

COB - BOSAIR FORM

08/13/2025 2:13 PM (MST)

Submitted by Jenette Lee (Jenette.Lee@pima.gov)



Welcome to the [Board of Supervisors Agenda Item Report \(BOSAIR\)](#) Form.

This form is used to submit agenda items for Board of Supervisors consideration, including contracts, awards, grants, amendments, and other official actions.

All fields are required. Enter N/A if not applicable. For number fields, enter 0 if not applicable.

Record Number:

Award Type: Agenda Item

Requested Board Meeting Date: 09/02/2025

Agenda Item Report

All fields are required. Enter N/A if not applicable. For number fields, enter 0 if not applicable.

Record Number:

Title: Proposed Revision to Pima County Code, Title 13, Chapter 24, Sanitary Sewer User Fees and Sewer Volume Fees

Introduction / Background: The Regional Wastewater Reclamation Department (RWRD) provides service to approximately 328,396 residential, commercial, and industrial accounts in the metropolitan Pima County. Title 13, Chapter 24 of the Pima County Code outlines the income-based adjustments available to assist low-income customers with their sewer user fees. The purpose of this code text amendment is to propose the revision and expansion of the Pima County Sewer Outreach Subsidy (SOS) Program such that a fourth (4th) income-based class of residential users (Class 1D) is created to expand the income-based adjustments available to residential users whose current household income is greater than one hundred fifty (150) percent of the Federal Poverty Level (FPL) but is less than or equal to two hundred (200) percent of the FPL.

The proposed revision will also amend the income-based residential users classes from the existing User Fee discount breakdown from seventy-five (75) percent discount of the full residential User Fee for Class 1A (household income is 100% or less of the FPL), fifty (50) percent discount of the full residential User Fee for Class 1B (household income level is 100% - 125% of the FPL), and twenty-five (25) percent discount of the full residential User Fee for Class 1C (household income is 125% - 150% of the FPL), to the newly proposed breakdown of eighty (80) percent discount of the full residential User Fee for Class 1A, sixty (60) percent discount of the full residential User Fee for Class 1B, forty (40) percent discount of the full residential User Fee for Class 1C, and twenty (20) percent discount of the full residential User Fee for Class 1D.

RWRD has worked in conjunction with the Pima County Community Action Agency, which administers the SOS Program, and City of Tucson/Tucson Water, which will implement aligned changes in their Utility Bill Assistance Program. RWRD will also be pursuing an enhanced marketing program in collaboration with Pima County Communications Department to reach the greatest number of county residents. The

marketing campaign will provide all county constituents that may qualify for the SOS Program with the necessary information to take advantage of the sewer discounts available through the program.

Discussion:

The SOS Program was established in July 2007 (Ordinance 2007-39) to assist low-income customers with their sewer user fees. The original ordinance was amended in February 2009 (Ordinance 2009-14) to include service fees to residential rates within the subsidy program and again in March 2010 (Ordinance 2010-11) to raise residential rates. RWRD proposes the revision and expansion of the SOS Program in response to the recent increase of three percent (3%) to the sewer volume fee and the sewer service fee for one (1) year, followed by a 1.75% increase on each fee for three (3) additional consecutive years.

Conclusion:

The average number of program participants during the 2024-2025 fiscal year was 5,008 participants monthly with 3,042 households below 100% FPL (Class 1A), 1,104 households with income between 100% and 125% FPL (Class 1B), and 862 households with income between 125% and 150% FPL (Class 1C). Since Fiscal Year 2017-2018, an average of 5,156 households have participated in the program monthly, with the highest participation occurring during Fiscal Year 2020-2021 (5,480 average monthly participants). Creation of an additional income-based class of residential users and revision of the subsidy discounts available to the residential users will allow a greater number of Pima County residents to take advantage of the program.

Recommendation:

Recommend the Board of Supervisors approve the creation of a fourth (4th) income-based class of residential users (Class 1D) to expand the income-based adjustments available to residential users whose current household income is greater than one hundred fifty (150) percent of the FPL but is less than or equal to two hundred (200) percent of the FPL. The proposed revision will also amend the income-based classes of residential users classes from the existing User Fee discount breakdown from seventy-five (75) percent discount of the full residential User Fee for Class 1A, fifty (50) percent discount of the full residential User Fee for Class 1B, and twenty-five (25) percent discount of the full residential User Fee for Class 1C, to the newly proposed breakdown of eighty (80) percent discount of the full residential User Fee for Class 1A, sixty (60) percent discount of the full residential User Fee for Class 1B, forty (40) percent discount of the full residential User Fee for Class 1C, and twenty (20) percent discount of the full residential User Fee for Class 1D.

Fiscal Impact:

Pima County households in the Sewer Outreach Subsidy Program were subsidized by approximately \$1,245,995 in discounts on their monthly sewer user fees during Fiscal Year 2024-2025.

Support of Prosperity Initiative:

2. Improve Quality of Life and Opportunity in High Poverty Areas

Provide information that explains how this activity supports the selected Prosperity Initiative

The proposed ordinance revision and program expansion will allow reduced costs to low-income households, providing more funds for other needs, which will provide improved stability. The program expansion will also improve quality of life and opportunity in high poverty neighborhoods.

Board of Supervisor District:

- 1
- 2
- 3
- 4
- 5

Department:

Regional Wastewater Reclamation Department

Name:

Jackson Jenkins, Director, RWRD

Telephone:

520-724-6500

Department Director Signature:  Date: 08/13/2025

Deputy County Administrator Signature:  Date: 8/14/2025

County Administrator Signature:  Date: 8/14/25

Timeline of Action Items

Proposed FY 2025-2026 SOS Program Expansion

Regional Wastewater Reclamation Department

Action Item/Dates of Importance	Due Date
RWRD revision of Ordinance(s) as per the RWRAC recommendation	Friday, May 16, 2025
Forward revised ordinance to PCAO for review and signature	Tuesday, May 20, 2025
Pima County Public Works Facebook Posting	Thursday, May 22, 2025
Pima County Facebook Posting	Monday, May 26, 2025
Pima County Public Works Facebook Posting	Thursday, May 29, 2025
Pima County Public Works Facebook Posting	Tuesday, June 3, 2025
Daily Territorial Public Hearing submission deadline	Wednesday, June 4, 2025
Public Hearing Notice Runs in Daily Territorial	Monday, June 9, 2025
Pima County Public Works Facebook Posting	Monday, June 9, 2025
Pima County Facebook Posting	Tuesday, June 10, 2025
Pima County FYI Newsletter article	Friday, June 13, 2025
Pima County Public Works Facebook Posting	Tuesday, June 17, 2025
Pima County Public Works Facebook Posting	Monday, June 23, 2025
Pima County Facebook Posting	Monday, June 23, 2025
Pima County Facebook Posting - Video	Monday, June 23, 2025
Pima County Instagram Posting - Video	Monday, June 23, 2025
Pima County Public Works Facebook Posting	Tuesday, June 24, 2025
Public Meeting Notice/Agenda to COB	Thursday, June 19, 2025
Copy of revised Ordinance(s) accessible at RWRD 3rd Floor.	Monday, June 23, 2025
Public Hearing Water Campus 2955 Calle Agua Nueva Tucson, AZ 85745 (4:00 p.m. - 5:00 p.m.)	Tuesday, June 24, 2025
PCAO for review and signature of revised Ordinance(s)	Monday, July 7, 2025
Copy of revised Ordinance(s) accessible online - RWRD	Monday, July 7, 2025
Copy of revised Ordinance(s) accessible online - Public Notices And Proposed Pima County Taxes And Fees	Monday, July 7, 2025
Daily Territorial Public Hearing submission deadline	Monday, August 11, 2025
BOSAIR Packet Submission	Friday, August 15, 2025
Pima County Website Notification of Board of Supervisors Meeting	Monday, August 18, 2025
Public Hearing Notice Runs in Daily Territorial	Monday, August 18, 2025
Board of Supervisors Regular Meeting - Anticipated review of revised ordinance	Tuesday, September 2, 2025
Revised Ordinance Effective Date	Thursday, October 2, 2025

ORDINANCE 2025- _____

**AN ORDINANCE OF THE BOARD OF SUPERVISORS OF PIMA COUNTY, ARIZONA,
RELATING TO THE WASTEWATER SEWER OUTREACH SUBSIDY PROGRAM;
AMENDING THE PIMA COUNTY CODE, TITLE 13, CHAPTER 24 (SANITARY SEWER
USER FEES) SECTIONS 13.24.200 (ACCOUNT MANAGEMENT) AND 13.24.600 (TABLE
OF SERVICE FEES, RATES, AND ADMINISTRATIVE FEES)**

The Board of Supervisors of Pima County finds that:

1. Pima County is authorized by A.R.S. § 11-264(A) to operate a sewage system. A.R.S. § 11-264(A) provides Pima County with authority to set sewer system usage fees relating to operating the sewage system through Chapter 13.24 of the Pima County Code.
2. It is in the best interest of the County to amend certain provisions of the Pima County Code to allow for the following:
 - a. Account Management - Account Adjustments. Creating a fourth (4th) income-based class of residential users (Class 1D) which expands the income-based adjustments available to residential users whose current household income is greater than one hundred fifty (150) percent of the Federal Poverty Level (FPL) but is less than or equal to two hundred (200) percent of the Federal Poverty Level (FPL). The addition of a fourth (4th) class would expand the subsidy program to provide meaningful savings to more Pima County households by increasing the number of households eligible to participate in the program. The goal is to boost public engagement in the program, which currently averages around 5,100 active program participants per fiscal year.
 - b. Monthly Service Fee for All Users. Amending the income-based classes of residential users classes from the existing User Fee discount breakdown from 75% discount of the full residential User Fee for Class 1A, 50% discount of the full residential User Fee for Class 1B, and 25% discount of the residential User Fee for Class 1C, to the newly proposed breakdown of 80% discount of the residential User Fee for Class 1A, 60% discount of the residential User Fee for Class 1B, 40% discount of the residential User Fee for Class 1C, and 20% discount of the residential User Fee for the new Class 1D. The amendment of the existing user classes and the addition of a fourth (4th) class would decrease the monthly service fee and residential user rates for all subsidy program participants. User Class 1A, 1B, and 1C households will see additional reductions in their monthly fees, while program participants in the new 1D user class will see their monthly fees decrease by 20% from the base User Class 1 fees.

BE IT ORDAINED BY THE BOARD OF SUPERVISORS OF PIMA COUNTY, ARIZONA:

SECTION 1. Pima County Code, Title 13 (Public Services), Chapter 24 (Sanitary Sewer User Fees), Section 13.24.200 (Account Management), is amended to add a new subsection ("Class 1D Income Adjustment") and to renumber subsequent subsections accordingly, as follows:

...

D. Account Adjustments.

1. Income-Based Adjustments Available to Residential Users. Any Residential User whose current household income meets the following requirements may apply for a reduced User Fee. Income eligibility is subject to verification by the Department's agent during the application process.

...

d. Class 1D Income Adjustment. Any Residential User whose current household income is greater than one hundred fifty (150) percent but is less than or equal to two hundred (200) percent of the federal poverty level guidelines may apply for re-designation to User Class 1C.

e. Disclosure. To qualify for an income-based adjustment, applicants must disclose all reportable income sources, including but not limited to employment, interest, benefits, investments, rentals, businesses, and other support. False reporting or failure to comply with these reporting requirements may result in immediate termination of the low-income status. Filing false data may also result in penalties under A.R.S. § 39-161.

f. Status Duration. Residential Users may qualify for an income-based adjustment under a temporary or long-term status.

...

g. Reapplication Limit. There is no limit on the number of times a Residential User may re-apply for an income-based reduced Residential User Fee.

SECTION 2. Pima County Code, Title 13 (Public Services), Chapter 24 (Sanitary Sewer Fees), Section 13.24.600 (Tables of Service Fees, Rates, and Administrative Fees) is hereby amended as follows:

Table 1
Monthly Service Fee for All Users

<i>User Class</i>	<i>Class Name</i>	<i>Billing Class</i>	<i>FY 2025-2026 Fee</i>	<i>FY 2026-2027 Fee</i>	<i>FY 2027-2028 Fee</i>	<i>FY 2028-2029 Fee</i>
1	Residential	R	\$13.390	\$13.624	\$13.863	\$14.105
1A	Income Reduced Residential	RA	\$3.348 <u>\$2.678</u>	\$3.406 <u>\$2.725</u>	\$3.466 <u>\$2.773</u>	\$3.526 <u>\$2.821</u>
1B	Income Reduced Residential	RB	\$6.695 <u>\$5.356</u>	\$6.812 <u>\$5.450</u>	\$6.931 <u>\$5.545</u>	\$7.053 <u>\$5.642</u>
1C	Income Reduced Residential	RC	\$10.043 <u>\$8.034</u>	\$10.218 <u>\$8.175</u>	\$10.397 <u>\$8.318</u>	\$10.579 <u>\$8.463</u>
<u>1D</u>	<u>Income Reduced Residential</u>	<u>RD</u>	<u>\$10.712</u>	<u>\$10.899</u>	<u>\$11.090</u>	<u>\$11.284</u>

2A	Multi-Family	MF	\$13.390	\$13.624	\$13.863	\$14.105
2B	Commercial	C	\$13.390	\$13.624	\$13.863	\$14.105
3A through 5S	Industrial	SA through SP	\$13.390	\$13.624	\$13.863	\$14.105

Table 2
Rate for Residential Users

<i>User Class</i>	<i>Class Name</i>	<i>Billing Class</i>	<i>FY 2025-2026 Rate (dollars per CCF)</i>	<i>FY 2026-2027 Rate (dollars per CCF)</i>	<i>FY 2027-2028 Rate (dollars per CCF)</i>	<i>FY 2028-2029 Rate (dollars per CCF)</i>
1	Residential	R	3.738	3.803	3.870	3.938
1A	Income Reduced Residential	RA	0.934 <u>0.748</u>	0.951 <u>0.761</u>	0.967 <u>0.774</u>	0.984 <u>0.788</u>
1B	Income Reduced Residential	RB	1.869 <u>1.495</u>	1.902 <u>1.521</u>	1.935 <u>1.548</u>	1.969 <u>1.575</u>
1C	Income Reduced Residential	RC	2.803 <u>2.243</u>	2.852 <u>2.282</u>	2.902 <u>2.322</u>	2.952 <u>2.363</u>
<u>1D</u>	<u>Income Reduced Residential</u>	<u>RD</u>	<u>2.990</u>	<u>3.043</u>	<u>3.096</u>	<u>3.150</u>

...

PASSED AND ADOPTED by the Board of Supervisors, Pima County, Arizona, this _____ day of _____, 2025.

Rex Scott, Chairman, Pima County Board of Supervisors

ATTEST:

APPROVED AS TO FORM:

Melissa Manriquez, Clerk of the Board



Cindy Nguyen, Deputy County Attorney

ORDINANCE 2025- _____

**AN ORDINANCE OF THE BOARD OF SUPERVISORS OF PIMA COUNTY, ARIZONA,
RELATING TO THE WASTEWATER SEWER OUTREACH SUBSIDY PROGRAM;
AMENDING THE PIMA COUNTY CODE, TITLE 13, CHAPTER 24 (SANITARY SEWER
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BE IT ORDAINED BY THE BOARD OF SUPERVISORS OF PIMA COUNTY, ARIZONA:

SECTION 1. Pima County Code, Title 13 (Public Services), Chapter 24 (Sanitary Sewer User Fees), Section 13.24.200 (Account Management), is amended to add a new subsection ("Class 1D Income Adjustment") and to renumber subsequent subsections accordingly, as follows:

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f. Status Duration. Residential Users may qualify for an income-based adjustment under a temporary or long-term status.

...

g. Reapplication Limit. There is no limit on the number of times a Residential User may re-apply for an income-based reduced Residential User Fee.

SECTION 2. Pima County Code, Title 13 (Public Services), Chapter 24 (Sanitary Sewer Fees), Section 13.24.600 (Tables of Service Fees, Rates, and Administrative Fees) is hereby amended as follows:

Table 1
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1A	Income Reduced Residential	RA	0.748	0.761	0.774	0.788
1B	Income Reduced Residential	RB	1.495	1.521	1.548	1.575
1C	Income Reduced Residential	RC	2.243	2.282	2.322	2.363
1D	Income Reduced Residential	RD	2.990	3.043	3.096	3.150

...

PASSED AND ADOPTED by the Board of Supervisors, Pima County, Arizona, this _____ day of _____, 2025.

Rex Scott, Chairman, Pima County Board of Supervisors

ATTEST:

APPROVED AS TO FORM:

Melissa Manriquez, Clerk of the Board


Cindy Nguyen, Deputy County Attorney




WASTEWATER RECLAMATION
201 NORTH STONE AVENUE
TUCSON, ARIZONA 85701-1207

JACKSON JENKINS
DIRECTOR

PH: (520) 724-6500
FAX: (520) 724-9635

May 16, 2025

TO: Jan Leshar, County Administrator
THRU: Carmine DeBonis, Deputy County Administrator
FROM: Jackson Jenkins, Director - RWRD 
SUBJECT: Board of Supervisors Agenda Item – SOS Program Update

The Pima County Sewer Outreach Subsidy (SOS) Program was established in July 2007 to assist low-income customers with their sewer user fees. It is a low-income subsidy program authorized by the Pima County Board of Supervisors (BOS) in response to concerns about the ability of low-income residents to pay steadily increasing sewer rates. The SOS Program currently has a three-tiered rate structure based on federal poverty guidelines. Depending on income and household size, customers may qualify for a 25%, 50%, or 75% discount on their monthly sewer user fees.

Pima County Regional Wastewater Reclamation Department (RWRD) is in the process of proposing an increase of three percent (3%) to the sewer volume fee and the sewer service fee for one (1) year, followed by a proposed increase of 1.75% on each fee for three (3) additional consecutive years. The increases are necessary to ensure sufficient revenues to meet all operating and maintenance expenses, debt service payments, and required reserves in order for RWRD to continue providing Pima County residents with high-quality, safe, and efficient wastewater conveyance and treatment. The rate increases will go before the BOS for discussion and approval during their June 17, 2025, meeting.

In response to these rate increases, RWRD is working in conjunction with City of Tucson/Tucson Water to reevaluate the existing tier structure of the SOS Program and potentially expand the program from 3 to 4 tiers and updating the breakdown for the subsidy to be available to residents with household incomes up to 200% of the federal poverty level.

User Class	Current Household Income As a percentage of the Federal Poverty Level (FPL) guidelines	Existing Percent Discount	Proposed Percent Discount
1A	Less than or equal to 100%	75%	80%
1B	Greater than 100%, less than or equal to 125%	50%	60%
1C	Greater than 125%, less than or equal to 150%	25%	40%
1D	Greater than 150%, less than or equal to 200%		20%

We will continue to develop the proposal of Pima County Sewer Outreach Subsidy (SOS) Program revisions in order to provide an increased number of Pima County residents impacted by utility costs with assistance.

I am available at your convenience should you have any further questions.

c: Nicole Fyffe, Senior Advisor to the County Administrator
Daniel Sullivan, Director - Community and Workforce Development
Andrew Flagg, Deputy Director - Community and Workforce Development
Cassie Lundin, Division Manager - Community and Workforce Development
Manira Cervantes, Division Manager - Community and Workforce Development
Helen Schaffer, Manager - Community and Workforce Development, The Prosperity Initiative
Toni Johnson, Division Manager - Finance and Risk Management
Melody Burton, Financial Analyst Supervisor - Finance and Risk Management, Central Services



MEMORANDUM

Date: July 21, 2025

To: The Honorable Chair and Members
Pima County Board of Supervisors

From: Jan Leshner 
County Administrator

Re: **Pima County Sewer Outreach Subsidy (SOS) Program**

The Pima County Sewer Outreach Subsidy (SOS) Program was established in July 2007 to assist low-income customers with their sewer user fees. It is a low-income subsidy program authorized by the Pima County Board of Supervisors (BOS) in response to concerns about the ability of low-income residents to pay sewer rates. The SOS Program currently has a three-tiered rate structure based on federal poverty guidelines. Depending on income and household size, customers may qualify for a 25%, 50%, or 75% discount on their monthly sewer user fees.

The Regional Wastewater Reclamation Department (RWRD) will be presenting a proposed expansion of the program from 3 to 4 tiers and updating the amount of the subsidy for residents with household incomes up to 200% of the federal poverty level (see table below). The ordinance revision will be presented to BOS for consideration at the September 2, 2025, meeting, with a proposed effective date of October 2, 2025.

User Class	Current Household Income (As a percentage of the Federal Poverty Level guidelines)	Existing Percent Discount	Proposed Percent Discount
1A	Less than or equal to 100%	75%	80%
1B	Greater than 100%, less than or equal to 125%	50%	60%
1C	Greater than 125%, less than or equal to 150%	25%	40%
1D	Greater than 150%, less than or equal to 200%		20%

RWRD worked in conjunction with City of Tucson / Tucson Water to perform the reevaluation and expansion of the SOS Program tier structure. The City of Tucson / Tucson Water is prepared to institute the expanded program tiers on October 2, 2025, if the County approves the changes at the September 2, 2025, BOS meeting. City of Tucson / Tucson Water confirmed that changes to their program to align with RWRD will be made administratively and do not need to go before the Mayor and Council for approval.

The Honorable Chair and Members, Pima County Board of Supervisors
Re: **Pima County Sewer Outreach Subsidy (SOS) Program**
July 21, 2025
Page 2

RWRD will also be pursuing an enhanced marketing program in collaboration with Pima County Communications Department to reach the greatest number of residents. The marketing campaign will provide residents with information on how to take advantage of the SOS Program.

JKL/anc

c: Carmine DeBonis, Jr., Deputy County Administrator
Steve Holmes, Deputy County Administrator
Art Cuaron, Director, Finance and Risk Management Department
Jackson Jenkins, Director, Regional Wastewater Reclamation Department
Daniel Sullivan, Director, Community and Workforce Development
Nicole Fyffe, Senior Advisor, Pima County Administrator's Office



WASTEWATER RECLAMATION

Notice and Agenda

Public Hearing: Proposed SOS Program Ordinance Revision

Attend the Meeting In-Person at:

Water Campus – 2955 W. Calle Agua Nueva, Radon Conference Room

OR

Virtually via Microsoft Teams

Please find the link to attend the meeting on our website:

[https://teams.microsoft.com/l/meetup-](https://teams.microsoft.com/l/meetup-join/19%3ameeting_N2M3MGQ5YjktNTY5ZSooYjc2LWEoMzAtZWU2MzE1YzIoYjQ1%40thread.v2/o?context=%7b%22Tid%22%3a%223b6e2c3-ob1a-4879-b741-47461a6c1a89%22%2c%22Oid%22%3a%22bec3802c-d8c1-4dbe-9f91-a0a819dc0520%22%7d)

[join/19%3ameeting_N2M3MGQ5YjktNTY5ZSooYjc2LWEoMzAtZWU2MzE1YzIoYjQ1%40thread.v2/o?context=%7b%22Tid%22%3a%223b6e2c3-ob1a-4879-b741-](https://teams.microsoft.com/l/meetup-join/19%3ameeting_N2M3MGQ5YjktNTY5ZSooYjc2LWEoMzAtZWU2MzE1YzIoYjQ1%40thread.v2/o?context=%7b%22Tid%22%3a%223b6e2c3-ob1a-4879-b741-47461a6c1a89%22%2c%22Oid%22%3a%22bec3802c-d8c1-4dbe-9f91-a0a819dc0520%22%7d)

[47461a6c1a89%22%2c%22Oid%22%3a%22bec3802c-d8c1-4dbe-9f91-a0a819dc0520%22%7d](https://teams.microsoft.com/l/meetup-join/19%3ameeting_N2M3MGQ5YjktNTY5ZSooYjc2LWEoMzAtZWU2MzE1YzIoYjQ1%40thread.v2/o?context=%7b%22Tid%22%3a%223b6e2c3-ob1a-4879-b741-47461a6c1a89%22%2c%22Oid%22%3a%22bec3802c-d8c1-4dbe-9f91-a0a819dc0520%22%7d)

or Join the meeting telephonically by calling:

Toll Number (602) 649-0382 Conference ID#: 610 530 474#

Tuesday, June 24, 2025

4:00 p.m. –5:00 p.m.

A. Call to Order

B. Roll Call

C. Virtual Meeting Reminders

D. Pledge of Allegiance

E. Introduction – Jackson Jenkins, Director, RWRD

F. Proposed Ordinance Revision Presentation – Pima County Staff

Regarding the proposed expansion of Regional Wastewater Reclamation Department's (RWRD) Sewer Outreach Subsidy (SOS) Program to include a fourth income-based class of residential users (Class 1D) which expands the income-based adjustments available to residential users whose current household income is greater than one hundred fifty (150) percent of the Federal Poverty Level (FPL) but is less than or equal to two hundred (200) percent of the Federal Poverty Level (FPL). In addition, RWRD is proposing to amend the income-based residential user classes from the existing User Fee discount breakdown from 75% discount of the residential User Fee for Class 1A, 50% discount of the residential User Fee for Class 1B, and 25% discount of the residential User Fee for Class 1C, to the newly proposed breakdown of 80% discount of the residential User Fee for Class 1A, 60% discount of the residential User Fee for Class 1B, 40% discount of the residential User Fee for Class 1C, and 20% discount of the residential User Fee for the new Class 1D.

G. Call to the Audience – Public Comment Period

H. Closing Remarks – Jackson Jenkins, Director, RWRD

I. Adjournment

Date of Notice: June 19, 2025


Jenette G. Lee, Project Coordinator

Copies posted: 130 W. Congress St., 1st Floor

NOTE: Under the State Open Meeting Act Rules, no topics other than those listed above may be addressed or acted on at this meeting. Members of the RWRAC will attend either in person, by telephone conference call, video, or internet conferencing.

The public will have physical access to the meeting location 15 minutes prior to the start of the meeting. Persons with a disability may request a reasonable accommodation by contacting Jenette G. Lee at (520) 724-6500 or by email: jenette.lee@pima.gov. Requests should be made at least 24 hours before the scheduled meeting to allow time to arrange the accommodation.

AFFIDAVIT OF PUBLICATION

Daily Territorial (Tucson)
100 N Stone Ave, Suite 300, Tucson, AZ 85701
(520) 294-1200

I, Ankit Sachdeva, of lawful age, being duly sworn upon oath depose and say that I am an agent of Column Software, PBC, duly appointed and authorized agent of the Publisher of Daily Territorial (Tucson), a publication that is a "legal newspaper" as that phrase is defined for the city of Tucson, for the County of Pima, in the state of Arizona, that this affidavit is Page 1 of 2 with the full text of the sworn-to notice set forth on the pages that follow, and that the attachment hereto contains the correct copy of what was published in said legal newspaper in consecutive issues on the following dates:

Publication Dates:

- Jun 9, 2025

Notice ID: IWT8pNafkSa14XZ7hJrI

Notice Name: SOS Revision

Publisher ID: DTT010243

Request of:

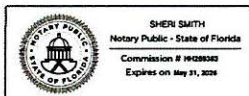
Pima County RWRD

201 N Stone Ave, Tucson, Arizona 85701

I declare under penalty of perjury that the foregoing is true and correct.

Ankit Sachdeva

Agent



VERIFICATION

State of Florida

County of Broward

Signed or attested before me on this: 06/12/2025



Notary Public

Notarized remotely online using communication technology via Proof.

PUBLIC NOTICE OF PROPOSED AMENDMENT OF PIMA COUNTY CODE, TITLE 13, CHAPTER 24 SANITARY SEWER USER FEES

NOTICE IS HEREBY GIVEN that the Regional Wastewater Reclamation Advisory Committee (RWRAC) will hold a public hearing on the following ordinance and fee revision at 4:00 p.m. on Tuesday, June 24th, 2025, at the at the Water Campus, 2955 Calle Agua Nueva, Tucson, Arizona, at which time and place all interested persons will have the opportunity to appear and be heard on this matter.

1. SEWER OUTREACH SUBSIDY – ADDITIONAL TIER. PROPOSED CREATION OF A FOURTH (4TH) INCOME-BASED CLASS OF RESIDENTIAL USERS (CLASS 1D) WHICH EXPANDS THE INCOME-BASED ADJUSTMENTS AVAILABLE TO RESIDENTIAL USERS WHOSE CURRENT HOUSEHOLD INCOME IS GREATER THAN ONE HUNDRED AND FIFTY (150) PERCENT OF THE FEDERAL POVERTY LEVEL (FPL) BUT IS LESS THAN OR EQUAL TO TWO HUNDRED (200) PERCENT OF THE FEDERAL POVERTY LEVEL (FPL).

2. SEWER OUTREACH SUBSIDY – RESIDENTIAL USER CLASS DISCOUNT. AMEND THE INCOME-BASED CLASSES OF RESIDENTIAL USERS CLASSES FROM THE EXISTING USER FEE DISCOUNT BREAKDOWN FROM 75% DISCOUNT OF THE FULL RESIDENTIAL USER FEE FOR CLASS 1A, 50% DISCOUNT OF THE FULL RESIDENTIAL USER FEE FOR CLASS 1B, AND 25% DISCOUNT OF THE FULL RESIDENTIAL USER FEE FOR CLASS 1C, TO THE NEWLY PROPOSED BREAKDOWN OF 80% DISCOUNT OF THE FULL RESIDENTIAL USER FEE FOR CLASS 1A, 60% DISCOUNT OF THE FULL RESIDENTIAL USER FEE FOR CLASS 1B, 40% DISCOUNT OF THE FULL RESIDENTIAL USER FEE FOR CLASS 1C, AND 20% DISCOUNT OF THE FULL RESIDENTIAL USER FEE FOR CLASS 1D.

ORDINANCES OF THE BOARD OF SUPERVISORS OF PIMA COUNTY, ARIZONA; RELATING TO WASTEWATER PIMA COUNTY CODE, TITLE 13, CHAPTER 24, SANITARY SEWER USER FEES.

NOTE: If a member of the public wishes to participate through the remote hybrid format, the public hearing can be accessed via <https://teams.microsoft.com/l/meetup-join/19%3ameeting-N2M3MGQ5YjktNTY5ZS00Yjc2LWE0MzAtZWU2MzE1YzI0YjQ1%40thread.v2/0?context=%7b%22Tid%22%3a%2233b6e2c3-0b1a-4879-b741-47461a6c1a89%22%2c%22Oid%22%3a%22bec3802c-d8c1-4dbe-9f91-a0a819dc0520%22%7d>. You may also dial in using your phone at 602-649-0382 (Meeting ID: 610 530 474#).

Publish: The Daily Territorial

Date: June 9, 2025

DTT010243

Public Hearing: Proposed SOS Program Ordinance Revision

Tuesday, June 24, 2025

A. Call to Order – *Jenette Lee, Project Coordinator, RWRD*

Good afternoon.

It's 3:56 p.m. We are going to be starting the public hearing on June 24th, 2025. My name is Jenette Lee, Project Coordinator with the Regional Wastewater Reclamation Department or RWRD. I will be conducting this meeting.

B. Roll Call – *Jenette Lee, Project Coordinator, RWRD*

We will begin by introducing meeting attendants.

- Mr. Jackson Jenkins, Director of RWRD
- Mr. Jaime Rivera, Deputy Director of RWRD's Technical Services and Engineering Division
- Mr. Steven Richey, Deputy Director of RWRD's Conveyance Division
- Ms. Tracey Lindskog, Administrative Services Manager of RWRD

<no members of the public were in attendance>

C. Virtual Meeting Reminders – *Jenette Lee, Project Coordinator, RWRD*

To ensure that all attendants can fully participate in the public hearing, we request that all public audience members attending the public hearing virtually adhere to the following virtual meeting reminders:

- Please mute your microphones. This will help ensure there is no feedback or background noises that may interfere with the speaker.
- When you are called upon to speak, please un-mute your microphone.
 - Please identify yourself prior to speaking.
 - Speak clearly and modulate your speaking volume as necessary to be heard in the meeting room.
 - Do not forget to mute your microphone when you have finished speaking.
- If at any time a member of the virtual audience is unable to hear the in-room discussion, please raise your hand or place a comment in the chat.

During the Call to the Audience, audience members who wish to make a comment will be allowed to speak. We ask that members of the public remain courteous and respectful to the other public hearing participants and that all comments relate to the proposed fee increases being presented today.

- For those audience members attending this hearing in person that would like to make a public comment, please complete a speaker index card found on the table <point>. Please provide your name, address and contact information – preferably your phone number and email address. We also ask that you provide a brief summary of your comment or the question you wish to ask. Bring your completed speaker card to me (Ms. Lee) or place it in the box on the table.
- Members of the public attending the hearing virtually that would like to speak or make a comment,
 - Please use the "Raise Your Hand" features.
 - Provide your name, address and contact information, preferably your phone number and email address, via the MS Teams chat. We also ask

Public Hearing: Proposed SOS Program Ordinance Revision

Tuesday, June 24, 2025

that you provide a brief summary of your comment or the question you wish to ask.

- Remember to “lower your hand” once you have finished speaking.
- Public audience members are only permitted to speak during the Call to the Audience and will be called upon in the order the requests were received.

This meeting is being recorded to satisfy Open Meeting Law requirements.

D. Pledge of Allegiance

Please rise for the Pledge of Allegiance.

I pledge allegiance to the flag of the United States of America, and to the republic for which it stands, one nation under God, indivisible, with liberty and justice for all.

Thank you.

E. Introduction – Jackson Jenkins, Director, RWRD

Mr. Jenkins stated for the record that the meeting would proceed as per the script in order to have a record, and a brief presentation would be provided. RWRD is proposing to the Pima County Board of Supervisors for consideration an enhancement or expansion of RWRD's Sewer Outreach Subsidy (SOS) Program. He indicated that Mr. Rivera would provide a brief presentation on the proposed changes. He also said that outreach to the community regarding the program is extremely important and that RWRD is partnering with the Pima County Communications Department for a marketing and information sharing blitz to reach members of the community.

F. Proposed Ordinance Revisions Presentation – Jaime Rivera, Deputy Director, RWRD

Mr. Rivera presented an overview of the existing SOS Program, noting that the subsidies are based on residential household income as a percentage of the federal poverty level. The current three income-based tiers are:

User Class	Current Household Income As a percentage of the Federal Poverty Level (FPL) guidelines	Existing Percent Discount
1A	Less than or equal to 100%	75%
1B	Greater than 100%, less than or equal to 125%	50%
1C	Greater than 125%, less than or equal to 150%	25%

Mr. River indicated that the proposed expansion of the SOS Program would add a fourth tier to the program, as well as increase the discounts applied to the existing tiers:

Public Hearing: Proposed SOS Program Ordinance Revision

Tuesday, June 24, 2025

User Class	Current Household Income As a percentage of the Federal Poverty Level (FPL) guidelines	Existing Percent Discount
1A	Less than or equal to 100%	80%
1B	Greater than 100%, less than or equal to 125%	60%
1C	Greater than 125%, less than or equal to 150%	40%
1D	Greater than 150%, less than or equal to 200%	20%

Mr. River reiterated Mr. Jenkins statement that RWRD is collaborating with the Pima County Communications Department in a community-outreach campaign to increase the program's exposure.

G. Call to the Audience – *Public Comment Period*

We will now begin the Call to the Audience portion of the meeting. RWRD staff members will not respond to audience member comments, however they may provide answers to direct questions if appropriate.

Each speaker will have three (3) minutes to speak. Please rise and come forward to give your remarks. If you are attending virtually, please un-mute your microphone when called upon.

<No in-person public audience members. No public virtual audience members>

We will now take a break, but if anyone joins the meeting and wishes to speak, please raise your hand during the break.

H. Closing Remarks – *Jenette Lee, Project Coordinator, RWRD*

Thank you for your participation in the public hearing.

We appreciate your attendance and participation in this public hearing and thank everyone for being here today. This concludes the public hearing.

I. Adjournment

The public hearing is adjourned at 4:58 p.m. on June 24th, 2025.

User Class	Current Household Income As a percentage of the Federal Poverty Level (FPL) guidelines	Existing Percent Discount	Proposed Percent Discount
1A	Less than or equal to 100%	75%	80%
1B	Greater than 100%, less than or equal to 125%	50%	60%
1C	Greater than 125%, less than or equal to 150%	25%	40%
1D	Greater than 150%, less than or equal to 200%		20%

SEWER OUTREACH SUBSIDY

Pima County Code Title 13,
Chapter 24 Sanitary Sewer User
Fees



Public Comment Responses – Summary

The Public Comment Form regarding the Pima County Regional Wastewater Reclamation Department (RWRD) proposed ordinance revisions to the Pima County Code, Title 13, Chapter 24 Sanitary Sewer User Fees and Sewer Volume Fees (Code) was made publicly available on July 7, 2025. A summary of the responses received is noted below:

- Respondents noted that expansion of the Sewer Outreach Subsidy program would ease financial pressure on low-income households and support community economic stability.
- Respondent is not opposed to the program expansion but expressed concern regarding the funding source and its potential impact on sewer rate payers.

Public Comment Form responses received from July 7, 2025, through August 11, 2025.

Against	Neutral	For	Total Responses
0	2	2	4

Wastewater Public Comment Form

Public Comment Regarding Proposed Sewer Outreach Subsidy Program expansion

First Name	Clifton
Last Name	Phanawong Nelson
Street Address or P.O. Box	508 S Fremont Ave
City	Tucson
ZIP Code	85719
Comments	I am in favor of expanding the Sewage Subsidy Program. Reducing utility costs can ease financial pressure on households and create more room for saving—this is a meaningful way to support economic stability!

Wastewater Public Comment Form

Public Comment Regarding Proposed Sewer Outreach Subsidy Program expansion

First Name	Diane
Last Name	Warren
Street Address or P.O. Box	8100 E Baker Drive
City	Tucson
ZIP Code	85710
Comments	I support your efforts to ensure that sewer fees do not become a burden for low-income County residents. Thank you Pima County

Wastewater Public Comment Form**Public Comment Regarding Proposed Sewer Outreach Subsidy Program expansion**

First Name	Judith
Last Name	Hertel
Street Address or P.O. Box	4100 N Romero Road
City	Tucson, AZ 85705, USA
ZIP Code	85705
Phone Number	5204882076
Email	judy.hertel@pima.gov
Organization	None
Comments	As a single mobile home owner I struggle each month to pay my bills because I make just a little over the limits. And as I live in a 55+ mobile home park my billing is part of the lot rent.

Wastewater Public Comment Form**Public Comment Regarding Proposed Sewer Outreach Subsidy Program expansion**

First Name	Paul
Last Name	Wucker
Street Address or P.O. Box	2377 E Calle Sierra del Manantial
City	Tucson
ZIP Code	85706
Phone Number	5209775625
Email	paulwucker@yahoo.com
Comments	While I am not opposed to the expansion of the subsidy program, I do not see a funding source identified. This would lead to the assumption that the costs would be transferred to other sewer rate payers or the County general fund. Unless there is another funding source, I would recommend that additional costs be supported through increases to larger sewer users (i.e., businesses).

Pima County Public Works's post



Pima County Public Works

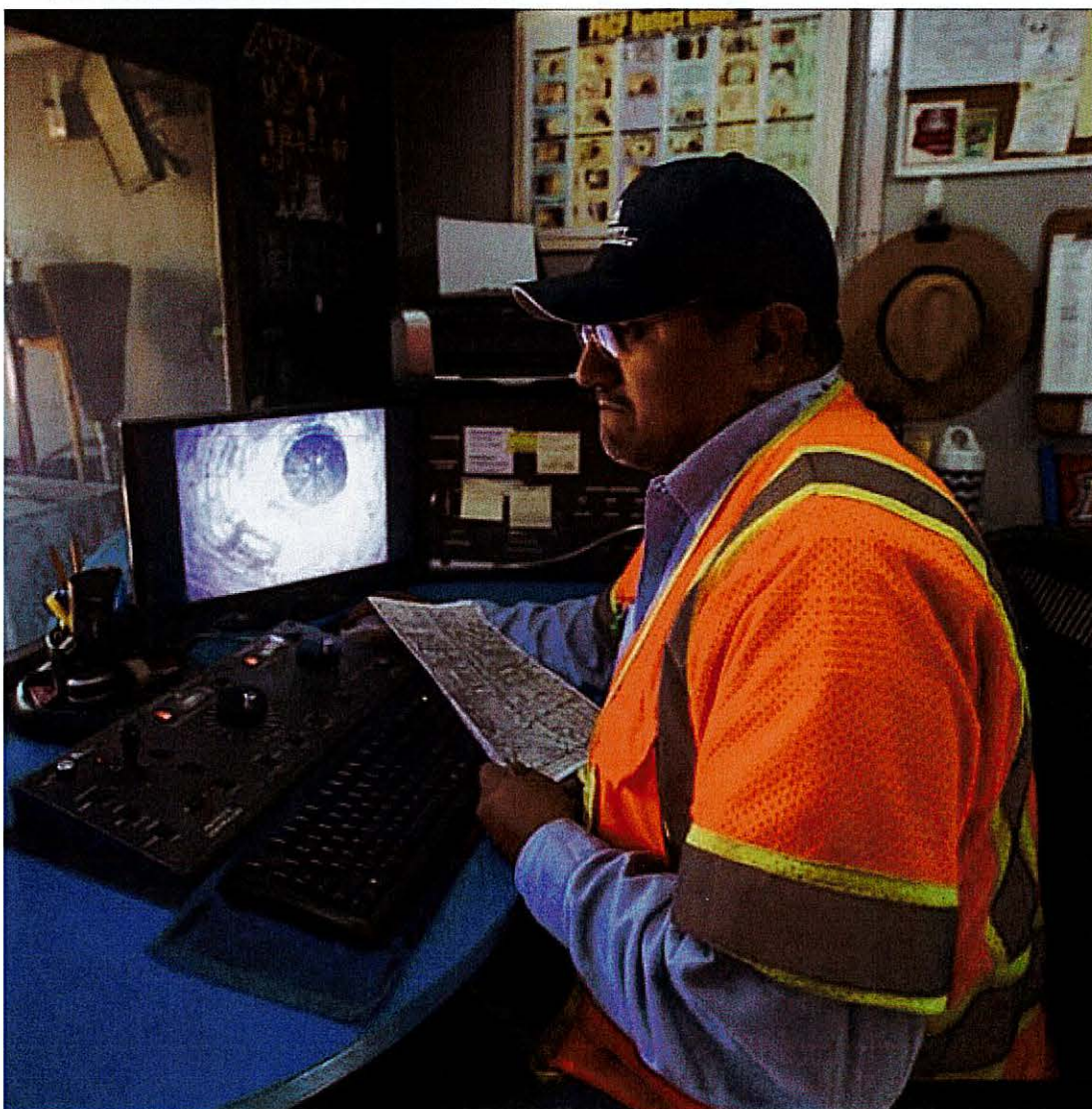
May 22 · 🌐

💧 Help with Your Water Bill! 🌱 Wastewater's Sewer Outreach Subsidy program helps low income households by reducing their water/sewer bill based on the federal poverty level guideline. Wastewater wants to expand that program and is holding a public hearing on Tuesday, June 24. 🏠 🗳️

📅 Public Hearing:

📍 Tuesday, June 24

Make your voice heard! 🗣️ <https://buff.ly/7koPPI4>



👍 1

1 share

👍 Like

💬 Comment

Pima County's post



Pima County

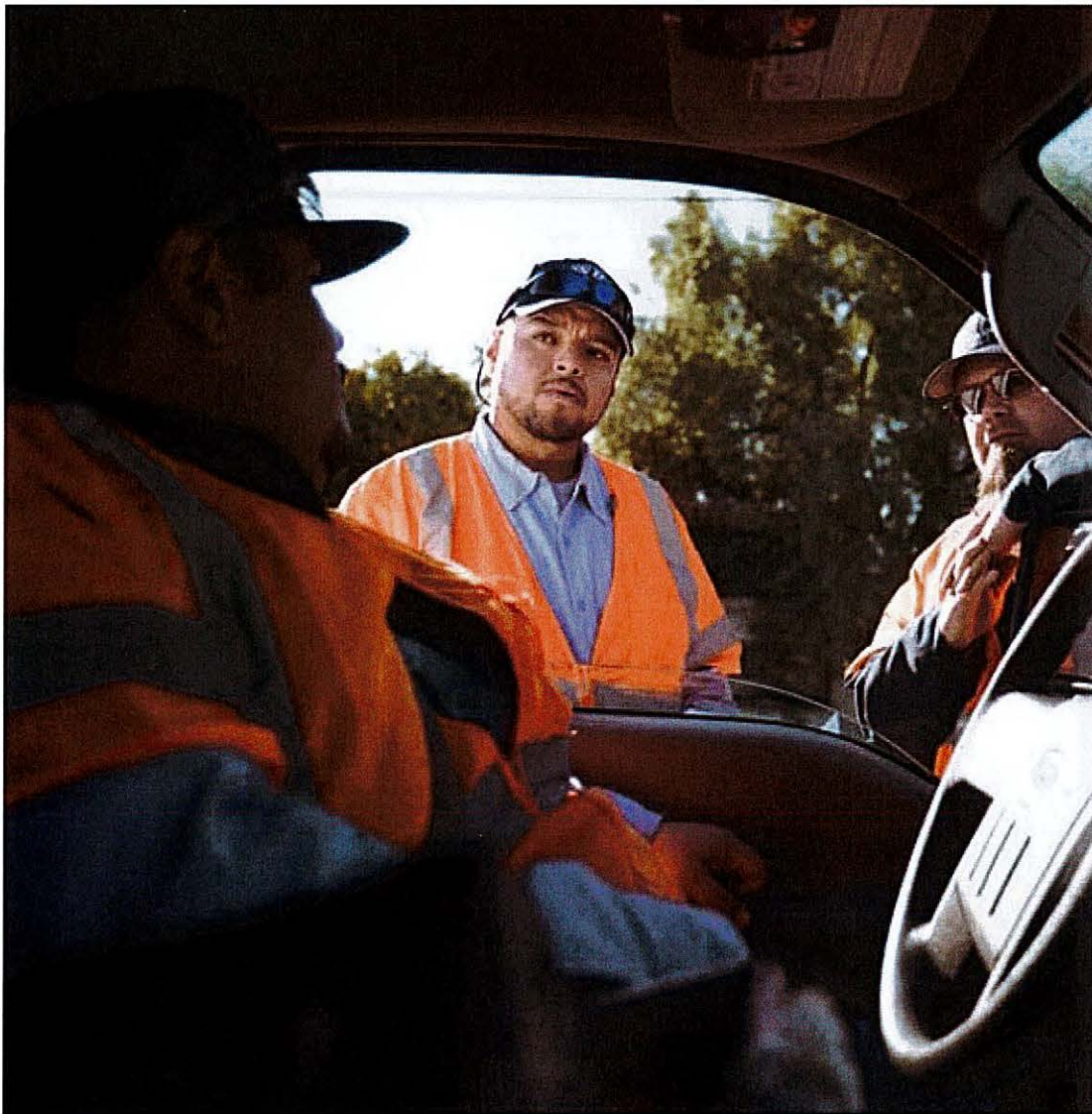
May 26 · 🌐

💧 Want to help expand water bill assistance for more local families? 🤝

Pima County Wastewater is proposing an expansion of the Sewer Outreach Subsidy (SOS) program—and they want to hear from YOU at the public hearing on Tuesday, June 24! 🗨️ 👤


The update would add a 4th tier of eligibility, raising the income limit from 150% to 200% of the federal poverty level—so even more households can get help with their water and sewer bills. 🏠💙

📍 Get the details & make your voice heard: <https://buff.ly/7koPPI4>



 5

8 comments 2 shares

 Like

 Comment

Most relevant ▼



Angie Monteleone

We aren't low income we are moderate and my husband had a heart attack

8w



Bwana Steve

Angie Monteleone I also have heart problems every time I open the water bill.

7w



Steve Hurrell

How about helping those that need help get a job if they are able to work. Having to take care of kids is not an excuse

8w



Timothy Penley

Nope tired of you democrats giving my hard earned money away.

8w



Pima County Public Works's post



Pima County Public Works

May 29 · 🌐

💧 Struggling with high sewer bills? Wastewater's Sewer Outreach Subsidy helps low-income households save 💰 based on federal poverty guidelines. Now it may expand! 🗣️ Join the public hearing 📅 Tuesday, June 24 📍 <https://buff.ly/2KnW2Ez>



👍 2

1 comment 2 shares

👍 Like

💬 Comment

Most relevant ▼



✍️ Author

Pima County Public Works

Join us for the Sewer Outreach Subsidy Program public hearing at 4 p.m. on June 24 at the Water Campus, 2955 Calle Agua Nueva.

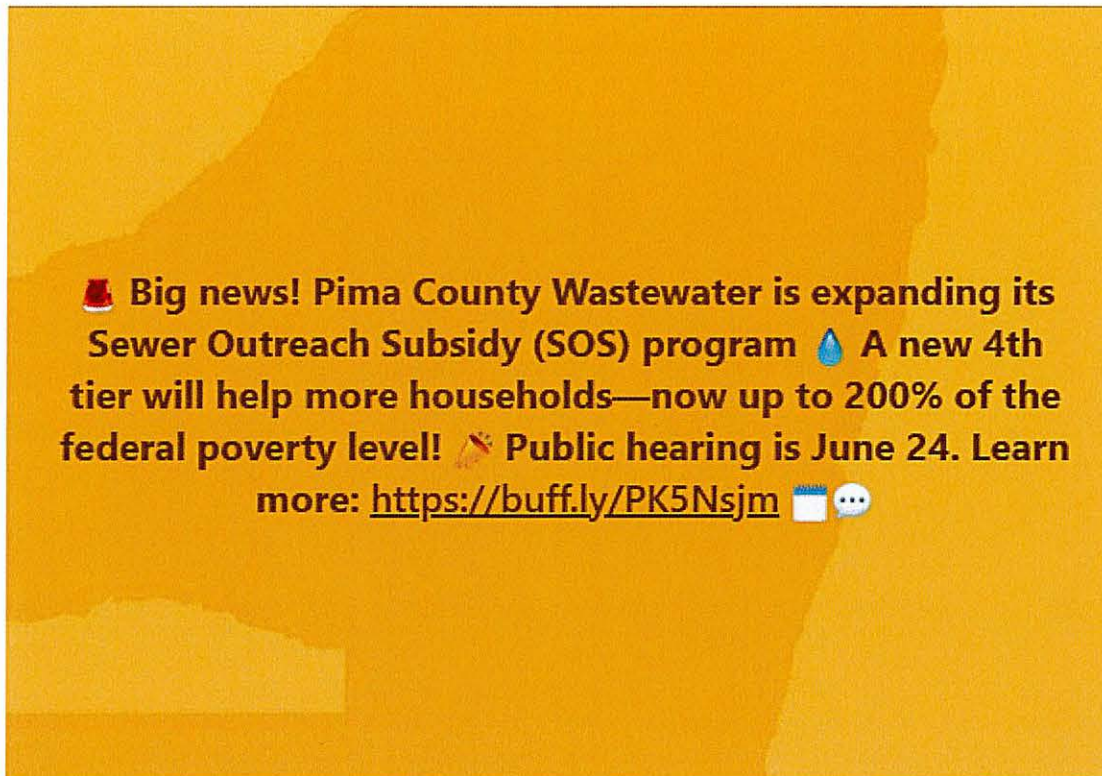
6w

Pima County Public Works's post



Pima County Public Works

June 3 · 🌐



3

1 comment 1 share



Like



Comment

Most relevant ▼



Author

Pima County Public Works

Join us for the Sewer Outreach Subsidy Program public hearing at 4 p.m. on June 24 at the Water Campus, 2955 Calle Agua Nueva.

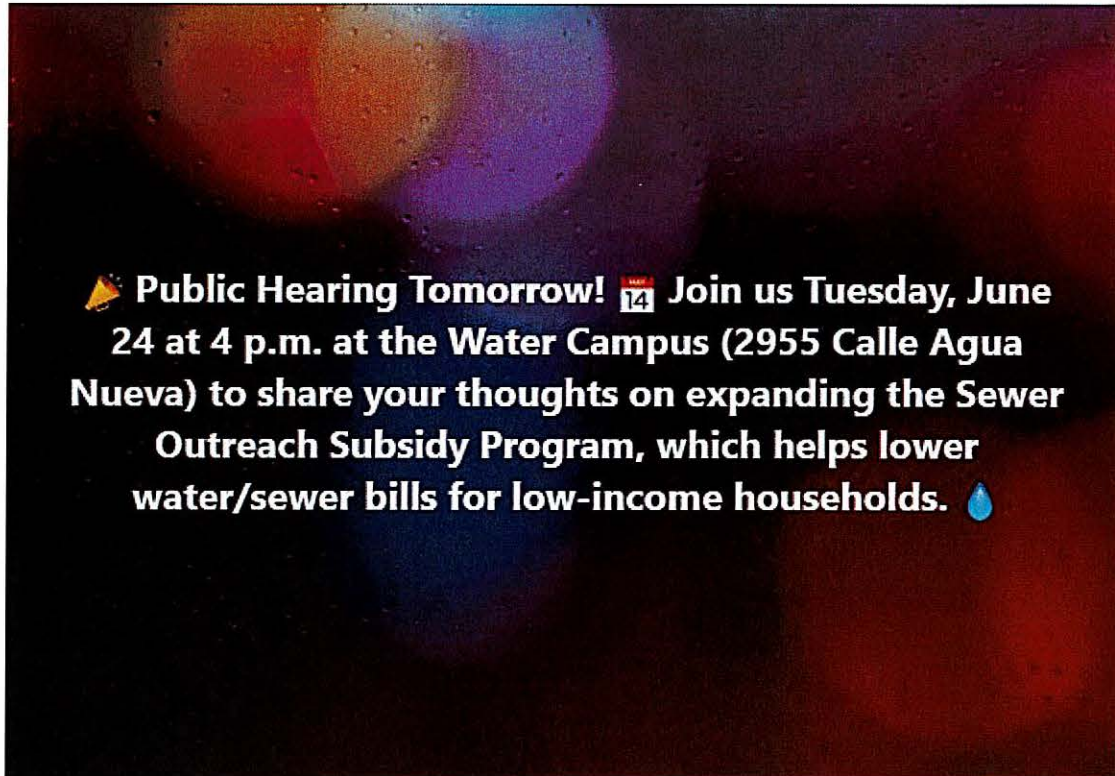
6w

Pima County Public Works's post



Pima County Public Works

June 23 at 11:43 AM · 🌐



👍 2

2 shares

👍 Like


💬 Comment

Pima County's post



Pima County ✓

June 23 at 2:06 PM · 🌐

 **Happening TOMORROW! Don't miss the public hearing on expanding the Sewer Outreach Subsidy Program—Tues, June 24 at 4 PM at the Water Campus (2955 Calle Agua Nueva). Speak up to help lower water/sewer bills for families who need it most! 💧 👤**



8

10 comments 1 share



Like



Comment

Most relevant ▼



Timothy Penley

Nope tired of government spending my money on other people

4w



[View all 7 replies](#)



Pima County
Public



PIMA COUNTY IS WORKING TO EXPAND SOMETHING CALLED



The Pima County Wastewater's Reclamation Department's "Sewer Outreach Subsidy" program helps low-income households by reducing their water/sewer bil...
[See more](#)

mental) Kiri T · Caroline (Instrum



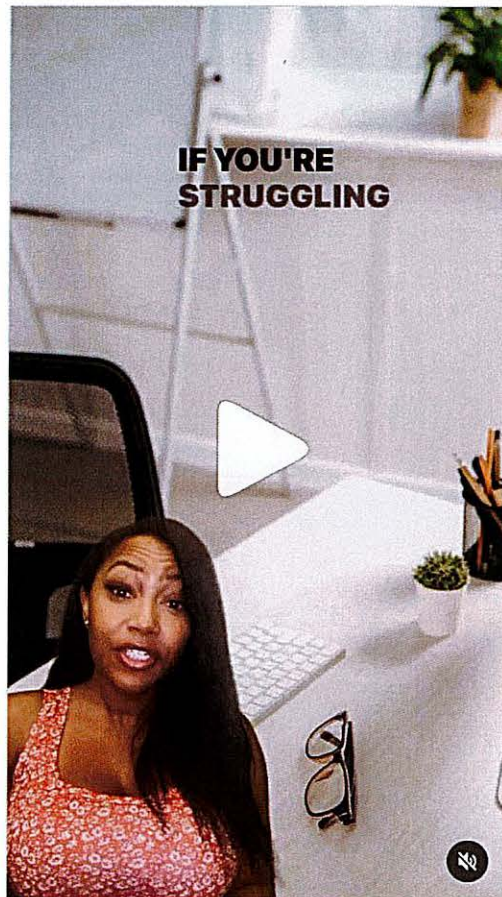
10



3



4



pima_county • Follow
Jumbo • Good Mornin'



pima_county • 6w

The Pima County Wastewater's Reclamation Department's "Sewer Outreach Subsidy" program helps low-income households by reducing their water/sewer bill based on the federal poverty level guideline. Wastewater wants to expand that program and is holding a public hearing on Tuesday, June 24. 🗨️



pima_county • 6w

The public hearing will take place on Tuesday, June 24, starting at 4 p.m., at the Pima County Water Campus, located at 2955 Calle Agua Nueva.

Like Reply



9 likes

June 23

Log in to like or comment.

Pipeline June 2025

<https://intranet2.pima.gov/employee-newsroom-escoop/director-s-view-an-eventful-summer-for-rwrld/>

Director's View: An eventful summer for RWRD

Article posted on 6/30/2025

By Jackson Jenkins

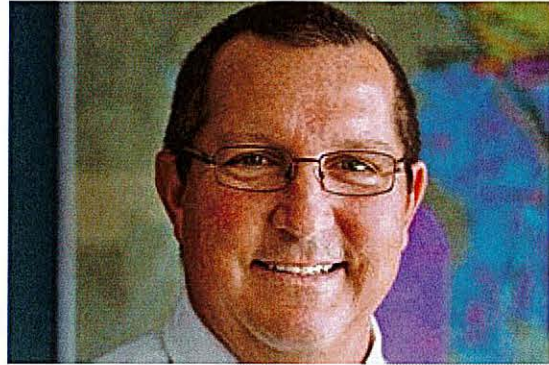
This has already been an eventful year for our department. As you know, we recently decided to recommend our first sewer rate increase since 2017. At their June 17 meeting, the Pima County Board of Supervisors voted to approve the fee increase. We held a series of public hearings to inform the public about the increases, and we also sought comments from the public. You can review the increases at our [public website](#).

We are also working to expand the Sewer Outreach Subsidy program, which helps to ensure that the sewer fee does not become a burden for low-income residents of Pima County. Our proposed expansion would help to ensure that the program can reach more individuals who need it. This proposal will be presented to the Board of Supervisors for consideration in September.

As you may remember, every summer I do a series of Pillar Talk – or Meet and Greet – sessions, which gives me an opportunity to talk to you in person and discuss any updates, issues or concerns that you may have.

Please plan to attend one of these meetings, and to let your supervisor know which one you will be attending. There will be eight meetings in all, and a Teams option will be offered for the July 10 meeting for those who are more easily able to attend a virtual meeting.

I hope all of you are having a great summer and staying cool. Stay safe, stay well, and I look forward to seeing all of you soon.



Jenette Lee

From: Pima County <pimacounty@public.govdelivery.com>
Sent: Friday, July 11, 2025 9:02 AM
To: Jenette Lee
Subject: July 11 PCFYI: Reading to dogs, summer bat walks and an elections reminder

CAUTION: This message and sender come from outside Pima County. If you did not expect this message, proceed with caution. Verify the sender's identity before performing any action, such as clicking on a link or opening an attachment.

Having trouble viewing this email? [View it as a Web page.](#)

PIMA COUNTY FYI Newsletter

Friday, July 11, 2025 — Vol. 10, No. 13



New PACC reading program offers benefits for aphasia patients

It was storytime at Pima Animal Care Center.

In front of a row of kennels, seven people sat side by side and read to dogs, often glancing up at their attentive listeners as they turned the pages. Some of the dogs greeted their visitors by barking, but then, one by one, they all calmed down, soothed by the comforting sound of a kind voice.

It was the first event in a new program called Aphasia Reading with Furry Friends, or ARFF. The program benefits both individuals living with aphasia — a language disorder that affects a person's ability to communicate — and anxious pups at PACC.

[READ MORE](#)

Bat walks offer rare insight into Arizona's most mysterious residents



A small black shape tumbled across the evening sky.

It was a bat, one of thousands fluttering through the cool air above the pond at Agua Caliente Park. The only sign of their presence was a soft fluttering of wings.

But the bats were still being observed, even if they couldn't be seen. Pima County Conservation Lands & Resources' nighttime bat

walks are a rare opportunity to get a better view — and a better understanding — of these familiar but mysterious creatures.

[READ MORE](#)

58 Vote Centers open for CD7 Special Primary on July 15

The Pima County Elections Department will open 58 vote centers on Tuesday, July 15, for the Special Primary Election to fill the U.S. Congressional District 7 seat left vacant by the death of Raúl Grijalva.

Vote centers will be open from 6 a.m. to 7 p.m. on July 15.

[READ MORE](#)



Green Geek muses over medals, yogurt cups and candle jars



**green
geek**

What's the least wasteful way to get rid of an unwanted candle? How can you tell if a yogurt cup is recyclable or not? Do you have to hold on to your high-school ribbons and medals for the rest of your life? The Green Geek is ready to answer your questions about all things green!

[READ MORE](#)

Wastewater seeks public input on proposed subsidy expansion

The Pima County Regional Wastewater Reclamation Department wants to hear from you! The department is considering expansion of its Sewer Outreach Subsidy program, which helps to ensure that sewer fees do not become a burden for low-income County residents.

You can review the proposed changes and provide your comments at the link below. All comments must be received by Aug. 11, 2025.

[READ MORE](#)



Meet Logan Phillips, the Library's newest writer in residence



Local author Logan Phillips has officially been named the Pima County Public Library's writer in residence for this summer! His residency will run through Aug. 20 and will include three writing programs as well as a special "Make Your Own Book" workshop for kids. He will also be available for one-on-one consultations.

[READ MORE](#)

Next issue: Friday, July 25, 2025

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· Tucson, AZ 85701

