

### BOARD OF SUPERVISORS AGENDA ITEM REPORT CONTRACTS / AWARDS / GRANTS

Requested Board Meeting Date: October 18, 2016

or Procurement Director Award

Contractor/Vendor Name (DBA): Arizona Community Action Agency

#### **Project Title/Description:**

ACAA Utility Assistance

#### Purpose:

This is revenue to the county to administer energy program funding to eligible low-income clients for utility repair/replacement and utility deposits/bill assistance. The amendment is to add additional funds of \$29,182 for bill assistance and repair/replacement of natural gas equipment.

#### **Procurement Method:**

#### **Program Goals/Predicted Outcomes:**

Provide emergency financial assistance to eligible low-income households experiencing a temporary financial crisis in order to prevent utility disconnection and/or repair replacement of utility related appliance and/or apparatus.

#### **Public Benefit:**

The program will provide hardship and/or crisis funds to eligible Pima County residents and will result in continuation or restoration of utility services and/or maintain or replace utility related apparatus to ensure the safety and health of Pima County residents.

#### Metrics Available to Measure Performance:

Performance reports provided via the Emergency Services Network database insures appropriate delivery of services.

#### Retroactive:

No

Original Information				
Document Type:	Department Code:		Contract	Number (i.e.,15-123):
Effective Date: Termination Date:				
				ount: \$
Funding Source(s):				
Cost to Pima County Ger	neral Fund:			
Contract is fully or partial	ly funded with Federal Funds?	☐ Yes	☐ No	☐ Not Applicable to Grant Awards
Were insurance or indem	nity clauses modified?	☐ Yes	☐ No	☐ Not Applicable to Grant Awards
Vendor is using a Social	Security Number?	☐ Yes	☐ No	
If Yes, attach the required	d form per Administrative Proced	lure 22-73		
Amendment Information	n	-		
Document Type: GTAM	Department Code: CS	(	Contract	Number (i.e.,15-123): 17-15
Amendment No.: 1		AN	/IS Versi	on No.: 1
Effective Date: Execution				ion Date: N/A
☐ Expense ⊠ Revenu	e 🗌 Increase 🔲 Decrease		4mount <sup>-</sup>	This Amendment: \$29,182.00
Funding Source(s): South	west Gas Bill Assistance Progra	ım		<del> </del>
Cost to Pima County Gen	eral Fund: N/A	· - · · ·		-
				-
Contact: Rise Hart			***************************************	
Department: Community	Services, Employment and Train	aing		, Telephone: 724-5723
Department Director Sign		Care	, 9/	29/16
Deputy County Administra		47	<del>//</del>	19/30/16
County Administrator Sign			rel	ultur 0/201/6
(Required for Board Agenda/Ad				1124

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#### Amendment No. One (1) to the 2016-2017 Independent Contractor Agreement Contract No. 07012016-17

The Independent Contract Agreement dated July 1, 2016, between Arizona Community Action Association (ACAA) and <u>Pima County</u>, on behalf of the <u>Pima County Community Action Agency</u> (hereinafter "Contractor") to conduct application intake and eligibility determination for utility bill assistance and deposits is hereby amended as follows:

#### Purpose of the Amendment:

- 1. To disburse Southwest Gas Energy Share Bill Assistance funds in the amount of \$21,878.00 (Total Allocation).
- 2. To disburse Southwest Gas Energy Share Repair/Replacement funds in the amount of \$7,304.00 (Total Allocation).

#### Amendment to:

Section I. Services and Programs – 1.2 Fund Sources:

<u>Southwest Gas Energy Share – Bill Assistance funds</u>: To disburse a Direct Service amount of <u>\$19,889.09</u> and a Program Delivery amount of <u>\$1,988.91</u>. The total allocation of Southwest Gas Energy Share – Bill Assistance will be <u>\$21,878.00</u> (Direct Service + Program Delivery).

Section I. Services and Programs – 1.2 Fund Sources:

<u>Southwest Gas Energy Share – Repair/Replacement funds</u>: To disburse a Direct Service amount of <u>\$6,640.00</u> and a Program Delivery amount of <u>\$664.00</u>. The total allocation of Southwest Gas Energy Share – Bill Assistance will be <u>\$7,304.00</u> (Direct Service + Program Delivery).

#### Whole Agreement:

Unless otherwise noted herein, all other provisions of the original Agreement will remain in place for the duration of the original Agreement.

[Signature page follows]

IN WITNESS WHEREOF, the undersigned have executed this Amendment No. One (1), effective as of the effective date.

CONTRACTOR: Pima County Board of Supervisors	Arizona Community Action Association, an Arizona nonprofit corporation  By:
Chair, Board of Supervisors Date:	Name: Cynthia Zwick
ATTEST:	Title: Executive Director  Date: 0 · 23 Nb
Clerk of the Board  Date:	Address: 2700 North 3 <sup>rd</sup> Street, Suite 3040 Phoenix, Arizona 85004
	Fax No.: 602-604-0644 E-mail: czwick@azcaa.org
APPROVED AS TO FORM:  Yaren Y Siran	
Deputy County Attorney 9-28-16 Date:	
APPROVED AS TO CONTENT: Pima County Employment & Training Dept.	
Director 9/09/16/	
, ,	

Address: 2797 E. Ajo Way, 3<sup>rd</sup> Floor Tucson, Arizona 85713

#### List of Attached Exhibits:

Exhibit A	Southwest Gas Energy Share – Bill Assistance Program Summary
Exhibit B	Southwest Gas Energy Share – Repair/Replacement Program Summary
Exhibit C	Instructions for Assisting Clients in the Southwest Gas Customer- Owned Yard Line (COYL) Program Using Southwest Gas Energy Share - Repair/Replacement Funds
Exhibit D	Southwest Gas Meter Relocation Agreement for Customer-Owned Yard Line Program (used to verify client participation in the program).

## SOUTHWEST GAS ENERGY SHARE – BILL ASSISTANCE PROGRAM SUMMARY

CAN PAY:

Current and past due charges, including deposits, late charges, reestablishment fees, and other related costs or fees.

A client may receive a credit under circumstances where the case manager determines that the funds are necessary for the financial stability of the client.

This may include assisting customers who have historically disconnected their gas in the summer, only to have a reconnection fee in the fall that they might have trouble paying. Providing a credit in the spring/summer months can allow them to avoid such fees.

Credits must be given only to clients whose circumstances truly warrant them. In these situations, case notes should outline the details of the decision-making process.

MAXIMUM GRANT AMOUNT:

\$400.00

**ELIGIBILITY CRITERIA** 

Household income must be at or below 200% of the federal poverty guidelines.

Client must be the customer of record or a household member.

CITIZENSHIP REQUIREMENT

None

**CRISIS:** 

An acceptable crisis reason must be documented on the

application.

**PAYMENT GUARANTEE:** 

Email: SCA-SWGAgencies@swgas.com

Phone: (877) 967-9427 Fax: (866) 997-9427

## SOUTHWEST GAS ENERGY SHARE – REPAIR/REPLACEMENT PROGRAM SUMMARY

CAN PAY:

Costs associated with repairing natural gas equipment (or

replacement costs in cases where repair is impossible or repair

costs would exceed replacement costs).

Costs associated with gas line repair or relocation in conjunction

with the Customer-Owned Yard Line (COYL) Program.

**MAXIMUM GRANT AMOUNT:** 

\$2,000.00

**ELIGIBILITY CRITERIA** 

Household income must be at or below 200% of the federal

poverty guidelines.

Client must be the customer of record or a household member.

For appliance repair/replacement: Proof of ownership of the

appliance.

For gas line repair/replacement in conjunction with COYL program: Proof of client participation in COYL program (completed Meter Relocation Agreement, signed by client and

SWG representative).

CITIZENSHIP REQUIREMENT

None

CRISIS:

An acceptable crisis reason or a condition that endangers the

health and safety of household members must be documented

on the application.

**ADDITIONAL DOCUMENTS:** 

For appliance repair/replacement: (1) Invoice for total costs from

pre-approved contractor; (2) Client statement indicating that

repairs/replacements have been completed.

For gas line repair/replacement in conjunction with COYL

program: Completed Meter Relocation Agreement, signed by

client and SWG representative.

**PAYMENT GUARANTEE:** 

Email: SCA-SWGAgencies@swgas.com

Phone: (877) 967-9427

Fax: (866) 997-9427

# Instructions for Assisting Clients in the Southwest Gas Customer-Owned Yard Line (COYL) Program Using Southwest Gas Energy Share – Repair/Replacement Funds

The COYL program is operated by Southwest Gas and is a service provided to certain Southwest Gas customers who elect to allow their gas meters to be relocated at the expense of Southwest Gas.

Southwest Gas Customers who are participating in the COYL program may be eligible for additional assistance with Southwest Gas Energy Share – Repair/Replacement funds under the following circumstances:

- 1. A gas leak at the customer's residence was discovered during the meter relocation process AND/OR
- 2. The meter cannot be relocated to the original residence entry point and requires additional plumbing to complete the installation.

In these cases, the client would incur additional costs, not covered by the COYL program. These clients can be assisted with Southwest Gas Energy Share — Repair/Replacement funds if otherwise eligible. In order to assist these clients, their participation in the COYL program must be verified using a copy of their completed Meter Relocation Agreement, signed by both the client and a Southwest Gas representative.

#### Exhibit D

Agreement	
Work Authorization	

1.1	This is a Meter Relocation Agreement ("Agreement") dated     Southwest Gas Corporation ("Southwest"), located at	between
	and	("Customer"
	whose mailing address is	("Cus

- shown above or such other address as either party may hereafter specify in writing.
- 1.3 This Agreement may not be amended except in writing and executed by all of the parties hereto,
- 1.4 No assignment of this Agreement shall be binding upon Southwest without its prior written consent.
- 1.5 The mutual promises made and obligations undertaken by the parties constitute the consideration for this Agreement,

#### 2. PROPOSED SERVICE ADDRESSES OR LOCATIONS

#### 3. DESCRIPTION AND SKETCH OF THE REQUESTED FACILITIES

3.1 Attached hereto as Exhibit A and made a part of this Agreement is a drawing or diagram of the gas distribution facilities ("Subject Facilities") Southwest proposes to install pursuant to this Agreement.

#### 4. DESCRIPTION OF REQUESTED SERVICE

4.1	Gas service provided through the Subject Facilities will be used for the following purposes (indicate residential, commercial, industria	ıl,
	and/or other purposes as appropriate):	

#### 5. AGREEMENT CONDITIONS

- 5.1 This Agreement is executed pursuant to Southwest's Customer-Owned Yard Line ("COYL") Program, which allows Southwest to relocate the natural gas meter and replace the Customer-owned exterior gas piping (piping that currently connects at the meter and continues to where the gas piping enters the Customer's premise) with gas piping that is owned and maintained by Southwest. In accordance with the COYL Program's terms and conditions, Southwest will relocate the meter and replace the COYL at no cost to the Customer. The Customer is responsible for all costs associated with house line (interior gas piping) modifications and testing.
- 5.2 The Customer Is prohibited from building any type of closed structure over the Subject Facilities. If this occurs, the Customer must notify Southwest immediately to have Southwest's gas line(s) and/or meter relocated at the Customer's expense,
- 5.3 If Southwest cannot set the meter where the Customer's gas line(s) enter the house, the Customer will be responsible for ensuring that qualified technicians plumb the Customer's exterior gas line(s) to the new meter set location. The Customer will, at all times, be solely responsible for all maintenance and repairs related to piping that connects the meter to the house line.
- 5.4 Repairs or modifications to the Customer's gas line(s) completed by the Customer and/or plumber require a City or County clearance tag to indicate that the plumbing passed inspection before the meter can be turned on.
- 5.5 Southwest is not responsible: (a) for determining if the Customer's underground gas line(s) have branches, (b) for determining which appliances will be connected to the new service, or (c) for determining or confirming if a gas meter relocation will eliminate a leak on the Customer's branch piping, house lines, or appliances.
- 5.6 Customer acknowledges that exterior underground gas line(s) may have branches to other appliances (e.g., pool heater, barbecue, etc.), that may require repairs and/or replacement at the Customer's cost. Customer will, at all times, be solely responsible for all maintenance and repairs related to branch piping.
- 5.7 Customer acknowledges that gas service will be unavailable during construction. Once the meter relocation is completed, gas service will be restored. If the Customer is not present, the construction crew will leave a door hanger with instructions to contact Southwest to arrange for a reset and relight.

5.8	Southwest requires a minimum of	business days to	o obtain any necessary permits	locate utilities,	and schedule the work
	To determine when your project has been sched	luled, please ca	II	after 12 noon	on the business day
	following the receipt of a signed Agreement.				

5.9 Southwest may attempt to insert new Southwest piping into existing COYLs to minimize trenching.

	5.10		orivate water lines, irrigation systems or any other underground responsible for any deteriorated Customer-owned facilities that st does not guarantee that the completed work area will be			
6.		Y OF AGREEMENT				
	6.1	The Customer hereby acknowledges receipt of a copy of this	s Agreement.			
7. OWNERSHIP AND EASEMENTS						
	7.1	Unless otherwise provided, the facilities constructed pursuar	nt to this Agreement will at all times be owned by Southwest.			
7.2 If Customer is the property owner, Customer agrees: (1) to grant or otherwise provide to Southwest, without cost to Southwest easement and rights-of-way which are adequate, in the opinion of Southwest, for the location, Installation, operation, maintenance, a removal of the Subject Facilities and (2) that no permanent obstructions will be placed over Subject Facilities and further agree to be responsible for any and all costs associated with removing any permanent obstructions that are placed over Subject Facilities.						
	7.3		s: (1) to provide written permission from the property owner(s) allowing perty owner(s) Agreement to Section 7.2 above granting Southwest f natural gas service.			
8.	REGI	JLATORY CHANGES				
8.1 This Agreement is subject to the jurisdiction of the Arizona Corporation Commission ("Commission").						
8.2 Southwest's Rules filed with the Commission, to the extent applicable and as they may be changed from time to time, are part of th Agreement.						
	8.3	The laws of the state of Arizona shall govern the interpretation	on of this Agreement.			
W	HEREF	ORE, the Parties have executed this Agreement as of the da	y and year specified in paragraph 1 hereof.			
Cl	NOTSL	MER	SOUTHWEST GAS CORPORATION			
	····	please print name	please print name			
	<del></del>	Customer signature & date signed	Southwest representative signature & date signed			
			Title			
Distribution: White - Division Engineering Canary - Customer Pink - Originator						

Agreement \_\_\_\_\_

## **EXHIBIT A** Phone ( ) Atlas Lane Permit Name Address Blue Stake No. Due Date \_\_\_\_ \_\_\_\_\_ Excavation Permit ☐ Plumber Required ☐ Black Top ☐ Southwest to Trench ☐ County Clearance Required ☐ Concrete ☐ Customer to Trench ☐ City Clearance Required ☐ Dirt ☐ Insert Houseline (if possible) ☐ Excess Flow Valve (Form 338.0) Permit Required (City or County) Comments

Southwest Ted	hnician Sigi	nature		Date Signed	_
New Pipe:	Footage	· · · · · · · · · · · · · · · · · · ·	Size	Meter Location	_
Existing Pipe:	Туре		Size	Year Installed	_
WR No.				Scheduled Date	