

Update on County Initiatives to Address Homelessness and Public Safety

May 6, 2025

Jenifer Darland, Director

Office of Housing Opportunities & Homeless Solutions

Priorities of the Office of Housing Opportunities & Homeless Solutions

Priority No. 1: Inventory existing County and partner programs addressing homeless / at-risk populations.



Priority No. 2: Describe and illustrate the homeless response system and care coordination.



Priority No. 3: Develop County and public facing communication strategies to enable individuals to understand where and how to access information and resources.

Priority No. 4: Develop a Strategic and Continuous Improvement Plan with the goal of ensuring County programming is responsive, sustainable, and equitably distributed.

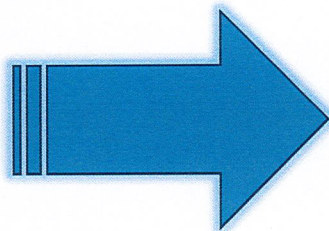
Priority No. 5: Develop means of tracking the efficacy of County assistance programs and work with departments and partner agencies and governments to develop attainable measure of success.

Homeless Encampment FAQs

[Home](#) | [Departments & Offices](#) | [Health & Community Services](#) | [Office of Housing Opportunities and Homeless Solutions](#) | [Pima County Homeless Encampment FAQs](#)

PIMA COUNTY HOMELESS ENCAMPMENT FAQs

What is a homeless encampment?	+
How do I report a homeless encampment?	+
How do I report trespassing on my property?	+
What if an encampment is abandoned but trash and other items were left behind?	+
What happens after I report a homeless encampment?	+
When should I call 9-1-1?	+
Who do I call when I or someone I know is experiencing homelessness?	+



[Home](#) | [Departments & Offices](#) | [Health & Community Services](#) | [Office of Housing Opportunities and Homeless Solutions](#) | [Pima County Homeless Encampment FAQs](#)

PIMA COUNTY HOMELESS ENCAMPMENT FAQs

What is a homeless encampment?

A homeless encampment is a temporary arrangement of tents, lean-tos or pallet structures on public or private land where two or more individuals experiencing homelessness reside.

How do I report a homeless encampment?

To report a homeless encampment not on private property, you can dial 3-1-1 or by using the County/City of Tucson [Homeless Reporting Tool](#).

How do I report trespassing on my property?

Call 9-1-1.

What if an encampment is abandoned but trash and other items were left behind?

Report the abandoned encampment by dialing 3-1-1 or by using the County/City of Tucson [Homeless Reporting Tool](#).

What happens after I report a homeless encampment?

Pima County will address homeless encampments on **county-owned/maintained property or a right-of-way** per the [Pima County Homeless Encampment Protocol](#).

Reported homeless encampments on privately owned property within unincorporated Pima County will be referred to the Pima County Department of Environment Quality to investigate/address.

When should I call 9-1-1?

You should call 9-1-1 if you see someone:

- Whose behavior indicates they may be in medical distress
- Who is unresponsive
- Who is exhibiting threatening actions, or
- Who is trespassing onto private property

Who do I call when I or someone I know is experiencing homelessness?

If you or someone you know is at-risk of or actively experiencing homelessness, you can call 3-1-1 or the Pima County Homeless Services Division at 520-724-7300. For more information on Pima County efforts to address homelessness, please visit: pima.gov/housing.



Pathways to Reporting a Homeless Encampment

1. Visit: pima.gov/housing
2. Use the “reporting tool website”
3. Dial 3-1-1 / 9-1-1

[Home](#) | [Departments & Offices](#) | [Health & Community Services](#) | [Office of Housing Opportunities and Homeless Solutions](#)

OFFICE OF HOUSING OPPORTUNITIES AND HOMELESS SOLUTIONS

If you or someone you know is at-risk of or experiencing homelessness, call the Pima County Homeless Services Division at 520-724-7300, Monday through Friday, 8 a.m. to 5 p.m.

The mission of the **Office of Housing Opportunities and Homeless Solutions** is to centralize information on County programming and collaborative partnerships responding to and serving people experiencing homelessness.

The Office of Housing Opportunities and Homeless Solutions ensures effective coordination of County services for constituents impacted by homelessness, including collaborations between County departmental programs, community and jurisdictional partners serving households at-risk of or experiencing homelessness throughout the region.

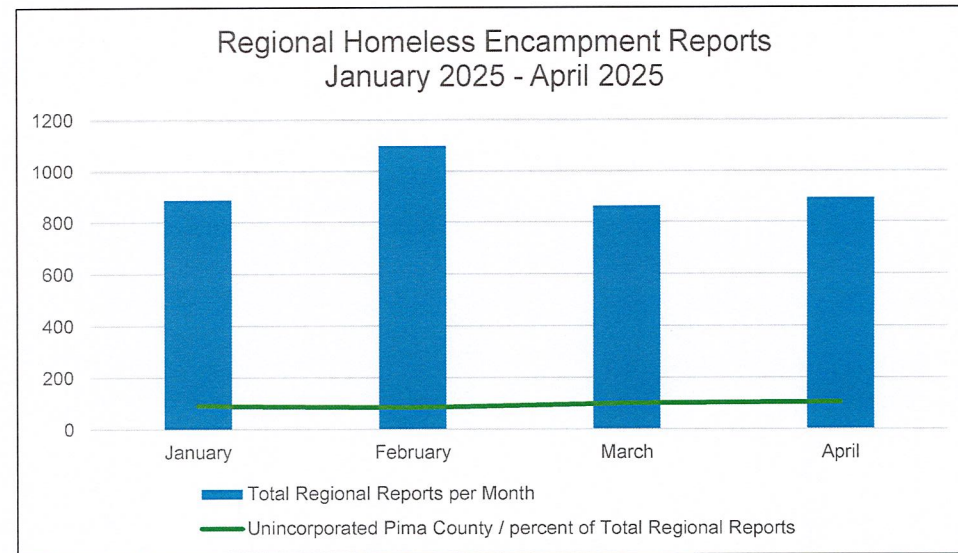
How to report a homeless encampment

Use the [reporting tool website](#) for any location in Pima County or the City of Tucson, or to report an encampment by phone, please call 3-1-1.

Regional Metrics:

Reported Homeless Encampments

January 2025 – April 2025



	JAN	FEB	MAR	APR	Monthly Average
Total Reports for the Region	891	1,100	866	921	945
Pima County** (Unincorporated and / or owned maintained by Pima County)	92	85	102	105	96

*Data includes reports received prior to site inspection / verification.

**Data may include duplicate reports and / or sites with one or more reports. Does not include homeless encampment reports / complaints submitted directly to impacted Pima County Departments.



Underway & Developing Efforts...

- Pima County Administrative Procedure Update Out for Staff Review / Comment
- Site Inspection & Outreach Reporting Tools in Use by Regional Flood Control District and Homeless Services Outreach
- Early Data Available for the June 3 Update to the Board