



# Pima County Recorder

## 2024 GENERAL ELECTION

November 5, 2024

### Canvass Information

Our office contributes Voter Registration and Early Voting data to the official election record called the Canvass Report. The Election Department is in charge of adding our data to their tabulation and audit data, and submitting it to the Pima County Board of Supervisors for approval and then on to the AZ Secretary of State. Once final, the Canvass Report is available to the public on the Elections Department Website.

#### Early Ballots Processed

|   |                |
|---|----------------|
| <b>Total Original Ballots Sent</b>            | <b>542,172</b> |
| <i>Total Replacement Ballots Provided</i>     | <i>21,787</i>  |
| <b>Total Early Ballots Returned</b>           | <b>451,260</b> |
| <b>Total Ballots Returned Unvoted *</b>       | <b>(7,540)</b> |
| <b>Total Curable Ballots Rejected **</b>      | <b>(1,272)</b> |
| <b>Ballots Redlined before Tabulation ***</b> | <b>(39)</b>    |
| <b>Turned over for tabulation</b>             | <b>442,409</b> |

\* **Ballots Returned Unvoted:** Ballots returned as Undeliverable or with notation that the voter is deceased. These ballots are retained by the Recorder's Office for Voter Registration Roll maintenance purposes.

\*\* **Curable Ballots Rejected:** Only represents ballots that were eligible to be signature verified but could not confirm voter's signature. Ineligible ballot reasons on the next page.

\*\*\* **Redline:** The Early Election Board rejected the Ballot Affidavit for containing something other than a 2024 Primary Election ballot and were removed from the turnover receipt. Voters were informed by the Recorder's Office.

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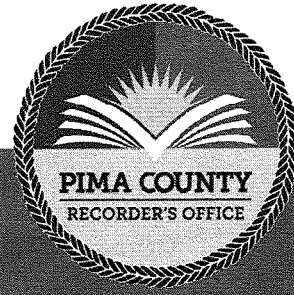
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2024 General Election  
VOTER REGISTRATION TOTALS

| ELIGIBLE VOTERS | DEMs    | REPs    | LBTs  | NOLs  | GRNs  | OTHS    | Total   |
|-----------------|---------|---------|-------|-------|-------|---------|---------|
| Active Voters   | 245,471 | 186,711 | 4,571 | 4,215 | 1,012 | 220,377 | 662,357 |
| Inactive Voters | 26,535  | 18,027  | 879   | 153   | 169   | 33,124  | 78,887  |

# Media Release

*from Gabriella Cázares-Kelly*



Tuesday, November 19, 2024

## Online ballot requests diverted to phone and email requests

A district boundary error discovered by Pima County in the weeks before the 2024 General Election led to an unavoidable delay in our vendor's printing and assembly of ballots. This delay caused concern, and despite assurances, many voters flooded the online form to request ballots. Some voters did so despite already being on the Active Early Voting List (AEVL). This duplicated their ballot requests.

The processing of online ballot requests is still a very manual process in our office, requiring us to look up each voter record and review many pieces of information. Follow-up communication is often necessary. After monitoring the progress of the ballot requests during the week leading up to the October 25 deadline, it became clear that our office could not manually process all the online requests in a timely manner. Only 39% of the more than 20,000 ballot requests manually processed before October 19 were valid.

On October 19, after our data team filtered out about 4,000 duplicate requests, we emailed the remaining 3,900 voters with unique online Early Ballot requests. We asked them to call our office so we could process the requests more quickly with one phone call versus back-and-forth correspondence. As stated earlier, only about 39% of all requests were valid, and processing those requests would have tied up our valuable resources and given voters a false sense of having requested a ballot when there was no physical way for our office to process their requests. It is important to note that when voters fill out our request online, they are notified that they will receive confirmation via email that their ballot request has been processed.

[recorder.pima.gov](https://recorder.pima.gov)

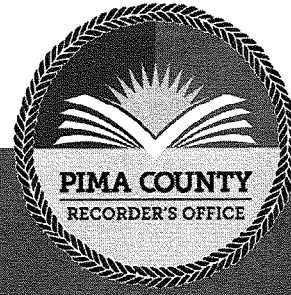
Voter Services (520) 724-4330 Document Recording (520) 724-4350 TDD 711

**Main Downtown Office:** 240 N Stone Avenue Tucson AZ 85701

**Mailing Address:** P.O. Box 3145 Tucson AZ 85702-3145

# Media Release

*from Gabriella Cázares-Kelly*



who had entered the wrong birth date or name in the form and called the 63 who were eligible and hadn't already voted. On November 4, we sent a third email to about 1,100 voters from the original list.

I am confident that most of the voters who requested a ballot using our online form either received their already queued ballots, voted early in person, updated their addresses online or successfully requested a mail ballot.

Some voters may not receive ballots for several legitimate reasons outlined below.

Of the 20,465 requests our office processed before removing the online form, 12,645 were not sent ballots for the following reasons:

- Voter already voted
- Voter already had a request because they were on the Active Early Voting List
- Voter was not registered
- Voter gave insufficient information to fulfill the request
- Duplicate requests
- Voter's record required an address update

Our commitment is always to find the best way to reach voters and order their ballots so they can vote. We have made considerable strides to improve our website and make it more informative, transparent and useful to voters. We have many more improvements in mind and look forward to upgrading our processes. We are already designing an automated solution to our online ballot request portal to avoid this situation in future elections.

During elections, my amazing team works extended hours and additional shifts, enduring threats and angry constituents. Everyone pitches in on the phones, in addition to their regular duties. We are extremely busy with not enough staff or hours in the day to respond to everything and we must prioritize voters over reporters, and new requests over duplicated submissions. My team met the






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2024 General Election  
Early Voting, Ballot Drop-off & Emergency Voting Locations  
**\*SITES open until 7 pm Friday, Nov. 1**

| Early Voting Site<br> = curbside drop-off available | Address                                      | M-F                         |   | Emergency Voting |                |
|--|--|-----------------------------|---|------------------|----------------|
|  |  | dates                       | hours*                                  | Sat 11/2         | Mon 11/4       |
| <b>Recorder's Main Office</b>                       | 240 N Stone<br>Tucson 85701                  | <b>Oct 9<br/>to Nov 1*</b>  | 8 am - 5 pm*                            | 9 am - 3 pm      | 8 am - 5 pm    |
| Fellowship Bible Church                             | 6700 E Broadway<br>Tucson 85710              |                             | 8 am - 5 pm*                            | 9 am - 3 pm      | 9 am - 3 pm    |
| <b>Recorder's Country Club Office</b>               | 6550 S Country Club<br>Tucson 85756          |                             | 8 am - 5 pm*                            | 9 am - 3 pm      | 8 am - 5 pm    |
| La Villita Community Center  | 71 W Sahuarita Rd<br>Sahuarita 85629         | <b>Oct 21<br/>to Nov 1*</b> | 8 am - 5 pm*                            | 9 am - 3 pm      | 9 am - 3 pm    |
| Oro Valley Library                                  | 1305 W Naranja Dr<br>Oro Valley 85737        |                             | 8 am - 5 pm*                            | 9 am - 3 pm      | 9 am - 3 pm    |
| University of Arizona  | Student Union - Santa Cruz room. 3rd Floor   |                             | 8 am - 5 pm*                            | 9 am - 3 pm      | 9 am - 3 pm    |
| W. Anne Gibson-Esmond Station Vail Library   | 10931 E Mary Ann Cleveland Way<br>Vail 85747 | <b>Oct 28<br/>to Nov 1*</b> | 8 am - 5 pm*                            | 9 am - 3 pm      | 9 am - 3 pm    |
| Dusenberry-River Library   | 5605 E River Rd Ste 105<br>Tucson 85750      |                             | 8 am - 5 pm*                            | 9 am - 3 pm      | 9 am - 3 pm    |
| Eckstrom-Columbus Library  | 4350 E 22nd Street<br>Tucson 85711           |                             | 8 am - 5 pm*                            | 9 am - 3 pm      | 9 am - 3 pm    |
| Kirk Bear Canyon Library   | 8959 E Tanque Verde Rd<br>Tucson 85749       |                             | 8 am - 5 pm*                            | 9 am - 3 pm      | 9 am - 3 pm    |
| Miller Golf Links Library  | 9640 E Golf Links Rd<br>Tucson 85730         |                             | 8 am - 5 pm*                            | 9 am - 3 pm      | 9 am - 3 pm    |
| Pascua Yaqui Wellness Center   | 5305 W Calle Torim<br>Tucson 85757           |                             | 8 am - 5 pm*                            | 9 am - 3 pm      | 9 am - 3 pm    |
| Pima County Natural Resources, Parks and Recreation Building   | 3500 W River Rd<br>Tucson 85741              |                             | 8 am - 5 pm*                            | 9 am - 3 pm      | 9 am - 3 pm    |
| Salazar-Ajo Library  | 15 W Plaza #179<br>Ajo 85321                 |                             | 9 am - 5 pm*                            | 9 am - 3 pm      | 9 am - 3 pm    |
| TOKA Community Building  | 51 Baboquivari Dr<br>Sells 85634             |                             | 8 am - 5 pm*                            | 9 am - 3 pm      | 9 am - 3 pm    |
| Valencia Library   | 202 W Valencia Rd<br>Tucson 85706            |                             | 8 am - 5 pm*                            | 9 am - 3 pm      | 9 am - 3 pm    |
| Wheeler Taft Abbott Sr. Library  | 7800 N Schisler Dr<br>Tucson 85743           |                             | 8 am - 5 pm*                            | 9 am - 3 pm      | 9 am - 3 pm    |
| Woods Memorial Library   | 3455 N 1st Ave<br>Tucson 85719               |                             | 8 am - 5 pm*                            | 9 am - 3 pm      | 9 am - 3 pm    |
| <b>Recorder's Eastside Office<br/>Ballot Drop-off ONLY</b>   | 6920 E Broadway Blvd<br>Tucson 85710         | <b>Oct 9<br/>to Nov 1</b>   | 8 am - 4:30 pm<br>closed for lunch 12-1 | 9 am - 3 pm      | 8 am - 4:30 pm |