempts to develop and implement policies). If you wish to listen in or join any of the Task Forces we can provide you with the meeting date, hour and phone number.

The following is a list of the Task Forces: Policy, Governance, Performance Accountability, Fiscal, Regionalism, Labor Market, Staff Development and Business Outreach. I was asked to be in Policy and Governance (I was asked to co-lead one).

In addition, we have a meeting with state staffs (Feds also join us) and all Task Forces members. We discuss all work and overlaps to ensure that the work is not duplicated or contradicted.

I was asked to co-lead the Governance and participate in the Policy Task Forces. We have Pima Staff in all Task Forces.

All Task Forces are meeting every two weeks and I go to the state buildings to participate (face to face). It is important to know that unlike previous legislation this new one forces the core programs in the legislation (Employment Service, Adult Ed, Voc. Rehab and Adult, Youth and Dislocated Workers to KNOW each other's programs, policies and services. The first weeks have been to review each program.

The WIA Directors (I was invited to attend) had a two day Technical Assistance Session and they discussed the new law, issues and made recommendations to the state. In additions a meeting with Employment Security leaderships and Regional Managers was held. In the meeting numerous issues were discussed and agreed on by DES and Directors.

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The Executive Committee of state Council met and on Rosh Hashanah the whole state Council met and was given a reefing on the legislation, the task forces and more. I represented Pima at both meetings.

As a result of this new partnership between the state and local areas DOL has been talking to other states and regions on how we are collaborating.

The cooperation is very interesting since the state staffs may be replaced by the new governor. I also think that the feds have set a tone of cooperation in addition to the fiasco of forcing policies on local areas (you attended the meetings and may remember, they were not pleasant).

Hope this update helps and look forward to providing any additional information,

--Gabe LOYOLA Associates

602.277.9278 Voice 602.277.9282 Fax



Workforce Innovation and Opportunity Act

▶ Goal

Expand Innovative Partnerships Between Training Providers, Employers and Local Workforce System to Prepare Workers for In-Demand Occupations















Workforce Innovation and Opportunity Act Key Federal Agencies Collaborating and Planning on WIOA Department of Labor (DOL) A. Department of Education (DOE) ►

- В.
- C. Health and Human Services (HHS) •
- D. Housing and Urban Development (HUD) ٠
- ٠ Ε. Department of Commerce (DOC) F. Department of Transportation (DOT)
- Department of Justice (DOJ) G, Þ



Workforce Innovation and Opportunity Act

- State Council
 - Chair From Business Appointed By Governo
 - Unified (Core Programs) 4 Year Plan (Highlights)
 - Analysis of Economic Conditions and Workforce System
 - Analysis of Knowledge and Skill Needs of Employers
 - Describes Overall Strategies Align Technology and Data Systems
 Across One-Stop Partners
 - Identifies Skill Needs of Workers, Job Sockers, and Employers
 - Enhance Service Delivery and Efficiency in Reporting Performance Accountability



Workforce Innovation and Opportunity Act

- ► Workforce Development Board Changes, Cont..
- 9. Oversee Core Programs (Titles I, II, III, and IV)
- 10. Oversee Performance Measures for Core Programs ٠ 11. Develop Partnerships to Align Job-Seekers with
- Employer Needs
- Serve Out-of-School Youth (From 30% to75% 12. . expenditures)
- 13. Work-Based Training Activities







Workforce Innovation and Opportunity Act

- ► Workforce Development Boards
- **Regional Planning Strategies** ► A.
- 1. Analysis of Regional Market Data
- 2. Analysis of Regional Sectors or In-Demand Occupations
- 3. Develop Sector Initiatives
- 4. Coordinate With Regional Economic Development Services
- B. Possible Subcommittees: One-Stop Service Delivery, Youth Services and individuals with Disabilities
- ▶ C. Youth Councils Not Mandated

Workforce Innovation and Opportunity Act ► Key Words used by Secretaries of Labor (Tom Perez) and Education (Arne Duncan) A. Knowledge В. Skills с. Industry Relevant Education D. Pathway to Successful Careers






Workforce Innovation and Opportunity Act

- ► Critical Dates, Cont.
- 8. After March 2016? No date set date for Local Plans
- F. June 30, 2016 DOL and DOE develop performance measure for effective in service employers
- ▶ 10. July 1, 2016 One-Stop Infrastructure cost requirements take effect
- ►July 1, 2016 New System takes effect



Workforce Innovation and Opportunity Act

► Potential Issues

- ► A. DOL pushing Registration for ALL Job-seekers
- Performance Measures Will DROP DRASTICALLY,
- From 90% Performance to 30% in One Year With New System Advocated by DOL
- 3. Need to Have the Governor, Local Elected Officials, WAC, WIBs, and Public Informed











NOTICE OF MEETING OF THE PIMA COUNTY BOARD of SUPERVISORS

Pursuant to A.R.S. § 38-431.02, notice is hereby given to the Pima County Board of Supervisors (BOS) and to the general public that the Pima County BOS will hold a meeting open to the public

BRIDGES OUT OF POVERTY: BUILDING COMMUNITY SUSTAINABILITY September 8, 2014 8:30 to 11:30 a.m. Doubletree Hotel, 445 South Alvernon Way

Welcome: Ramon Valadez, Pima County Board of Supervisors, District 2

Introduction: C.H. Huckelberry, Pima County Administrator

Presentation: Bonnie Bazata, Executive Director Saint Joseph County Bridges Out of Poverty

Discussion: J. Gabriel Loyola, Loyola Associates







1.	What compels us to do this work:			
	 Poverty is complex and historic 			
	 Poverty is growing 			
	 Poverty is expensive 			
	 Poverty is a fault line that divides our communities 			
	The path to self sufficiency is broken			
	 If we keep doing what we've been doing, we keep getting what we've got 			
2.	What attracted us to the Bridges idea:			
	 Built on an evolution of ideas 			
	Gives the 10,000 foot view			
	 It is a growing movement: attracting many communities (particularly small to medium size) 			
	 More dynamic definition: distinguishes generational and situational poverty 			
	 Mental models give is deep insights into the difference of being resourced and under resourced 			
	 Additive approach 			
	 Same ideas are taken to both resourced and under resourced people to create common ground and common vocabulary 			
	 In Resources: broadens it out from just financial 			
	 Nothing changes without relationships of trust and respect 			
	 Acknowledges the need for all economic classes at the table – and gives tools to 			
	achieve that			
	 Acknowledges all causes of poverty. Four research areas 			
	 Recognizes exploitation historically and currently. 			
	Uses the triple lens			
	Sees four approaches			
	Shifts our thinking from managing poverty to eliminating it			
3.	SJC Bridges formation and history			
	 Mission Statement 			
	 Program direction 			
5 L	• To date			
	 National Learning Community 			
4.	Lessons Learned			
	 Think of single Mom with 2 kids 			
	 The way we traditionally measure poverty 			
	 Breaking down the poverty budget 			
	 The poorer you are the more things cost 			
	 Creates 3 worlds: class, resources, stability Impact of stability stars ad into DNA 			
5	Impact of stability: stamped into DNA Five Components of Poverty			

 The impact of stress Poverty becomes a trap Different worlds create conflict Tipping point Poverty impacts children Race intensifies outcome Low educational attainment impacts jobs and types of jobs and wages Increasing low wage jobs Direct Services are not enough Given these structural issues, we know direct services is not enough Different strategies to get ahead than get by Safety nets are not bridges And the bridge is very shaky and has challenges like benefits cliff Look back at single Mom w 2 kids; w/o public assistance worse off with higher paying job A second look at the sustainability grid More tools in the toolbox Need to identify the impact of poverty across all sectors and look for additional responses from those vantage points Rethink poverty as an economic development issue	1	
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	U3	South Band	AZ	Pima County	Turson City
Individuals	15.7%	31.74	15.3%	19 5%	28 9%
Famues	18 4%	26 641	21.4%	2. 5%	29 49.
Single Female Households	\$D 04%	51.2%	40.1%	41 7%	46.2%
(Augus) (August 18	22.2%	13 8%	26.1%	221-5	35.7%









Generational poverty is different

ENBOGES' CEFINISION OF POVERTY

- "The extent to which an Individual does without resources."
- Situational Poverty: A lack of resources due to a particular event (divorce, natural disaster, etc.) Generational Poverty: Having been in poverty for at least two generations

















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Using Erchyno Use of Poverty as a fragearcoa, transform St. Joseph County Into a costeleable connected by In which enertidenic move from generellond poverty to activatificiency, extended to quality of life for averyone and eccelling the quality of life for averyone and eccelling the quality of life for averyone.







Notice of Training Open to the Public

Agenda

ENDING POVERTY NOW: An Economic Initiative of Pima County

Bridges Out of Poverty Practitioner Training

Tuesday, March 3, 2015 8 a.m. to 5 p.m. Pima County Abrams Public Health Building 1st Floor Conference Room 3950 South Country Club Road Tucson, Arizona 85713

"Why Powerty Matters - A Guide for Practitioners" Presentation By:

Bonnie Bazata, Executive Director, Saint Joseph County Bridges Out of Poverty Initiative





03/03/15

2/25/2015



Opening Question

Would you like to be wealthy?
 Would you like to double your income?

if you wanted to move up an economic class
 Even just double your income ...

what would you have to do differently?

3. Why haven't you done it?

Workshop Goals Understand why poverty accumulates, is cyclical and difficult to break Understand the dynamics and impact of economic class Learn about Getting Ahead and how it can help support the people you serve Today is mostly concepts, not strategies.

Building Relationships

No significant learning happens without a significant relationship of *mutual respect*.

James Come



Poverty negatively affects:

- Education outcomes
 - Health outcomes
 - a The ability to get, keep and attract jobs, esp. self-sufficient wage jobs
 - D Community sustainability

Doing nothing costs something ...





Mission Statement



Using Bridges Out of Poverty as a framework, transform St. Joseph County into a sustainable community in which individuals move from generational poverty to selfsufficiency, enhancing the quality of the for everyone and creating a model for other communities.











Pima County One-Stop Business Services Resources and approaches for employers March 5, 2015 Pima County Housing Center, 801 West Congress St., 1:00 to 3:30 p.m.

- 1. Welcome Business Services Overview
- 2. Introductions
- 3. Understanding your under-resourced employee
- 4. Approaches: Employer Resource Networks On-boarding/New Employee Transition On-the-Job Training Incumbent worker training Foreclosure-impacted training Personnel policy tools Layoff aversion strategies Local economic incentive programs

5. Discussion:

Tell us about your business. What approaches work hest in your operation? What is the return on investment?

6. Wrap-up next steps



NOTICE OF MEETING OF THE PIMA COUNTY WORKFORCE INVESTMENT BOARD

Pursuant to A.R.S. § 38-431.02, notice is hereby given to the members of the Pima County Workforce Investment Board (WIB) and to the general public that the Pima County Workforce Investment Board will hold a regular meeting open to the public on

Friday, April 10, 2015 - 7:30 a.m.

Riverpark Inn, Cactus Ballroom 300 South Freeway, Tucson, AZ 85701

RETREAT AGENDA

- I. Welcome and Call to Order Paul Roughton, Chair
- II. Pledge of Allegiance All
- III. Roll Call -
- IV. Action Item To approve March 13, 2015 Meeting Minutes
- V. Workforce Innovation and Opportunity Act Facilitator, Gabe Loyola, LOYOLA Associates
- VI. Board Member Announcements/Call to Public -
- VII. Next Meeting Friday, May 8, 7:30 a.m., Pima Community College, Community Campus, 401 N. Bonita Avenue, Room A109, Tucson, AZ 85745
- VIII. Adjournment

Discussion and action can occur on any agenda item.



	Sector - Sector Sec
Workforce Development Board Retreat	
Workforce Investment Boards (WIBs)	
become	
Workforce Development Boards (WDBs)	
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Workforce Investment Board Retreat	
Jourd, Compatilion, Shuchre, Puncifons	
Selection of Dperators and Providers	
Local Areg Mas	
Performance Acculationally System Care Program Pointura Panel Break	
Employment and Indining Activities Pirac County One Stop Business Services Team Panel Break	
Youth Programs Youth Cantescion Ponel	

All Workforce Development Board members

appointed by

the Chief Local Elected Official

Workforce Development Board Retreat

Local Area Certification by Governor

LOYOLAA

- A. Once every two years.
- B. Criteria
 - 1. Performance Accountability Measures
 - 2. Fiscal Integrity

Workforce Development Board Retreat

LOYCE * comparing

WDB Composition

under the

Workforce Innovation and Opportunity Act (WIOA)

See handout.

LOTOLA Annust."

Workforce Development Board Refreat **Board Composition**

- A. Majority shall be Business Representatives (50% plus 1)

 WDB Chair from Business
 At a minimum 2 members represent small business
 Not less than 20% Labor Organization Representatives, includes member
 of Labor Organization, or Training Director from Apprenticeship
 Program; may include Community Based Organization (CBO), including
 organizations serving netrons or providing for disabled; and may include
 organizations serving out-of-school youth.

 C. Adult Education/Literacy and Higher Education; may include educational
 agencies, and CBOs with expertise addressing individuals with barriers to
 employment.

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Workforce Development Board Refreat Current Workforce Investment Board Committees Executive Committee Planning Committee * Performance & Accountability Committee Board Development Committee Youth Council Faith-Based Committee

Ad-Hoc Request for Proposal (RFP) Committee

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Board Composition

- D. Governmental, Economic and Community Development, who shall include State Employment Services, Rehabilitation Services; may include Transportation, Housing, Public Assistance, and may include Philanthropic Organizations.
- E. Others as Chief Local Elected Official determines appropriate.

Workforce Development Board Retreat

Board Structure

WIOA Suggested Minimum Standing Committees

- 1. One-Stop - information, operations, and issues.
- 2. Youth - planning, operations and issues.
- Individuals with Disabilities information, З. operations and issues.
- WDB may designate additional standing committees. 4.

Workforce Development Board Retreat

Board Structure

- A. Standing Committees designated by WDB (provide information and assist WDB in carrying out activities).
- B. Chaired by member of WDB.
- C. Include members of WDB.
- D. May include non-WDB members.

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Workforce Development Board Retreat

REQUIRED PARTNERS WITH MEMORANDUM OF UNDERSTANDING (MOU)

- Adults, Dislocates Warkers, and Youth; State Employment Services/Wagner-Faysar Act; Actust Education and Literary; Rehabilitation Servicas;

- Renzbilisition Services; Older American Act; Career and Technical Education Programs/Carl D. Perkins Career and Technical Education Act; Trade Adjustmant Act; Wearnar Generates;
- veseman' services; Employment and Thalaing Activilles under Conucushity Ser icon Block Grazt Act; Employment and Thalaing Activilles under Department of Hou-ing and Urban Der-Stale Usemployment Insurance;
- Stole Unemployment insu
 Second Chance Act; and
 TANI/Social Security Act.

LOYOLA * media

Performance Accountability System

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- WIOA establishes Performance Accountability Measures that apply to the Core Partners; and
- Are used to assess the effectiveness of states and local areas in achieving positive outcomes for services to employers and individuals served by these programs.



Workforce Development Board Retreat

WIOA Core Partner Requirements

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- A. Same Performance Accountability Measures.
- B. Unified Local Plan (developed and written with core partners).
- C. Contribute to One-Stop Infrastructure (Resource Sharing Agreements).
- D. May develop Regional Plan with other Local Areas and Core Partners.

Workforce Development Board Refreat

Board Functions

- > Career Pathway Development.
- > Proven and Promising Practices.
- > Technology (facilitating connections and access for services).





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Selection of Operators and Providers (RFPs) (with the agreement of the Local Elected Official)

- One-Stop Operator by 07/01/17
- Youth Providers
- Training Services Providers ETPL
- Career Services Providers

Workforce Development Board Refreat Local Area Plan Content

- Includes a description of the strategic planning elements.
- Description of workforce development system in Pima County that identifies programs that are included in that system and how WDB will work with entities carrying out core programs and other workforce development programs to support alignment to provide services including programs of study authorized under the Carl D. Perkins Career and Technical Education Act.

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Industry and Sector Partnerships).

Board Functions

Employer Engagement (convene employers to promote business representation; develop effective linkages; enhance communication, coordination and collaboration; and with emphasis on

Business Services Team Panel Discussion

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Local Area Plan Content

- ✓ How WDB and core partners will:
- expand access to employment, training, education, and supportive services for eligible individuals, particularly eligible individuals with barriers to employment;
- facilitate the development of career pathways and co-enrollment; and
 improve access to activities leading to a recognized postsecondary credential (including a credential that is a portable, stackable industry-recognized certificate or certification).

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Workforce Development Board Retreat

Local Area Plan

 Board develops and submits to Governor, a unified comprehensive 4-year Plan, in partnership with the chief elected official;

- ✓ Supports strategy described in State plan; and
- ✓ At end of first 2-year period, WDB shall review Plan and, in partnership with the chief elected official, shall prepare and submit modifications to the Plan to reflect changes in labor market and economic conditions or in other factors affecting the implementation of the Plan.

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Workforce Development Board Retreat Local Area Plan Content - Strategies and services that will be used in Pima County. - How WDB will coordinate workforce investment activities carried out in Pima County with economic development activities carried out in the region.

 Promotion of entrepreneurial skills training and microenterprise services.

LOTOLA Automat



Workforce Development Board Retreat Workforce Development Board Refreat **Youth Program Elements** WIOA Youth A. Objective Assessment (academic, basic skills service needs). Service Strategies linked to one or more performance indicator(s). В. C. Activities leading to: A. Out-of-School, ages 16 to 24, from 30% to 75%.

B. In-School, ages 14 to 21, from 70% to 25%.

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- 1. Secondary or GED Diploma.
- 2. Preparation for Postsecondary and Training Opportunities. 3. Linkages between academic and occupational instruction
- that lead to attainment of recognized postsecondary credentials.
- 4. Preparation for unsubsidized employment.
- 5. Effective connection to employers. LOTOLAA

-----Workforce Development Board Retreat **Out-of-School Youth Eligibility** 45 School Youth Eligibility Not attending any school. Not younger than 16 or older than 24. One or more of the following: a. School dropost. b. Within computery see not attending school last quarter year. c. Recipient of a secondary school diploma or GED, who is low-10 basic skills deficient or 21 an English language kenner. d. Subject to journell or schill justice system. e. Homeleas, nearway, in foster care or sged out of foster care. f. Frequant or parenting. g. Dirabled. b. Low-income and needs assistance to compete educational on 1. Z. Distiled.
 Low-income and needs assistance to complete educational program or to see hold employment. LO1101. • Aus

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Youth Program Elements

- D. Tutoring, study skills, evidence based drop out preventions.
- E. Alternative secondary school or drop out recovery services.
- F. Paid and Unpaid Work Experience (summer employment, preapprenticeship, internships and job shadowing, and on-the-job training).
- G. Occupational Skills Training.
- H. Education concurrent with workforce preparation.

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Youth Program Elements

I. Leadership Development.

LOYOL -4

- J. Supportive Services.
- K. Adult Mentoring.
- L. Follow-up Services.
- M. Comprehensive Guidance Services and Counseling.

Workforce Development Board Refreat

Timeline Spring 1015-Rules Doe, per the legislation (ka

July 1, 2015 - new provisions of izw take effect.

July 22, 2015 - Feis must detailop tempiste for performa July 22, 2015 - State and locals must follow new Eligible Ince report

January 22, 2015-Final Regulations Published.

ide a

july 1, 2016—new One-Stop Infrastructure system cost. July 1, 2015 – new performance managements requirements take effect-BFFs will begin contributing to One-Stop

LOYOLAA

Workforce Development Board Refreat

Youth Program Elements

- N. Financial Literacy.
- O. Entrepreneurial Skills Training.
- P. Labor Market and Employment Information.
- Q. Preparation to Transition to Postsecondary education and Training.

Workforce Development Board Retreat

Questions?

Workforce Development Board Retreat Youth Contractors Community Outreach Program for the Deaf (COPD) * Goodwill Industries of Southern Arizona

- ♥ Octable, Practical Educational Preparation, Inc. (PPEP)
 ♥ SER Jobs for Progress of Southern Arizona, Inc.
 ♥ Tucson Urban League (TUL)
 ♥ Tucson Youth Development (TYD)

Youth Panel Discussion



Hank Atha

From:	jgloyola@cox.net
Sent:	Tuesday, May 12, 2015 1:45 PM
To:	Hank Atha; Arthur Eckstrom
Cc:	Celina Cuaron
Subject:	Fwd: UI One Stop Workshops

Hank, sorry to hear the contract amendment was postponed.

As you know UI benefits are critical for the customers seeking services at the Pima County One Stop Career Center.

There was confusion and contradictory information provided to Pima Staff which had negative impacts on Pima County residents. In addition, the customers were unable to join the ranks of the employed by having UI issues which were in the way of them getting training and employment opportunities.

This issue also negatively affected the efficiency and efficacy of Pima County's Workforce System.

Here are the UI issues and on the attached e-mails is the resolution of these issues:

- 1. What kind of workshops are required by UI?
- 2 How long each of the workshops should last?
- 3. How many days should the workshops last?
- 4...What are the required record keeping by Pima County?
- 5. What is the required record keeping by the UI claimant?
- 6. What are the consequences for Pima County?
- 7. What are the consequences for the UI Claimant?
- 8. Will UI staff provide training for Pima and Partner staff?
- 9. Will UI make presentations to One Stop Participants?

Again, see the emails below for the outcomes.

Please let me know if this is what you need.

> Date: Wed, 18 Mar 2015 10:40:50 -0700

Gabe LOYOLA Associates

602.277.9278 Voice 602.277.9282 Fax

- > From: <jgloyola@cox.net>
- > To: Dorothee Harmon <Dorothee.Harmon@pima.gov>, Charles Casey <Charles.Casey@pima.gov>
- > Subject: UI One Stop Workshops
- >
- > Dorothee and Charlie:
- >
- > Below is the email I sent Art after my meeting with Andy and Carmen.
- >

> On your question of what you can tell your customers. Andy indicated they are willing to do UI training for OS staff, introductions to customers and workshops. So if you want to work something out with them you need to contact them.

>

> Let me know if I can assist you in any way,

> > Cc: Andy Baldwin < ABaldwin@azdes.gov>, Carmen Solis < CSolis@azdes.gov>

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> > Art, per your request Patricia and I met with Andy Baldwin and Carmen Solis, from DES/UI.

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>> Both Andy and Carmen were very helpful and eager to assist.

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> > Here is the summary of our meeting:

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> Individuals receiving UI Benefits are required to fill out the DES UB-106-A-FF (1-14) Form, Instructions for Completing Weekly Claim for UI Benefit. This Form must be filled out every week in order to receive UI benefits.

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> The Form contains instruction # 2. Did you look for Work? which states, "... You must engage in a systematic and sustained effort to obtain work during at least four days a week and you must make at least three work search contacts during the week......"

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>> First, we asked for the definition of systematic and sustained effort. They told us that there is really no definition but that they are required to "engage in a systematic and sustained effort to obtain work during at least four days a week." >>

> > They recognize the importance of the services offered at the One Stop and consider attendance at the One Stop Workshops as part of the required systematic and sustained effort to obtain work.

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> > So if the UI claimant attends a workshop in a day that will count as one day of the four days of systematic and sustained effort to obtain work. If the UI claimant attends a workshop on the second day it counts as the second of the four days, and so on.

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> > Please note that UI does NOT mandate UI claimant attendance to one, two, three four or five workshops. Thus, you do not require an UI waiver of any type.

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> > They do not mandate any specific number of hours per workshop. Thus a workshop may be one to eight hours long. It is up to the One Stop.

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> > The workshops do have to be sponsored or given by any of the One Stop partners.

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> > UI will not monitor the One Stop attendance sheets but the UI claimant must have documentation of having participated in the workshops.

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> The second part of the #2. instructions, the UI claimant, "must make at least three work search contacts during the week." is left up to the individual claimant, He or she must have documentation of these contacts.

> > if the UI claimant did not meet the job search requirement for that week, then they are given the option to decline filing for that week. Question 6 gives them that option, which it benefits the claimant to decline filing for that week and not receive benefits that week, because, they may become disqualified indefinitely until they work and earn 8 times the weekly benefit amount they originally qualified for, and are unemployed through no fault of their own. (that's the new law and it's extremely harsh).

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> > So it is extremely important for each UI claimant to keep records.

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> > Andy and Carmen agreed to attend a staff meeting and explain to the staff UI requirements and answer any questions staff may have regarding the UI program.

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> > In view of the fact that we are transitioning into WIOA it is great to see UI participate in the staff development of One Stop partner staff.

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> > They also agreed to participate in One Stop Orientations if asked.

> > Please let me know if you need additional information. Hope this helps.

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