

Katrina Martinez

From: Julie Castaneda
Sent: Thursday, May 21, 2020 7:50 AM
To: COB_mail
Subject: FW: Positive Comments

From: [REDACTED] <[REDACTED]>
Sent: Monday, May 18, 2020 12:20 PM
To: Virtual Library <Virtual.Library@pima.gov>
Subject: Re: Please read: Message from the Library about holds

Returned books to Nannini today and picked up books on hold. Went very smoothly. Thanks for such great preparation.
Judy McDonald

From: Ethel G <[REDACTED]>
Sent: Sunday, May 17, 2020 4:21 PM
To: Virtual Library <Virtual.Library@pima.gov>
Subject: Re: More information about libraries reopening and details about limited services

The library is a NECESSITY. And bless ALL OF YOU....librarians and volunteers.

Ethel L Gilcoatt
From: ethel lee-miller <[REDACTED]>
Sent: Friday, May 15, 2020 4:15 PM
To: Virtual Library <Virtual.Library@pima.gov>
Subject: Re: More information about libraries reopening and details about limited services

Thank you. I can appreciate the planning administering and ongoing managing this has taken and will continue to require to implement. The human response to your planning is sure to range the full spectrum of reactions. Wishing you success and lots of good energy, patience, and good health.

Thank you again
☺Ethel

Ethel Lee-Miller
From: Rick Mick <[REDACTED]>
Sent: Friday, May 15, 2020 12:15 PM
To: Virtual Library <Virtual.Library@pima.gov>
Subject: Re: More information about libraries reopening and details about limited services

Thank you! All your hard work to reopen the libraries is much appreciated.

Rick Mick

MAY 21 20 10 08 AM 02 PC CLK OF RD

(Handwritten initials)

These came in on our anonymous staff Q & A

Comment: I'm sure it has been super hectic trying to get everything ready for reopening next week and I know it's been said many times already this week, but thank you Admin and Support Services for everything that you've done to not only support us, but the community as well in this chaotic time.

5/14/2020 11:16 AM

Comment: Thank you admin team for your endless work and dedication, especially in the last 2 months. Even though we sometimes may have some disagreements on approaches and priorities, I have faith that you are the best people for the job and know that you are putting the best interest of the library staff and the library users at the forefront of your decision-making. I am thankful that we have you all fighting in our corner.

4/29/2020 12:32 PM

~Amber

Amber D. Mathewson | Pronouns: she/her/hers | Library Director | Administration
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520.594.5650 | amber.mathewson@pima.gov | www.library.pima.gov

Be Counted in Census 2020!

Katrina Martinez

From: Julie Castaneda
Sent: Thursday, May 21, 2020 7:51 AM
To: COB_mail
Subject: FW: Good going!

From: [REDACTED] <[REDACTED]>
Sent: Wednesday, May 20, 2020 8:42 AM
To: Amber Mathewson <Amber.Mathewson@pima.gov>
Subject: Good going!

This message and sender come from outside Pima County. If you did not expect this message, proceed with caution. Verify the sender's identity before performing any action, such as clicking on a link or opening an attachment.

Hi, Amber. Thought you'd like to see this from Nextdoor Copper Creek:

Library Experience today

I went to the Oro Valley Library today. There were very few people there and no line. All employees wore masks and gloves. They had tables set up outside to receive items on hold. My library card was scanned from a distance and I was told to wait outside. They brought my books out to me in a bag. There was someone taking temperatures for those entering the library for other things. They were great!

[1 day ago](#) · [Books](#)

John