

Caitlyn McGhee

From: S. Fickes [REDACTED]  
Sent: Sunday, September 1, 2024 7:46 PM  
To: COB\_mail; District1; District2; District3; District4; District5  
Subject: Pima BOS 9-3-24 Agenda Item #34 RECORDER

**CAUTION:** This message and sender come from outside Pima County. If you did not expect this message, proceed with caution. Verify the sender's identity before performing any action, such as clicking on a link or opening an attachment.

Sharon Fickes, legal resident Pima County AZ Contact [REDACTED]  
Comment on Board of Supervisors Agenda 9-3-24 Item #34 RECORDER

Theelios, L.L.C., Amendment No. 2, to provide for database management, extend contract term to 9/5/25, amend contractual language and scope of services, Special Revenue Fund, contract amount \$90,000.00 (CT-RE-23-77)

Pima County Recorder is requesting this outside consultant again to manage Pima County voters private information. This was originally arranged in previous years because he had hands-on experience as a previous employee. It was also difficult to find specialized experience other than this person. The Recorder has had years to find a qualified individual to be hired as an employee who would then be under in-house direct supervision without using outside access to highly sensitive Pima County information. Why is this being funded by a Special Revenue Fund? Yes she can manage funding as she pleases but that doesn't mean the Board of Supervisors must approve it without question. I notice you find issues with the Sheriffs' mis-management of budget issues, why don't you also demand this of the Recorder? Why weren't the associated costs included in the recent Budgeting process? I well remember Gabriella Czares-Kelly explained her lack of experience when previously running for the position of Recorder for Pima County. She indicated she was a "fast learner". I guess not fast enough if again she is comfortable relying on special funds to support an outside consultant for Another year. At a minimum, the Recorder should use her budget not special funds.  
**VOTE NO**

CW  
9/3/24 10:00 AM

Additionally, has the Recorder provided the Board of Supervisors with documented data reflecting how the Recorder's department has cleaned up the voter rolls? How many voters were dead, moved or other and have now been removed? The SOS requires this activity to help maintain the integrity of our voting process. Demand answers.

God Bless America  
Sharon Fickes  
[REDACTED]

Caitlyn McGhee

From: Don Hayles [REDACTED]  
Sent: Monday, September 2, 2024 5:48 PM  
To: District1; District2; District3; District4; District5; COB\_mail  
Subject: Agenda Item #34

**CAUTION:** This message and sender come from outside Pima County. If you did not expect this message, proceed with caution. Verify the sender's identity before performing any action, such as clicking on a link or opening an attachment.

Hello Please consider our recommendation below for Agenda Item 34.

Thank you,  
Don and Pat Hayles  
Monday, Sept 2, 2024

\*\*\*\*\*

**Agenda Item #34:** Theelios, L.L.C., Amendment No. 2, to provide for database management, extend contract term to 9/5/25, amend contractual language and scope of services, Special Revenue Fund, contract amount \$90,000.00 (CT-RE-23-77).

\*\*\*\*\*

Theelios is the company created to employ one person – a former Pima County employee – to manage the entire Pima County voter database, uploaded into the Cloud, remotely from their home without any direct supervision. They report only to the County Recorder, Gabriela Cazares-Kelly. Some of the most troubling aspects of the scope of their work include:

1. Adding, modifying, or deleting users as directed by Recorder; manage user privileges and roles part of the database management.
2. Regularly auditing the database, checking for any security vulnerabilities by examining listener logs for auditing known users as well as unknown users, and managing database encryption.
3. Monitor and manage data replication from production to non-production environment (Dev and UAT) based on requests by development team, and other high-availability features including DRP (disaster recovery), periodically test disaster recovery processes.

This is a classic case of the fox guarding the henhouse. It's absurd that an outside contractor who reports **only to the Recorder** should be the sole manager of the entire Pima County voter database with no check on their work. One of the obvious concerns is that voters can be added to or subtracted from the database at the request of the Recorder and nobody would ever know. The argument for this arrangement appears to be that it saves the County money, but that is a weak excuse.

**We demand that this contract not be extended. We want to have the voter database managed in-house with proper checks and supervision. It is completely reasonable for people to be concerned about voter fraud under the current arrangement – cutting Theelios loose would be a very logical first step in restoring confidence in the County elections system.**

RECEIVED COUNTY CLERK'S OFFICE