



**BOARD OF SUPERVISORS AGENDA ITEM REPORT  
AWARDS / CONTRACTS / GRANTS**

Award     Contract     Grant

Requested Board Meeting Date: 09/03/2024  
or Procurement Director Award:

*\*=Mandatory, information must be provided*

**\*Contractor/Vendor Name/Grantor (DBA):**

Health Net Access, Inc.

**\*Project Title/Description:**

Operating Agreement -Crisis Response Center -Amendment 4

**\*Purpose:**

To extend the Term for an additional 2 years and acknowledge the changes to subcontractor providers operating in the Crisis Response Center are consistent with the permissible use of the Building and the Bond under which it was funded.

**\*Procurement Method:**

Exempt Per Section 11.04.020.

**\*Program Goals/Predicted Outcomes:**

Extends the Term for an additional 2 years and memorialize changes to subcontractor providers operating in the Crisis Response Center.

**\*Public Benefit:**

The Southern Arizona community will continue to benefit from the psychiatric and behavioral health services that will continue to be offered at the Crisis Response Center and will be enhanced by improved patient access to care and improved transitioning from crisis care.

**\*Metrics Available to Measure Performance:**

Better overall behavioral health care. Improved transitioning from crisis care to continuing care. Fewer patients at risk of being "lost" after initial crisis care interventions. The continuing operation of the Crisis Response Center complies with the use of the 2006 voter approved General Obligation Bond Project CFM.BYSYUC.

**\*Retroactive:**

No

TO: CCB, 8-14-24(1)  
VERSION: 1  
PGS: 4

THE APPLICABLE SECTION(S) BELOW MUST BE COMPLETED

Click or tap the boxes to enter text. If not applicable, indicate "N/A". Make sure to complete mandatory (\*) fields

Contract / Award Information

Document Type: Department Code: Contract Number:
Commencement Date: Termination Date: Prior Contract Number.(Synergen/CMS):
Expense Amount \$: Revenue Amount \$:
Funding Source(s) required:
Funding from General Fund? Yes No If Yes %
Contract is fully or partly funded with Federal Funds? Yes No
If Yes, Is the Contract to vendor or subrecipient?
Were Insurance or Indemnity Clauses modified? Yes No
If Yes attach Risk's approval
Vendor is using a Social Security Number? Yes No
If Yes, attach the required form per Administrative Procedure 22-10.

Amendment / Revised Award Information

Document Type: SC Department Code: FM Contract Number (i.e., 15-123): SC2400000496
Amendment No.: 4 AMS Version No.: 1
Commencement Date: 10/01/2024 New Termination Date: 09/30/2026
Prior Contract No.(Synergen/CMS): CTN-FM-19000000000000000025
Expense Revenue Increase Decrease Amount This Amendment: \$ 0.00
Is there revenue included? Yes No If Yes \$:
Funding Source(s) required: No Revenue / No Expense
Funding from General Fund? Yes No If Yes \$: %

Grant / Amendment Information (for grants acceptance and awards) Award Amendment

Document Type: Department Code: Grant Number (i.e., 15-123):
Commencement Date: Termination Date: Amendment Number:
Match Amount \$: Revenue Amount:
\*All Funding Source(s) required:
\*Matching Funding from General Fund? Yes No If Yes, \$ %
\*Matching Funding from Other Sources? Yes No If Yes, \$ %
\*Funding Source:
\*If Federal Funds are received, is funding coming directly from the Federal Government or passed through other organization(s)?

Contact: Kevin Button Telephone: 520-724-8230
Department: Facilities Management

Department Director Signature: Date: 7.22.2024
Deputy County Administrator Signature: Date: 8-1-2024
County Administrator Signature: Date: 8/1/2024

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**Pima County Department of Facilities Management**

**Project: Operating Agreement -Crisis Response Center -Amendment 4**

**Contractor: Health Net Access, Inc.**

**Contract No.: SC2400000496**

**Contract Amendment No.:04**

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<b>Orig. Contract Term:</b>	10/01/2015 - 09/30/2018	<b>Orig. Amount:</b>	\$0.00
<b>Termination Date Prior Amendment:</b>	09/30/2024	<b>Prior Amendments Amount:</b>	\$0.00
<b>Termination Date This Amendment:</b>	09/30/2026	<b>This Amendment Amount:</b>	\$0.00
		<b>Revised Total Amount:</b>	\$0.00

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**AMENDMENT FOUR TO OPERATING AGREEMENT**

This fourth amendment ("Amendment") is made by and between Pima County, a political subdivision of the State of Arizona ("County") and Health Net Access, Inc., dba Arizona Complete Health -Complete Care Plan ("Arizona Complete Health" or "AzCH"). County and AzCH are each individually a "Party" and collectively the "Parties."

The parties agree to amend the above-referenced contract as follows:

**1. Background.**

1.1. On October 1, 2015, Pima County ("County") and Cenpatco of Arizona, Inc., an Arizona corporation d/b/a Cenpatco Integrated Care ("Cenpatco") entered into an Operating Agreement ("Agreement") in which Cenpatco agreed to operate a County-owned psychiatric urgent care crisis center, sub-acute behavioral health in-patient facility and call center located at 2802 E. District Street (the "CRC").

1.2. When Cenpatco entered into the Operating Agreement, Cenpatco had been selected by AHCCCS to be the Regional Behavioral Health Authority ("RBHA") for Southern Arizona.

1.3. In 2018, AHCCCS selected Health Net Access, Inc. d/b/a Arizona Complete Health – Complete Care Plan ("Arizona Complete Health" or "AzCH") to be the RBHA for Southern Arizona, and Cenpatco Assigned its AHCCCS RBHA contract to Arizona Complete Health.

1.4. Effective October 1, 2018, Cenpatco assigned all of its rights and obligations under the Agreement to Arizona Complete Health. That assignment was made in the form of a First Amendment to the Operating Agreement, and it was approved by County on September 18, 2018. The First Amendment also extended the term of the Agreement to September 30, 2020.

1.5. The Second Amendment to the Agreement was fully executed on August 17, 2020 and extended the term of the Agreement to September 30, 2022.



1.6. The Third Amendment to the Agreement was fully executed on September 20, 2022 and extended the term of the Agreement to September 30, 2024.

1.7. On October 1, 2021, the Arizona Health Care Cost Containment System ("AHCCCS") centralized Crisis Line services and removed that responsibility from the Regional Behavioral Health Authorities.

1.8. On June 2, 2023, County received a proposal from Arizona Complete Health to modify the use a portion of the second floor space, known as Suite 200 and shown in Exhibit A ("Suite 200"), from Crisis Line Call Center Operator to non-permanent desk space for various behavioral health agencies as an ongoing effort to improve coordination of care and communication between treatment and crisis service providers.

**2. Purpose.**

2.1 County and AzCH now wish to extend the Term of the Agreement for an additional 2 years.

2.2 County and Arizona Complete Health now wish to amend Section 7 of the Agreement to remove the requirement to provide a Crisis Line Call Center Operator and approve the use of the Crisis Line Call Center Operator space by various behavioral health service agencies for enrollment and coordination of care purposes.

2.3 County and Arizona Complete Health acknowledge and agree to the following:

2.3.1 There will be no removal of County property or substantial alterations for Arizona Complete Health's proposed use for Suite 200 within the CRC, any modification must be approved by the County, and AzCH will be responsible for any costs or expenses related to modifications;

2.3.2 The crisis call center at the CRC is no longer physically on-site in Suite 200, but is still being provided albeit through AHCCCS rather than the RBHA; and

2.3.3 The physical presence of community providers, located in Suite 200 on the second floor of the CRC for the purposes of enrollment and care coordination, are consistent with the permissible uses of the building and the bond question under which it was funded as described in the Agreement.

2.3.4 The term of the Agreement will be extended, commencing on October 1, 2024 and ending on September 30, 2026 ("Extension Term")

3. **Counterparts and Copies.** This Amendment may be executed in counterparts, all of which, when taken together, shall constitute one agreement with the same force and effect as if all signatures had been entered on one document. Electronic, scanned, copied, or facsimile images of signatures in lieu of original signatures, transmitted electronically, are acceptable and shall be deemed the equivalent of an original.

All other provisions of the Contract not specifically changed by this Amendment remain in effect and are binding upon the parties.

**PIMA COUNTY**

**Arizona Complete Health-Complete Care Plan**

\_\_\_\_\_  
Adelita S. Grijalva  
Chair, Board of Supervisors

DocuSigned by:  
*Johnnie Gasper*  
\_\_\_\_\_  
Authorized Officer Signature

\_\_\_\_\_  
Date

Johnnie Gasper

\_\_\_\_\_  
Printed Name and Title

7/16/2024

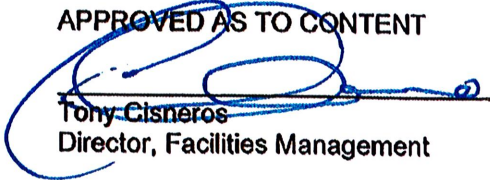
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Date

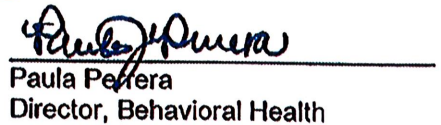
**ATTEST**

\_\_\_\_\_  
Melissa Manriquez  
Clerk of the Board

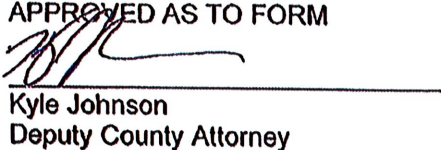
\_\_\_\_\_  
Date

**APPROVED AS TO CONTENT**

  
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Tony Cisneros  
Director, Facilities Management

  
\_\_\_\_\_  
Paula Peñera  
Director, Behavioral Health

**APPROVED AS TO FORM**

  
\_\_\_\_\_  
Kyle Johnson  
Deputy County Attorney

6/26/2024  
\_\_\_\_\_  
Date

Exhibit A Suite 200

